Student Technology Survey Report

New Mexico State University
Fall 2012

Information & Communication Technologies
Questions: it-talk@nmsu.edu
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Introduction

Information & Communication Technologies (ICT) conducted an Information Technology (IT) survey in Fall 2012. The survey targeted all NMSU main campus students. The purpose of this survey was to help determine what technologies students are currently using and would like to see implemented at NMSU’s main campus. Questions were gathered from departments and committees that support Student Technology on NMSU’s main campus. The departments that contributed to the structure of the questions included the Student Technology Advisory Committee (STAC), Faculty Advisory Committee on Technology (FACT), Online Course Improvement Program Committee (OCIP), Las Cruces Campus Library, and Leadership Team (ICT directors). These partners work directly with students and may benefit from funds allocated to their IT projects.

The data from this survey will be used to identify future projects and examine continuing IT projects for NMSU’s main campus students. It will also be combined with other research data related to IT services for students from NMSU’s peer institutions to help identify possible new services or services to be eliminated. This information will also be used to prepare IT project proposals and to prepare the yearly Student Technology Fee proposal for the main campus.

Each year the Student Technology Advisory Committee (STAC) and Information & Communication Technologies (ICT) work together to complete a proposal to continue the Student Technology Fee for NMSU’s main campus. The funds from this fee are allocated to NMSU’s main campus student-focused IT projects recommended by STAC. Every year when the fee proposal and other Student Technology related project proposals are prepared, historical NMSU IT data and IT data from our peer institutions are collected and organized to support the proposed plans. STAC, FACT, Associated Students of New Mexico State University (ASNMSU), Student Fee Review Board (SFRB), and other NMSU leadership have requested that statistics be gathered directly from the students and, therefore, this survey was conducted on NMSU’s main campus students.

Each question was designed to obtain an answer that is based on the student’s opinion and perception. Although some questions required an answer, they were all voluntary. If a question required an answer, the student had the option to opt out of answering the question (e.g. Neutral, I prefer not to answer). All questions, with the exception of the first three demographic related questions, are technology related (e.g. online classes, cell phones, laptops, wireless).
Survey Totals

Demographics (Questions 1-4)
*Note: Question 1 was in relation to signing up for the prize drawings.

2. What is your class standing?
3. Are you currently a full-time or part-time student?
4. What college does your primary major fall under (e.g. undeclared is College of Arts & Science)?

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<th>College</th>
<th>Response</th>
<th>Count</th>
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<tr>
<td>College of Agricultural, of Arts &amp;</td>
<td>9.7%</td>
<td>(193)</td>
</tr>
<tr>
<td>of Consumer Sciences</td>
<td></td>
<td></td>
</tr>
<tr>
<td>of Business</td>
<td>11.0%</td>
<td>(220)</td>
</tr>
<tr>
<td>of Education</td>
<td>13.0%</td>
<td>(260)</td>
</tr>
<tr>
<td>of Engineering</td>
<td>17.0%</td>
<td>(339)</td>
</tr>
<tr>
<td>of Extended Learning</td>
<td>1.6%</td>
<td>(32)</td>
</tr>
<tr>
<td>of Health &amp; Social Services</td>
<td>9.0%</td>
<td>(179)</td>
</tr>
<tr>
<td>of Environmental Sciences</td>
<td>6.0%</td>
<td>(120)</td>
</tr>
<tr>
<td>Graduate School</td>
<td>2,000</td>
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</tbody>
</table>

Please select from drop down window:

- Answered question: 2,000
- Skipped question: 9
Survey Questions

5. Do you own any of the following devices?

More than 70% of respondents own an internet capable hand-held device (smartphone, iPod Touch, tablet, etc), cell phone, and/or a laptop/netbook. The number of connected devices has increased over the years. In 2011 we had 4,018 devices connected in the first month of school, in 2012 we had 5,780. Students continue to bring their personal devices to campus and the demand for wireless usage continues to grow.
6. Which of the following devices do you use to access the NMSU internet (e.g. Aggie Air wireless, Dial-up)?

About 81% of respondents use a laptop/netbook to access the NMSU internet. All but 5% of the respondents who said that they have a tablet/ipad said that they also use it to access the NMSU internet. More than half of respondents answered that they use campus computers to access the NMSU internet. To reference “all other responses” please see the wordle below that depicts the majority of responses.
7. How satisfied are you with the following services on campus?

About 71% of respondents answered that they were satisfied with my.nmsu.edu. About 24% of respondents answered that they were neutral about Canvas (learn.nmsu.edu). About 20% answered that they were dissatisfied with student housing wireless. 64% answered that they had never used the computer equipment check-out from Zuhl Library.

In the optional comments, Canvas was mentioned 117 times which included comments that Canvas tutorials for students and instructors were not user friendly, canvas messaging was difficult to navigate, and the homepage is cluttered and disorganized. 88 people commented on Wireless; comments included that it is slow, especially in student housing and difficulty in initial set up for connection to wireless. There were 63 comments about printing. Among those comments were that the WEPA Stations need to be in more locations, should be more user friendly and faster. Other comments that can be noted were on the service provided by the help desk and lab monitors. To reference “all other responses” please see the wordle below that depicts responses.
8. If NMSU added to its current my.nmsu.edu mobile apps, what types of services would you like added?

In regards to those 123 respondents that answered "other", 21 students commented on wanting a dedicated Canvas app for Android and iPhone to check canvas assignments, messages and grades. There were also comments on adding maps and on-campus events to the myNMSU mobile app. To reference “all other responses” please see the wordle below that depicts the majority of responses.
9. How often do you use the following web tools?

According to the respondents, about 86% of them use e-mail on an everyday basis. Contrastingly, about 55% and 65% answered "not at all" in regards to using Instant Chat and iTunes U.
10. Please select the one technology tool that you do not currently use, or have at your disposal, that would be most useful for your studies.

The iPad and Tablet have the highest response rates as the one technology tool that would be the most useful for studies. To reference “all other responses” please see the wordle below that depicts the majority of responses.
11. When you experience technical problems where do you go for help?

When respondents were asked where they went for help with technical problems about 54% of them asked other students. Only about 49% of respondents go to the ICT Help Desk which is only about 4% higher than those who responded that they use online resources.

Among those who answered "other" many responded that they don’t usually encounter problems, or if a problem persists they tend to fix it themselves.
12. How do you prefer to be notified about technology resources and services on campus?

When respondents were asked about how to be contacted, email or listservs (e.g. Student Hotline, college, all campus) were the highest of preference; more than 90%. To reference “all other responses” please see the wordle below that depicts the majority of responses.
13. In your opinion, how do most of your professors feel about using technology as a learning tool in their courses?

According to students, they think that professors believe that technology can be a useful tool and encourage students to use it. In addition, they believe professors generally integrate technology into the classroom setting.

Those who commented in "other" highly expounded on the professors use and understanding of technology. To reference “all other responses” please see the wordle below that depicts the majority of responses.
14. How often do you typically use the following in your online courses? This is not limited to course materials the instructor assigns, but may include any course materials you utilize to learn.
According to students they use instructional materials, online databases, printed textbooks, and websites to help them in their learning. A majority of students said web conferencing, online collaboration tools, and eTextbooks were not used to help their learning.
15. How do you prefer to communicate with your instructor outside of the classroom?

The primary preference for how instructors contact students outside of the classroom was email. Following email was, In Person and Canvas. To reference “all other responses” please see the wordle below that depicts the majority of responses.
16. When you are assigned to do research in one of your courses, what resources do you most often use first?

*Internet Searches and Library were the most popular choices for how students conduct research. To reference “all other responses” please see the wordle below that depicts the majority of responses.*
17. What technology services would you like to see brought to campus or eliminated?

*For a complete list of responses, please see Appendix A.
Appendix A

• Eliminate WebAssign.
• Discourage the use of Canvas as a primary messaging source and instead encourage the use of email as the primary source for communicating between instructors and students. Canvas is unreliable and has caused problems with communicating with instructors. I also think a different printing solution is in order. The one time I tried to use the kiosk in the library it was not working and when I went to Corbett it was not reading a card swipe. There must be a better solution for printing.
• Use more texting
• I would like the iClicker to be eliminated, it is unnecessary and expensive. I would also like regular Wi-Fi to be brought to the dorms
• iPad
• a letter wireless plan
• a Skype system to talk to teachers.
• upgrade printers
• more reliable housing internet (Res-net)
• cloud technology
• I would like to see lab hours extended, and more computers for more availability.
• not really educated enough in the services online to give you an educated answer. but what I have used it seems to be helpful.
• keep it open
• make useful software like Autocad or NX6 available for students in their laptops
• Faster Wi-Fi, if possible, would be great. Up staff at ICT so calls get answered quicker.
• more availability to use Wi-Fi and e textbooks
• More WEPA stations across campus maybe one in VDM computer lab
• A better library database. I think the current one is confusing.
• SMS messages on alerts around campus rather than emails. Especially when it's important to us or our safety.
• Satisfied with the current student services at this time.
• I like all the resources available, more print stations for WEPA would be better though.
• I would like ICT to stop upgrading learn.nmsu.edu! And to have stronger wireless internet in the dorms! Other than that you guys are doing a great job!
• Some information to some topics database are not up to date!
• I would like a faster Wi-Fi connection in the dorms.
• mobile NMSU app
• Possibly the strict use of canvas for all professors (and training for them to be able to use it efficiently). Dr. Kroger in the Psych. Dept. still uses his own website and it is confusing. There should be a way to more efficiently notify students about campus events (the tv's in eateries should show more events rather than just news).
• I would like to see the wireless connection be strengthen.
• Access to voice recording and video recording devices, possibly as a rental.
• Make the Wi-Fi better, and let your own phone network be used too. And a mobile app, please and thank you.
• More of the WEPA printers in buildings that do not have a computer labs or easy access to printers
• Online tutoring.
• Video chat on Canvas
• more Mac computers
• Well maybe something like where we could sell things like a yard sale so you can make money
• More access to e-books. Upgraded family housing internet. Better lab at VDM. There is no phone in that lab in case you need to contact IT. Less cost for color printing. More access to printer refill- access should be in every lab.
• More accessible wireless internet. I always have to walk to a place to get my devise set up.
• Canvas needs to change
  I believe that lean.nmsu.edu (canvas) takes too much time to learn and it is not very useful.
• use more Skype technology with teacher/student interaction for online classes
• More places for free printing
• The technology service being provided right now is actually very useful. My favorite lab to go to is Pete's Place. I would like to see some tablets or ipads offered at the labs for check out just like the library. Also, the printers around campus, I would like to see more of those. But overall, I am very satisfied with the services provided on this campus.
• I wouldn't say eliminated, but I think Canvas needs to be reworked a bit. For one thing, not having a place to an attachment on discussions is a bit limiting, and can ruin the format if you are trying to copy and paste a report that has graphs.
• More computer labs around campus, and especially the new-printers station.
• iPads would be good
• I would like to see more MAC computer in the computer labs.
• Outdoor hotspots for study areas. Near the duck ponds and the stadium.
• Find something better than Canvas. Blackboard has issues on the instructor side, but it and WebCT were both fairly well laid out and logical. There has to be something that has the social networking feel but isn't as confusing trying to track down information.
• More accessible IT services.
• Better Wireless Access.
• Research base link on homepage
• WEPA Printers
• An apple lab. With iMacs, MacBooks an iPads. Collaboration with student technology at NMSU and apple. Could have an apple campus rep to assist as well as normal student technology employees
• Canvas should be eliminated, it is a terrible program and a better one would benefit students more.
• AT&T LTE
• better Wi-Fi and more laptops used in classes
• All the latest ones
• I would like to see the library resources made more user friendly and easier to access,
• Better integration of Android tablets.
• Canvas is simple but annoying to use.
• Everything is great as it is.
• the use of more student created databases but must be approved by campus staff.
• e-readers
  I don't spend much time on campus. Everything I need is at home, and if I need printed material I usually head to Branson. I really love that library.
• I would like less technology based classes and more classic style classes.
• A quality housing Wi-Fi connection
• Free Microsoft office, I feel I pay enough already. Now I need Microsoft office, but can't afford it, even with the discount.
• More WEPA printers on the lower half of campus. They would be great in the chemistry l building, foster, Gerald Thomas.
• I would like to see more computers.
• Technology services such as the fairly new WEPA printers are nice and should definitely be kept. Maybe NMSU could use a WEPA printer on the western part of campus (Skeen, Jett, and Knox Hall). I'm overall satisfied with the technology services NMSU has provided its students.
• Interactive whiteboards would be a great resource in the classroom.
• Adobe Connect
• Library online search tools are difficult to use or understand. I am unclear if when searching if is because it can't be found, or if the library just doesn't have access to it. I utilized different databases through the library, but an able to get different sources easier through basic web searches.
• I would really enjoy a 101 tutorial video or workshops to show students how to use and iPad or any other new technologies.
• Wireless, more technology in general. Go to more E-books
• test your own urine for std stands located throughout campus.
• easier process for requesting online articles from other places, along with more instructions on how to use the online library research tools without having to access the library.
• I like the idea of the print stations, however, they are awfully expensive. If it weren't for the credit on our IDs I would never print.
• I am happy with the technology services offered on campus for right now.
• 24 hour computer labs would be most useful for student technology services on campus.
• A unified printing option instead of having to put money at the business lab, in my WEPA card, coins for the library, and finally if I ever go to the writing success center I get to use some of my $20 for printing. This is a bogus idea for whoever came up with it other than to scam students into paying for printing anything out from several resources.
• I would like to see a my.nmsu app for smart phones and tablets.
• I am satisfied but I am sure that there is more in the area of tech to offer and NMSU will do their best to locate it and provide it to students
• I would like to see some sort of tablet be issued to all students when they begin school.
• Interactive whiteboard
• Rental of I pads. Definitely keep all the computer labs.
• I believe it would be beneficial to make the banner self service a little more user friendly. higher speed DSL land lines would also be appreciated (especially to south campus). also, enable P2P transfers; just because torrents can be used for piracy does not mean all torrents are. any moderately computer literate person can get around it anyway
• Conferences for the professors to learn how to use this technology, and something to encourage them to implement it and be open to it. I commute, and try to go the less possible to campus. Once I needed help from my professor and had to show her a 3D piece I was working on. I asked her to Skype, she was very reluctant, and did not do it. I had to wait for her feedback till 2 days after, when I was able to go to campus and that put me behind in the progress of my project.
• I would like to see spell check for the discussion postings.
• More use iPads and education on how to utilize technology
• CANVAS
• I think everything that we have right now are very helpful and don't really see the need for any upgrades, or degrades.
• More internet cafe-style study areas and outdoor shady spots to do mobile computing/messaging.
• More wireless internets
• Color printing stations.
• Canvas just isn't very good. It is slow, freezes, and is limited.
• I would like to see some sort of mobile canvas app. That would really help me out.
• OS help for students
• I would like interactive whiteboards brought to campus. Canvas could use some upgrades but otherwise I am satisfied.
• I am satisfied with the ones already utilized on campus.
• rental tablets for those who do not have a portable device
• I'd hope that we can change our meal plan and housing online.
• I have an NMSU Insider app for my Windows phone that I love. It is really handy to have when I can't access nmsu.edu on my laptop. I wouldn't want this app to be eliminated!
• Nothing. I think that all the resources are already there. We have more resources to draw from than the people fifty years ago, so I do not think that my generation should have much to complain about.
• I would like the professors to become more knowledgeable when it comes to Canvas. A lot of the professors do not understand how to use the technology so they just don't or they use in inefficiently. I would really like to know what my grades are in my classes but my professors do not use it so I have no clue until the end of the semester. They NEED to use Canvas to help students keep track.
• The use of clickers improved or replaced by Smartphone apps with same functionality.
• More computer availability in heavily trafficked areas.
• I think that everything is food the way it is.
• I would love to see NMSU start using smartboards. They really helped me learn in high-school and would be good for the college environment.
• the technology services are very helpful everything is excellent.
• I like how the majority of teachers utilize canvas but the teachers who don't use it really set me back. I also don not like it when teachers make us do online labs but do not grade them, it is a waste of time and money, especially when we are learning the same material in class and it doesn't cost extra money.
• Our campus is actually really good at the services it provides currently. I can't think of any suggestions
• I liked blackboard. Bring back blackboard. Canvas is very silly.
• I would like for there to be a way to get text books as an e-book to read on a Smartphone, iPad, nook, etc. I feel that would be a very useful thing. Not only to the students lugging around huge books but also to cut down on printing costs.
• I would like to see recharging stations brought to the campus because they may be beneficiary for students who no longer have charges for their electronic devices or forgot them at home. I think the current services are good though.
• Tablets in library or for rent by the school.
• Easier hook up to internet. Does not like my Mac book air.
• I’m happy with the tech available and use it as needed
• Online classes being taught through Web video would be nice. It can help students who cannot attend class. The class can be recorded and watched by the student when they have time. This is for people who have full time jobs, or kids to take care of, and need classes that are only offered during those times.
• I miss seeing who else is online with Campus in my courses. In the past, students were able to instantly contact each other for assistance by knowing they were online. I would like to see that ability available again. Thank you!
• easier connection to the NMSU email account on the mobile phone.
• I would like to see more tutoring available to programming students. It seems that there is very little resources beyond friends and teachers that can assist with the work even in general cases (not only for homework but so concepts are fully grasped).
• Phone apps
• I think more printers that print in color and copiers that print in color should be brought to campus
• I'm not a technology person so I really don't know much about technology, but I will adapt to any new source that school will come up to.
• all is good and I think the technology that you have currently are up to date and useful.
• I would like to see the Canvas video chat improved. Skype is good but since Canvas has all the other course content the video chat would be preferable. It did not work the times the instructor and I set up Oral Assessments. It may have been user error but we never did get to use it this semester.
• Technology services are fine.
• Brought: Better computers, which are up to date with the global technology; Eliminated: n/a
• more access to web journals
• Your department needs to get rid of Canvas and bring back blackboard!! Thank You!!
• HATE WEPA PRINTERS!!!!!!!!!!!!!!! they are too time consuming and are not reliable.
• I think that the technology that is currently on the campus is great! Maybe more computers in the Library.
• Web conferencing
• I love using technology both as a student and as an instructor. I would like to know what else is available.
• MacBook pros given to students to rent
• I would like to see WEPA eliminated.
• More interactive white boards in the College of Ag buildings.
• I don't need it now but could have used in the past, a short course for advanced Excel. Too many times we must use features that are not intuitive in the program and spend a great deal of time in frustration as we fat finger our way hoping to stumble upon the solution. Advanced Excel should be mandatory for all engineer and science majors freshman, and be taught by a COMPETENT instructor who speaks good English.
• Improvement of online credit account payment webpage..
• More tablet rentals
• Online advising
• More printers on campus
• more computer labs some of the buildings and departments do not have any technology for students.
• Keep what we have and add any new technology that would benefit instruction.
• more e journals
• Tablet services
• The sociology department is unable to afford phones for their professors. Either they need to install land lines with voice mail, or pay for a Smartphone or cellphone so we can leave messages or text.
• Get rid of the big screen TVs, like in Science Hall, Gardener, and the registrar’s office. The announcements could just as effectively be sent by email, and we wouldn't waste money on the expensive equipment or electricity. I don't appreciate my tuition being raised to pay for unnecessary "fluff".
• I would like to see more professors embrace online classes. It’s a waste of time to have to go to class at a certain time when you can just as easily learn from the convenience of a computer screen.
• Mobile apps would help me to check in on my assignments without having to carry my laptop all over the place.
• I would like to see more Mac computers available for student's use.
• Better Wi-Fi! GT 337 has like zero service which makes getting on canvas while in class hard.
• More apple computers! Printers at Zuhl Library where you can use the $20.00 designated for students to use for PRINTING.
• I would like to see more of the classes use online tools that sometimes come with the text book. for example Pearson has online language material that comes with the bundle when buying your books from the NMSU bookstore. Some people who do not buy their books there buy the online access separately. In the end the online material is rarely used so that access ends up being a waste.
• smart boards for the classrooms
• Have apps for Ipad, iPod, Android Phone and other technology that can be used in classroom.
• I find no value in online discussions or conferencing. Social networking does not seem to help course content
• Better Wireless, also maybe charging stations for laptops, a kind of locker with a power plug.
• I am not computer savvy so I thrive to learn of new technology, I am happy with what is and can be provided.
• maybe a lab with tablets and windows 8
• Printers inside Chamisa Village.
• better printing services.
• I would like to see instructors of online classes using Skype as well as posting podcasts/videos online to assist students with learning the material.
• Everything is ok, but if we make our Wi-Fi strength more, most of the students will get more benefits without connecting the wire. For example, I am connecting internet cable in my laptop continuously to get internet access. Next thing is just to give the microphone outlet in ours office computers because sometimes we need to have voice chat with professors.
• more available labs and printing and computer stations campus wide
• Eliminate windows computers and the WEPA kiosks are a pain and half the time are under maintenance.
• I am not sure if the university currently has this but it would nice to have a "charging station" where most popular electronic items can be charged.
• I hate using Skype in online classes. I think it is a waste of time.
• No suggestions, I am satisfied with what we have.
• Technology for IPad
• Add copiers in the computer labs and the library.
• more wireless available
• I would like the service to be more Smartphone capable and easier to use.
• perhaps an app for the bus stops. better Wi-Fi in the housing areas for students.
• Top-of-the-line desktops for graduate students. Currently, you have to buy a computer and in my personal situation I cannot afford the one that fits my needs 100%. The computers in the lab are excellent but we can use them for research purposes.
• add more ipads to library to use for whole semester. add more computers in library and longer lab hours
• I think that we can work our assignments in computer better than paper.
• high bandwidth and more print services
• Twitter!
• library electronic resources can be really confusing, but once you get the hang of it, it is fairly easy but then you forget, there should be little instructions (flyers) available.
• A better online class management system, maybe even one separate from learn.
• The school needs more of those scanners like they have in Branson. Those are quite handy.
• better wireless service. I find it is rather slow.
• Add more computer labs
• An overall upgrade of technologies in the Residence Halls. Increase the band with in south campus so people aren't disconnected every ten minutes. In north campus the wireless internet is overloaded especially in the evening hours. I personally think that computers and print stations should be added to each residence hall and not just Garcia hall.
• Masters candidates need the option to have information delivered in the same way PhD candidates do.
• Canvas App
• I know you guys are already working on this, but mobile apps for android!! I want to be able to access my email and/or canvas from my phone. I already do, but it is a lot less efficient if I do it through my phone's web browser. Canvas doesn't work well to my phone browser either and I think it would be super useful if I could access it. This would be the best! Thanks for everything you do. You all are doing a great job.
• I would just like to see that the wireless on campus is available and strong in all around campus and especially in classrooms.
• I actually can't think of any I would want or not want.
• Licenses for Qualitative and mixed methods research. NVIVO HYPERresearch Atlast. Ti I will like to eliminate TK20
• No more online courses from Pearson. Their system always shuts down in the middle of the semester and it's a nuisance to wait for them to fix it.
• It has been a while since I have accessed library services, but I would like to have instant-online access to E-Journal databases of peer-reviewed publications, especially engineering journals, which would make research much more efficient and easier. I would be willing to pay extra per semester for this service if necessary, say, $250, for example.
• Canvas
• I would eliminate engineering courses that are being recorded or transmitted to other universities. It tends to lower the professor performance.
• I am happy with the services currently provided on campus. Can't think of anything I need.
• I think that the wireless service for housing should be revamped, and make better printing stations in Corbett.
• More print labs for free
• It would be fantastic if budget allowed for the library to offer Nook type tools for students to check out (in addition to laptops)
• I would like to see smart boards so everyone can see what the teacher is doing and maybe they can see it on their computer
• The app for iOS needs major revision. It is very difficult to access my email or schedules for the bus system (Actually impossible to get live routes), the 2 things that I use most. Smart boards may be useful.
• I would like to see more places where students can easily access outlets for computers. In addition places where one could sit and charge their phone (i.e. access to USB charging outlets, like at airports). I would like to see more of the new printers where you can print from anywhere, and further advertisement for that; not very many students know about it. I would also like to see more Mac computers on campus other than the three computers in Pete’s place. I would also like to see more technology within the classes. I use prezi.com often and sometimes the computers in the classroom will not open the presentation, using computers in the classroom is very complicated. I believe that with being a graduate students it's harder because it's hard to find someone to fix the issue after 6:00 pm when my classes
are. The interactive white boards is a great idea, perhaps have a place where students can schedule a room to practice for their presentation (if there already isn't one, and if there is more advertisement for this is needed.)

• Interactive white boards would be useful in classrooms. The computers in Zuhl library are terrible and hardly ever work the way they are supposed to. I can never type or send an email from those and they are super slow.

• I think that Ebooks are great, easy to access everywhere and anywhere Internet is available. It would be great if there was some way that instructors could have a book on reserve at the library as Ebooks, and then a student could just rent it out on a iPad at the front desk. If the person at the front desk had all the log in info to keep the account personal and just have the student return it after. It would be an account created by the school or whichever department that the book is reserved through. Less paper, less weight, more convenient to the students and I feel like it would encourage the use of the text book a lot more!

• I would like to see one model iclicker unit use. It is ridiculous to have more than one model of the same clickers as a require for different classes. Currently I have the clicker one and two for no reason.

• Aggie air in Corbett still doesn't work for people outside of the computer lab. There has been a lot if people that have had problems connecting to it as well as myself. Please fix this!

• Video lecture recording for every class.

• I really am not a big fan of Canvas right now. I would like to see the professors understand it better and not expect us to check it every five minutes. I would also like to see course evaluations come back online.

• I would like to have more printers.

• Better Wi-Fi on my devices

• Stronger wireless connection, I have tons of problems with the slow internet.

• I would like to see more online tutoring, a chat room or a website that allows you to get help with work without having to go into a library.

• I would like to see a cleaner interface for accessing bus schedules and tracking information. The current website is virtually unusable from a phone browser and it would not be that difficult to improve upon.

• More printing kiosks - maybe one per building. I am one of 13 GTA's for the COMM 265 course and we constantly have students needing to print things and it would be nice to have a kiosk in the building. We provided class for 700 students in COMM 265 alone and I think it would be beneficial. We have a printer in one of the labs in the Speech Building that is constantly out of order, a printing kiosk would be a nice fix.

• Wi-Fi hot spots Outside buildings

• I do not attend classes in the campus. But I would like a web version of canvas on my phone or tablet.

• I would love to see a good mobile app for my.nmsu.edu. More people are using smartphones and tablets and I think an app will be beneficial.

• The accessibility to the wireless internet needs to be made easier because I had to go to the ICT help desk a ton of times so they could get my laptop to connect. My friends had the same problem. It makes it hard to access things you need for class.

• More computer labs

• Bring in tech support

• better canvas app for android

• Turnitin- Plagiarism Checker attached to Canvas dropboxes

• Mac computers everywhere.

• Better Wi-Fi and bus routes

• More laptops available for rent, better Wi-Fi coverage

• I believe I am provided with the necessary technology services and cannot think of any additional suggestions.

• Better online research databases to find published articles (although inter library loan has been helpful).

• Tablets should be brought into campus.

• I would like to see more people available to help students during prime times.
• More computer labs for students in every department.
• If you could display some of your features throughout campus by posters would be a good way to tell students all the things you can provide for them.
• Technology fees paid by students needs to support the academic environment as a priority with the social use secondary. I believe too much focus has been placed on social uses of technology at the expense of academics!!!!!
• Cheaper Printing and more computer labs.
• I think the campus needs to put more emphasis on the new printer kiosks. Those are very useful.
• More print kiosks
• I would like to see a better wireless internet brought to campus and for it to service all students, everywhere on campus.
• All services integrated in the same platform
• Workshops about setting up a web page for my organization would be nice.
• Faster Internet
• I would like to see a system developed that notifies students of open parking spaces.
• Nothing because everything so far has been a successful. They should really improve the Residential Dorm Internet specifically "Monangle Hall" the internet is horrible.
• A better online system. Better than Canvas, Blackboard and Salsa put together. Something that is uniquely designed for that class.
• Just getting dependable wireless would be a good start.
• Expanded Wi-Fi Area
• I'm pretty happy with what NMSU offers
• faster internet
• The mobile application would have to be first on my list.
• I believe that a technology service that will help you with fixing your computer (batteries, webcam, screen) would be useful given that we need working internet devices to get university class work done.
• More wireless spots
• I would really love to see more textbooks available as e-books. Almost none are, and that would be extremely convenient.
• I would like to have ebook readers available on Campus.
• More training seminars to use the tools offered on my.nmsu.edu would be helpful. There are many features available that I do not utilize because I simply don't understand how to use them and don't have the time to figure it out for myself.
• Everything is fine the way it is. In fact, I wish I utilized the technology services offered on campus even more!
• Eliminate wired computers and systems (wireless only) Virtual classrooms to take courses alongside other students across the US and in other countries. And, be able to do that reciprocally.
• I use the library printed resources and database resources daily and would enjoy any improvements to such services to allow for greater flexibility and effectiveness.
• larger e-book collection, somehow shareable among students online .pdf database peer-to-peer network just for NMSU students
• I would like to see that the word programs be available to all students to download on their personal devices. This is something that every class uses and it is expensive to buy.
• Just more Wi-Fi hotspots so I do not have to always my data on my iPhone.
• Some form of video chat or a whiteboard in CANVAS
• we need more access to scientific journals.
• Canvas
• I feel that the technology services that we have already is a lot. They really care of the students.
• Everything is going pretty well.
• better Wi-Fi
• The Student hotline emails are nice but ultimately they are too long and bogged down with things I don't care about for me to read.
• E-Readers!
• More phone apps, better Canvas utility. TEACH MY PROFESSORS TO USE CANVAS!
• Reading tablets
• Email and Canvas app
• more ebook options?
  • I would like for the professors to be a little more up to date and bring more technology to the classroom because it helps to get our attention.
• an actual mobile site for nmsu.edu and learn.nmsu.edu would be incredibly useful.
• Blackboard
• Better more accessible wireless internet and encouragement to our teaching staff to increase the use of technologies in the classroom and learning environment.
• mobile app for Canvas
  • Definitely, recorded audio and video of the lectures are very useful.
• Add online IEEE subscription for research.
• MORE WIRELESS WALKING AROUND CAMPUS WITH ONLY WIFI IPAD AND IT IS VERY HARD TO GET WIRELESS WHEN YOU ARE IN THE SCIENCE HALL AREA AROUND FRENGER
• Interactive Whiteboards are a fantastic teaching tool. Every classroom should have at least one of these.
• lectures taught on electronic devices
  • I think all instructors need to use the canvas tools.
• Macs should be banned.
• Get rid of Canvas.
• Video class- if you cannot make it to class, at least you can watch the lecture.
• I want to see wireless be better.
• I would like there to be an accessible printing lab in every building on campus. The lab could consist of only a few computers, but it would still be useful.
• I would like to see us use an educational technology platform that is user-friendly for both students and professors - Canvas is not this, therefore I would like to see Canvas eliminated and either a return to Blackboard or an engagement with professors and students about other options so that the option that makes the most sense for users is selected and implemented. I would also like to see an integrated help desk so that students and faculty are getting compatible, matching information about how to best adapt to and engage with the technology that is offered.
• I would like the printing system from the college of engineering to be duplicated all over campus
• Apps such as canvas and my.nmsu.edu to use on mobile and tablets.
• I think NMSU is doing well and keep developing to support their students with Information Technology.
• More outlet stations, where students can go to an outlet station and plug in their laptop, tablet, etc. Such as those in airports that have a places with many outlets and places to sit. I think this is something that would be very useful on our campus because so many people have their own portable devices that they need somewhere to plug them in when they need them.
• Everything is update on campus with technology.
• I believe that the campus provides great technology services. I am very happy with the computers provided at the library and the Wi-Fi on campus.
• One working printing system
• I would like to see more online textbooks and I would like to eliminate full printed textbooks.
• I’d like to see the IT phone service be a bit friendly and helpful. When I call, they don’t know what needs to be done.
• Better mobile apps
• It would nice if we would receive wireless internet access in the park or duck pond and places of that sort. Sometimes I want to sit down on the grass and enjoy the day while I’m doing homework, but it is hard because I can’t get access to the internet. It would just be very nice if it was available. It would sure help out many times. Especially when the libraries are packed/noisy, and you are trying to find a calm place to study in.
• I do not have a tablet or anything so this may have already been down but it would be great if all textbooks could be available to download on a tablet because it is cheaper and not as heavy to carry around.
• Wireless internet all throughout campus, not only in the buildings
• I would like to get access to most of the scientific journals. We have to ask our friends in other universities for their help when we want to access most of the scientific journals.
• Canvas has proven to be an ineffective learning tool and should either be revamped to make it more user friendly or replaced.
• More printing stations!!!
• Canvas
• A Smartphone app for Canvas would be awesome. Something simple to email professors, check grades, monitor assignments, etc., while on the go that doesn’t take forever to load would be perfect.
• Interactive White Boards to be added to classroom instruction
• I would like to see more text books available on e-readers such as Nook.
• I most like the idea of a stream-lined app for my.nmsu.edu
• Better wireless or faster DSL in family housing
• I would like to see Canvas be more like Facebook for each class. Then we can see what the progress of the class is going and to get instant help.
• Better wireless internet in the dorms. I live in Chamisa and cannot use the internet unless connected through Ethernet cable.
• All services are excellence and any addition would be icing on the cake
• single sign on
• More wireless spots and more reliability when connected.
• I’m glad any technology service at NMSU is user friendly I have never had any problems and I’ve been an online student for four years now. Thanks!
• I would like to see the Outlook.com Live.EDU email service discontinued in favor of our old in-house email system (or a proper external system like Gmail). Outlook.com is unstable, unreliable, slow, difficult to set up for mail clients, and has a horrible, horrible web interface.
• It would be nice to have access to more online journals
• Riding through campus and listening to internet radio is very awesome. Most services are useful, and cannot think of any that should be eliminated. Have had trouble getting the e-mail setup on my Android phone, but being able to access my.nmsu since the update has been very seamless. Thanks.
• I think web conferencing and online collaboration tools would be a great asset.
• More available spaces on campus that have computers with access to pay-printers because unless you make it to the library or a computer lab early in the morning, you can rarely, if ever, find a computer to use that has print capabilities. It benefits those who live on campus more than commuter students at the moment.
• Everything is good but the email and canvas often have problems. Also, on my personal laptop it was extremely hard to get the Aggie Air on it. The ICT Help Desk answered quickly to fix it though.
• Student rentable projectors
• Have more available labs in each college
• Cheaper clickers.
• I take the technology on campus as it comes. I believe training professors to use new technology will help students most.
• More software introduced
• I am not on Las Cruces campus. I am a distance ed student from Carlsbad, but I will be using ITV next semester. So, hopefully that experience will be pleasant as I am unaware of how they work exactly. I am not sure if you offer it, but I think safety text messages are a good thing to have for campus. In example, students can register their number and text messages will be sent to those registered for things like emergencies on campus (lockdowns, gunmen, etc.) and school closings (weather, lockdowns, etc.)
• Larger and dual monitors for lab workstations would be nice. It would be cool to have more ebook versions of course textbooks. NMSU could have a program for students to rent or lease ipads or tablets to eliminate buying textbooks.
• Better Wi-Fi in the resident halls, especially Vista Del Monte. Streamline print services or charge to student account. Or have better explanations as to the procedures for the same.
• More electronic journals in the library!
• nothing its good right now
• It would be helpful to have more mobile systems. Also some of the software on the computers seems limited (for instance SAS) and it makes it difficult to get on a computer with the correct software during project/finals week.
• Have all teachers use Canvas more and to its full potential. Being able to rent equipment more often from the university for longer periods of time. Sometimes one day is not enough and as college students we don't always have the money to spend $10 for a week even though that is a reasonable amount.
• I would like to see Canvas improved so that there are less bugs with its functionality. I would also like to see more scanners and improved/updated electronics as far as PC's and printers in the labs. That said, I feel that tablets and e-readers are not as useful, and I feel it would be a large waste of money to invest in them as whatever a student can do on a tablet, they can do on a computer or laptop, and many students use tablets to chat or play games rather than actually do homework. I would also like to see the ability to access more types of software on computers. For my major I have to do a lot of programming, and these programs are only accessible in certain labs, not run by ICT, which have very restrictive hours.
• None that I can consider. Our campus is up to date with all new technology.
• I think the technology here is going pretty well so far. I am not aware of any other technology that would be helpful. It has made a major improvement since I was a freshman here.
• Please bring Rosetta stone to NMSU!!! for free :)
• More electronic library resources for research, and updated technology equipment in classrooms.
• add more ipads
• ipads for most classes
• more computer labs with free printing services
• charging stations with cords for iPod/iPad/smartphones
• phone charging stations in the library
• maps online
• I would like to see cellular phones used for class instead of the clickers
• iPad for each student
• I would like to they have good tec-alarm in Garcia hall
• better Wi-Fi
• I would like to see more printing options available throughout the campus. The technology of the library catalog could be better as well. All too often I find an article online in a database but am unable to view it so I request it through the
ILLIAD only to be told that it was in the stacks at Branson Library. The search should be telling me that in the first place?

- I would like to see all of the professors using one kind of clicker. It is ridiculous to have to buy three different clickers for different classes. It would be really nice if all the professors could agree on one type of clicker, for example an iclicker, that a student can purchase their freshman year and use through their senior year. That way they wouldn't have to worry about making sure they have the right clicker and if it is the right upgrade etc.
- I appreciate that hard bandwidth limits have been removed from Chamisa's network. Other than that, my technology needs are adequately met on campus.
- I think that all is well at the moment.
- I think the technology is good, we just need better Wi-Fi around campus.
- I would like a better mobile interface for my.nmsu.edu as well as Canvas.
- I would like for every computer to be able to print to a WEPA printer. Sometimes the select ones that can, like the ones in Zuhl, are always taken.
- more hands on things
- Bring in more online journals.
- more printing stations
- more ways for video communication
- brought more things on research for criminology, current topics and on feminism
- ipads for student use in labs and also laptops
- IPAD Tablets
- Stronger signal of wireless, VDM, and Monagle has weak signal
- more computer labs, more places to print, computer labs in all of campus housing
- Something better than canvas!
- Eliminate canvas. It has more options than blackboard but it has too many. You end up checking about 7 pages before you find what you need. It is not direct access to info.
- No suggestions for types of services. Only suggestion is to improve quality of my.nmsu.edu (ex: requiring multiple log-ins, often being offline) and Canvas.
- A lot of my degrees books were not ebooks. It was an online degree and for ICT.
- better ways to search on line library resources
- Would like it if NMSU wasn't so focused on just Las Cruces, it feels like the branch campuses are just there to be milked for money and like we don't matter. As such, we're lacking in technology more often than not.
- I don't have any suggestions, the resources we have available have been more than sufficient for my learning.
- Free computers to all students, better Internet faster Internet better tv channels.
- Probably an universal computer at Corbett or somewhere, which can show you all the computers on campus or the labs, and show if there are computers available. Like the computer at Branson Library which states which computers in the lab is opened.
- Possibility of video interaction between instructor and students through Canvas
- I believe we need better technology than the older wheeled overhead projectors.
- Perhaps a chance to add technology purchases to our student accounts. Like purchasing a Mac or PC and having the bookstore add the charge to our student account. It would put more modern devices at a student's disposal and increase technology in the classroom.
- Improved wireless signal and easy wireless access for IPad. Services related to accessing journal and research articles for my academic studies.
- Better wireless internet in housing
- Better wireless in all housing areas.
• I currently have no dislikes when it comes to technology serviced on campus. I think that the current services provided are great and very helpful!
• you guys do great- I mean it!
• I think that the technology services available on campus are perfectly fine. There isn't anything that should be brought to campus or eliminated.
• Campus should promote more their services, because it has pretty good services and facilities but students not always know about them.
• I would like to see the WEPA stations removed from the lab. They seem to almost always be done for an long periods of time. During the beginning of the semester they seemed to be down a lot we a lot of use students had to print out things for class. The old print stations they have in Zuhl work a lot better when they are down they seem to be back up in no time at all.
• A better learn.nmsu.edu!
• Faster internet speeds and WEPA printers as an option, NOT the only printer available.
• I would like to see more professors use Canvas. It helps me stay on top of my grades and know where I stand in the class. It also helps when they post outlines or class work on there so that I can print it and look at it ahead of time.
• I would like to see more classes rooms with computers so we can work on things while the teacher is explaining it so we can understand it better.
• Get rid of Canvas and bring back Blackboard. Professors need to be adequately trained on technology as well because they try to use it because it's mandated from administration but they are not trained on how to use it which messes up the student's experience.
• Computer labs in every hall.
• I would like the wireless internet service to be upgraded and/or made so that it is reliable.
• Better projectors in the art history classes. Quality of the projectors is extremely important - detail is everything and the current projectors suck!
• nothing in particular in either field
• Updated technology in the classrooms, technology in the Speech building and Clara-Belle Williams is extremely outdated and frustrating to use. The CMI department could also use upgraded technology; there are often days that the projector in Room 171 will not work.
• Faster internet servers in the dorms.
• A kiosk to purchase tickets for events at the Pan American Center.
• Brought: Creative Media students, more precisely in the Animations & Visual Effects, are in great need of better, faster computers, with more powerful processors, graphic cards, etc.; as well as the most up-to-date software’s used in the Digital Media field (i.e.: Autodesk, Adobe, etc.). Eliminated: n/a
• I would like to see an independent project of our computer science department to make a web interface that allows students and professors to communicate more effectively.
• Nothing, it seems great.
• Canvas needs to be more user friendly.
• More internet access and more availability with the computers. Students need more computer to complete assignments and work.
• Keep wired and wireless internet >1Mbps. Add desk space at computers in labs. Thank you.
• computer, laptop repairs
• I believe the campus has a wide range of technology services for everyone to use and do not believe there are any needed or in need of elimination.
• Expand library subscriptions to journals. When doing research I often cannot get the articles I need because the University does not subscribe.
• Electronic textbooks, or the complete elimination of textbooks and use of customized material (powerpoints, pdf, web sites, etc.) Printed text books are detrimental to my education in my opinion. The portability afforded a Nook or iPad would be preferred so I could have access to all books and materials at one time.
• Webinars
• I would like to eliminate CANVAS
• It would be nice to have wireless internet that was not so complicated to set up devices to. That is the most frustrating thing. Even when I have gone to IT for help the problem was not solved.
• All services meet my current needs
• Faster, easier to use Wi-Fi, or at least places I can plug my laptop in
• I would like to see more computers at Zuhl or at least more quiet places with computer labs.
• My high school had smartboards in all of their classrooms and I found them to be very helpful. There are different ways that students can get involved with a smart board system and I think it would be beneficial especially in core classes like math and science.
• I would like to see a better internet connection, when multiple people are on at the same time then it can take a while for a web page to load. Wireless print kiosks would be another addition to think about for the future.
• I think everything is good so far, just need to improve the quality of the wireless on campus more.
• Job search services
• Hourly tutoring with an individual student on any subject needed.
• It would be nice if canvas was more mobile-friendly.
• Having a cafe that is 24 hours all the time or on the weekends so studying can be done.
• Copiers in the library and Corbett should take student ID cards like WEPA instead of those print cards that only use cash! And more access to full-text peer-reviewed journals--a lot of the time all I get in my research is news articles or abstracts.
• the technology I would like to see brought to campus is ipads
• I haven't really seen scanning available and I think it would be great
• I think the technology our campus provides to us is very up to date with all the new technology that comes out every so often.
• Working Wireless Internet in the dorms would be great!!!
• A DEDICATED Portal in PERFECT working order. If I'm going to be forced to use it, it should at least
• Working Wireless Internet in the dorms would be great!!!
• A DEDICATED Portal in PERFECT working order. If I'm going to be forced to use it, it should at least
• larger bandwidth Wi-Fi and more technology information sessions like other than Apple. maybe Sony?
• Unrestricted internet Wi-Fi without having to register each personal equipment to NMSU server.
• Everything, in my opinion, is sufficiently provided and necessary.
• Digital Walls, would be very useful, perhaps at the Library.
• Canvas needs some work to be more user friendly
• A more instructor friendly learn.nmsu.edu, some professors refuse to use it because it is in compatible with other systems that are required for student evaluation.
• I would like to have the wireless Internet expanded. Some places on campus don't get a signal.
• faster printing and access to computers (computers take too long to log in)
• It would be nice to have an arcade like setting such as the one that was previously in Pete's Place. More wireless routers throughout campus would be nice, especially in the Dorms/Apartments. Having them all labeled Aggie Air sometimes confuses devices, and makes them not connect properly or at all. Giving them names by building would be good, such as ChamisaBuildingB1, B2, etc... SMART Boards in more of the classrooms, to get rid of some of the chalk boards, as a few people have reactions to the dust. More lounge like areas with TVs and such, somewhat like the one in Jacobs Hall, except better.
• Well I know this maybe farfetched, but city wide internet service for students would be great. We would have to use our banner number, or NMSU Id to use it.
• More affordable textbooks/ebooks
• More online databases for research and journals.
• I liked to get text message updates from the eateries on campus saying if there were deals of the day. As well as most classes have a lot of online work for a class that offered on campus but the teachers don't know canvas very well. I feel that the teachers need more training on canvas
• Not sure, I'm happy and can barely handle what I have now.
• Wireless internet that actually reaches Pinon Hall.
• repair shop would be great!!!
• Internet access at home
• More places to print
• I currently can't think of anything to add or eliminate.
• Canvas is not my preference.
• A more reliable internet connection in Garcia Hall.
• I would just like to see better internet services.
• Better service in student family housing. when lots of people are online, it really slows down.
• I do not think anything should really be taken away, or added, the only thing I would like to see is when the printing kiosks go down (WEPA machines), staff work on them quicker. I saw one of the WEPA machines go out of order for two or more weeks, before it was finally worked on, which, the next day, the sign was back on it that it needed to be worked on.
• To be honest, I wish your department can bring back Blackboard and eliminate Canvas!! because it's terrible!! Thank You!!!
• It would be nice to see more printers around campus and not just at Pete's Place or Corbett. It would be very useful to see and use the printer throughout some of the Buildings were class is held
• ipads
• Eliminate CANVAS - Bring back Blackboard!!!!!
• eliminate canvas
• Possibly an App for my.nmsu.edu and learn.nmsu.edu
• More printers over campus.
• A Canvas application compatible with android or iPhone would be extremely useful.
• I would like to see more online courses and degrees offered at NMSU.
• I think incorporating tablets into the classroom could be super helpful. Sometime you need to look something up in class and you can't. Also if all the text books were available on your tablet you could bring your books to class without breaking your back. I personally think this technology is the future.
• Maybe E-Readers
• There is nothing else I would like to see brought or eliminated from campus.
• Thomas and Brown needs an ICT lab.
• BETTER WIFI IN GT 337. the ability to rent financial/graphing calculators. That would be legit.
• I like the kiosks but the one in Corbett downstairs is always out of service which is very inconvenient.
• I am pretty satisfied with the campus technology, except living in the Monagle dorms the internet only works for my computer. I wish it worked for my Kindle Fire
• I am satisfied with the technology services that are offered on campus.
• A student computer lab in buildings that don't have one.
• the ability to download textbooks on the iPad
• Better Wi-Fi signal.
• The technology provided by the campus is enough for my needs.
• I would like to see canvas either get more widely accepted Or just eliminated
• If you're going to pigeonhole us into those stupid Kiosks, get more up on campus and KEEP THEM RUNNING. Put one in each dorm in the lobby. It is a pain when you're running late and the print kiosk you were going to use is down, so you have to go 5 minutes out of your way.
• Like I said before, an application that tells students how many people are using the AC facilities. There have been numerous times where I have had to wait up to 30 minutes or so to use the weight room. I also think we need a bigger weight room in general.
• Canvas Smartphone app
• Free access to software for students to download onto personal computers (e.g. SAS, GIS, etc...).
• I honestly can say that no technology services are needed to be brought to campus. My first year has been great and I have had no problem getting to computers or printing.
• Why not tap into MIT Open Course Ware or some online classes that can fulfill NMSU requirements and give credit with adequate course completion. That way there's an option if there is a course students need but don't want to sign up for at NMSU for various reasons, like the instructor is a jerk or a lousy teacher, or the student is good at learning in alternative ways, or the class at NMSU is offered when the student is at work so the student might have to quit a job to take a required course. Also MIT OCW offers videos that can be extremely valuable as supplements to NMSU courses. The Intro to BIO is taught by people who are tops in their field--like Eric Lander, head of the BROAD institute that did the human genome project. And others!
• I feel that it should be a requirement for all professors, TA’s and grad students to take courses on how to be able to properly use Canvas, its resources and also how to operate the technology equipment in the class rooms. As a student it is very hard to sit and waste valuable time in class when someone does not know how to properly use the equipment.
• More updated computers or PC’s.
• Change Canvas to be more user friendly.
• Greater availability of Wi-Fi in student housing might be a good idea.
• Just a stronger more private wireless network, but honestly aggie air is really good you just constantly lose signal when roaming campus so just a more of a stronger output. I'm sure residential wireless internet could be better as well, maybe an internal storage memory for individual students to access their saved files from campus anywhere. Thanks!
• Quite satisfied with the technology provided on campus. Wish to see more ethernet ports though around in some buildings.
• More internet classes
• I would like for the campus to provide more print stations.
• Wireless Internet in dorms.
• Real-time schedule of activity center/nat/climbing wall hours. Sometimes the hours online are not concurrent with the actual schedule.
• Improvements to projector for online courses. I have had trouble following instructor due to lag time of projector camera. Professor can point to something on projector surface and then move his hand so fast that his hand/pen never appear on the screen. Also, professor has had to revert to black board on some calculations due to limited work-space on projector surface. I cannot see writing on blackboard at all with video camera, so that portion of class almost useless to distance students. Also, professor can leave camera view to point to items on in-class projector screen and I cannot see what he is pointing to. Allowing camera to cover entire front area of classroom will help.
• I would like to have access best online journals including Elsevier, Springer through NMSU library. Also I would like to access journals directly without routing through lib.nmsu.edu.
• Better housing internet services.
• I would like for my.nmsu.edu to work in every smart phone. In my android phone I go into my email and it only brings up old emails and I have to search for the new ones. It will be good to have an NMSU application on my Smartphone.
• better signal reception for laptops around campus.
• Internet access everywhere on campus, not just by the Corbett Center
• The technology at the university is there; it's just that sometimes those resources aren't used to their greatest capability, such as Canvas/my.nmsu and its atrocious interface or the social networking's tendencies towards being irrelevant and pretty much 90 percent of them can be ignored. Everything NMSU needs is present, it just isn't being used as well as it can.
• Maybe a better way to search the library sources.
• as many as the university can get
• Canvas. Blackboard was better.
• I appreciate all technology services that I use. I can't think of anything else that I would need at this time.
• Free instructor choice of tech for classes AND, a much improved service for grades and official communications like my.nmsu
• Better Housing Wi-Fi
• web conferencing
• More integration of social media. Also, teach the professors how beneficial these are so that they might actually use them!
• I would like a more interactive app. The one we have is not very well formatted to fit smart phones.
• I would like to learn.nmsu to be app accessible
• I would like to see more printing stations, they're very resourceful but going to Corbett or the library frequently can be inconvenient. It would be helpful if there were more placed in buildings where class takes place
• A tech to help fix any computer problems that students might have. The tech could be a student majoring in technology.
• I think the use of smartboards in some classes would be really beneficial to some teachers in terms of their lectures. Also, the Wi-Fi in the residential areas almost never works and the ethernet connection isn't always perfect (It does work for the most part though. Just a little inconvenient)
• Require professors to use email. I have too many that will ONLY see students in person but are inconsistent in their office hours. If I could just email them my life would be SO much easier.
• Print kiosks in the lobbies of the dorms that accept the given dollar amount for students to print every semester.
• I feel as if the wireless in the Dorms could run a lot better.
• wireless everywhere like outside of the buildings too
• I would like to see more books brought to campus
• I think all technology that is being offer is good use
• more printing stations.
• Better Wi-Fi, because it never works with my computer, I always have to use an ethernet cable.
• Everything I use is great because that's all I know, so I wouldn't be able to say. It's like they say, ignorance is bliss
• I think every teacher needs an interactive board in their room. What I am talking about is one of those boards that look like dry erase boards but they actually link with your computer and it makes communication and learning much easier.
• Mac computers and a Canvas mobile app.
• I would like to see students getting assistance for their personal laptops if they get viruses
• I would prefer having a physical place to take my computer as opposed to having to actually call the ICT Help desk.
• more free printers or cheaper printing
• Apps related to NMSU
• No preference—I have enjoyed the technological services at my disposal.
• More rentals
• Touch screen computers, ipads for rent.
• I don't think that Canvas is the most efficient tool available for sustaining online and hybrid classes. I would like to see wireless internet that works throughout the majority of campus (indoors and outside). I would like to see more diversity in the kinds of supplemental tech classes/workshops that are offered and more diversity in the times/days that they are scheduled. I have yet to meet a student who actually pays attention to the "Aggie Feed" screens on campus. I think some of the resources put into that program could be better utilized elsewhere. I like the new streamlined printing operation in the back of the first floor of Zuhl and would like to see this continue to be implemented across campus.
• Faster internet!
• Access to a Super Computer Lab.
• Ipads for use in classrooms.
• I cannot say for sure. New Mexico State University is usually on top and up to date with the newest technologies. I would not like any technologies to be eliminated.
• full time students get a free I pad, and all text books used can also be ebook.
• I think what is being offered is working well.
• mobile apps for Smartphone and tablet
• Faster Internet. Educational software that makes learning fun and easier not frustrating, boring, and confusing.
• More White boards to use for studying around all the student study areas
• More computer labs and printing stations for students.
• I think everything is okay
• I would like to see Photoshop on the computers. I haven't seen it offered in any of the labs.
• I cannot say that there is a specific technology service I feel needs to be brought to campus or eliminated, as I have not yet become fully aware of all of the services available on campus.
• more computers in the library
• I would like to see more phones added around campus in case of emergencies. For example, late night classes, when walking back, these seem to be necessary. Also I think more computer stations should be available around campus.
• more mobility with Aggie Air. If it could be on the buses that would be great
• Better internet service at the dorms.
• More Wi-Fi in the dorms!
• Nothing. It seems to have it all already
• No more Canvas.
• Lectures could be improved with some tech improvements. The projector and chalkboard lectures are slow and outdated. I have attended a few lectures at other universities where they have more versatile resources available which help reinforce main points in lectures while allowing quick modifications and traversal through presentations.
• Added: -eTextbooks that can be accessed through iPad (when the technology is available). -Interactive Whiteboards -better wireless coverage/faster internet Eliminated -Canvas - go to a better system
• I want a super fast internet connections
• More reliable and up to date programs
• Smart boards in classrooms.
• Better housing Wi-Fi
• I would like there to be a myNMSU app where you could locate everything in one place.
• nothing
• There's nothing I would change. In my opinion, everything is great as is. I particularly appreciate the speed of the Wi-Fi on campus!
• More academic journal subscriptions.
• WEPA everywhere including Corbett
• eTextbooks would be great especially if they were less expensive to rent or purchase
• More easy printing like WEPA
• I would like really fast internet, at all times.
• Satisfied with the options now available.
• I would like to see all instructors required to use CANVAS for entering attendance and grades for all students, and to have all instructors required to be reasonably responsive to emails (I don't think a response within a few days as an unreasonable request.).
• Interactive white boards would be very useful
• Better wireless throughout campus. It really slows down sometimes
• I would like to see a better design Smartphone app for canvas.
• ALL REQUIRED BOOKS ON TABLET OR COMPUTER
• more printers. Technology services on campus are in my opinion satisfactory; however I usually do most of my work at home and my not have the insight other students that use the technologies on campus more.
• Better wireless service. A tablet for art students, so one can sketch their sketches on the tablet. It could be made available through the library to lend.
• I think a better way to track the bus routes would be nice!
• Outside work stations. scanners and copiers
• I would like to see the use of iPads for faculty first, then students.
• some search portal for the library that gets access to the library and colleges at same time instead of having to open multiple windows to do the two searches canvas still needs work
• Using tablets in classrooms.
• Probably wrap printers they suck.
• Canvas can sometimes be a pain to use. If there is a more user-friendly system, it would be nice to have it.
• I think Webassign needs to either be changed or gotten rid of.
• Eliminate projectors that are older than my mom.
• I would like tablets to be brought to campus so other students can use them.
• More apple appliances
• Applications for everything. Especially apps to assist in researching articles
• Coffee shop and doughnut shop for students. close to food court area. As far as technology services. I think it is well programmed. I've taken advantage of all resources, I did however run into a few problems during my 4 years. such as tutors wanting to leave early or setting up appointments to see them. I became a regular for math help. I had to tell the supervisor in tutoring. "I'm not leaving. I'm going to learn this". I became a regular and sometimes I felt as if they would hide from helping me. I eventually passed all of my math courses. Math 114 was the hardest for me. when I got to math 121 I didn't need help. I did it online and succeeded. Stats as well. I didn't give up. I'm sure though that some people have quit trying. Tutors should be told about this.
• what I have now is good. I am a distance leaner student.
• Not totally eliminate canvas, however find a better more simple option.
• I'm very happy with the technology and all lab computers available to students at this point. I would like some computers to have new mouse’s and keyboards because some I've worked on either a button sticks and the mouse doesn't work properly. It would be awesome if they were wireless as well.
• Faster campus housing internet speeds! and free Microsoft surfaces or laptops for all full time students! It might be wishful thinking but that would be awesome.
• none really I think campus does a good job at staying up to date with technologies and what not :)
• I would like to see Ipads brought on to campus, because most of the math classes have their assignments online, so it would be nice if we could work some of the online problems in class.
• Tablet based learning has proven to be very useful in many areas. Many online schools advertise a "free" iPad for attending students. This cost is obviously added into tuition costs, but it is an intriguing idea, and appears to be a smart marketing technique.
• I would like to see an upgrade to the Housing Wi-Fi.
• I think before bringing new technology in it would be useful for more students to learn how to use what we already have. The majority of students in my class to not know how to use the white board. Therefore this is wasted technology because none of us really use it.
• learn.canvas tutorial in person
• COMPUTER REPAIR!!!
• A faster and more stable wireless and cable internet connection.
• Bring back Blackboard!
• I would like to see canvas be more user friendly. I also would like to see more technology in the classrooms.
• I would like to see Canvas eliminated or changed.
• More use of e-textbooks and tablets.
• none, I think what we have on campus is fine
• better Wi-Fi, more information about where there are print stations and which ones you can use your aggie id for.
• A solar powered computer charging Wi-Fi station would be nice : )
• More computers and printers
• NMSU networked computers for students in Science Hall (currently there is only a lab that has limited access computers for CS and MATH students). Class on MAC computers, most likely in the Engineering Dept. (there are classes on linux and most technological classes are based around Windows).
• I'm not sure. For the most part find everything satisfactory.
• another type of data base system.
• I would like to see more Aggie Print kiosks around campus.
• I would like to see canvas used a lot less, and a more traditional setting.
• I think the technology at the schools are working as of now.
• Canvas is a good idea- perhaps if the professors and students were instructed more on how to use it.
• The only thing I would like to add is more places for available MathCAD.
• Wi-Fi access in open spaces, grassy park areas around campus.
• I wish the libraries had more WEPA stations.
• The wireless Internet in the housing areas.
• Better printing options (Affordable, available, and functioning printers)
• I would like to see more 24/7 computer labs
• More online classes.
• Don't really know, not too tech savvy
• I'm fine with the current offerings.
• Dedicated IT staff for the larger computer servers on campus. For example, my department maintains its own cluster and several machines with a large number of processors. Maintenance for all this takes up a great deal of time and resources that we do not have to spare. A dedicated IT specialist would be able to reduce the burden this places upon our professors and students.
• I think that the live news feed on Canvas is confusing and I feel I miss information posted.
• Better library searches, more journal access the screens displaying campus news in Frenger/Lottaburger and elsewhere could be eliminated.
• Wireless printing from our laptops. This would be more convenient and would save up a lot of time versus saving our documents on a flash drive then taking it to another computer or the WEPA in order to print.
• Online laundry service
• I am quite satisfied with the current services. The only problem I had this semester was purchasing Microsoft Office for my personal laptop. I wish the school could somehow provide an affordable product key for students to use.
• One technology service that I would like to see brought to life is on the my.nmsu.edu mobile app being able to see bills, class schedules and registration information. Also incorporating many new updates, so that it will get rid of the bug fixes and increase the speed of receiving the information quicker.
• Bring blackboard back and eliminate canvas
• I am satisfied with the technology that is already being provided for me.
• More computer/Wi-Fi lounges especially at the west end of campus.
• Canvas is a little cumbersome and instructors seem unprepared to use it.
• For the most part I personally own everything that I need technologically; however, the one thing that I do not own, a tablet, would be interesting to see come to the campus in some form. Perhaps as some kind of rental or the like.
• More efficient ways in which to find books or articles at the library. I like the way they are quickly delivered electronically when requested.
• Smart classrooms.
• I totally support the use of online systems in academics. But Canvas is so bad I think we probably should stop using online systems until we actually have something that has more positives about it than negatives.
• I would like to see the New Canvas eliminated, I dislike it VERY much!
• Trying to bring in the social networking fad into higher education is a mistake. Get rid of Skype access, Facebook access, twitter access, chat apps, and other technologies that basically are a waste of student time. Most of these technologies are used for recreational socializing instead of learning. Students don't learn much these days because they are too busy online playing games with their friends, chatting and using instant messenger, and checking their Facebook page all the time. I don't need NMSU to give me access to these social apps when I can just use my phone or email to contact classmates or instructors. When my classmates get serious about learning, they usually drop the social networks and just use plain email or phones to communicate.
• It'd be nice to have a network/server "play room" where the IET, ICT, BCIS, etc students could experiment with current and upcoming technologies like Cisco and Juniper equipment and a mix of Windows and Linux servers. Students or groups could sign up for a chunk of time to experiment. Teachers could direct their students to the lab if they don't get class work done or if they feel the students could benefit from more practice. The lab could also have programming software installed on the computers like visual basic pro and Powershell for CS students and to allow the above students to experiment with scripting. As a student, I learn best by doing projects and experimenting and while labs with servers and equipment setup exist, they are not open to students. I know that this idea is probably impossible but for me, if this lab existed, it's probably where I would spend the most time. It would help with students trying to get MCSE, CCNA, Network + and the like as a lot of the students in the above mentioned degree find these certifications extremely important to find jobs after graduation. However, if you're poor like me the only experience you'll get is from a book. Not as helpful as hands-on. Also, there is a canvas app for iOS (don't know about Android) but it doesn't connect with nmsu's learn.nmsu.edu which would be really nice as the regular website doesn't work all that well with mobile devices. It'd be nice to have a working mobile app for that.
• Better and easier to use Wi-Fi
• Interactive/intelligent boards. The ones you can move stuff by touching the screen or with a sensor.
• Improve the ones we currently have and or use the most instead.
• Skype tutoring
• I'm pretty happy with the currently available technology services.
• Improved my.nmsu.edu mobile app Show instructors how to integrate more technology into their classrooms.
• Can't say the I see any needed changes.
• Smart white boards would be helpful
• More options to open and host a website for students. It's a bit limited right now.
• All I want is for them to keep replacing computers in the labs and make sure my wireless internet is strong.
• I feel the technology services on campus are really good and helpful. ICT does a great job at making sure questions are answered when I have them.
• Maybe some sort of service that teaches students how to thoroughly learn and use Canvas.
• Since I began my graduate degree in the classroom at the ABQ campus, but then was suddenly informed I had to finish my classes online (as I live in ABQ), I would have liked to have had the option to continue classes at the ABQ campus, but via video conference, so I could still participate in a classroom setting, even though the Professor would have been in Las Cruces. This would have been a cost effective and desired option for many that live in ABQ in the Criminal Justice Masters Program.
• The opportunity to use more Apple products would be nice; I know that in Zuhl library you are able to rent PC laptops, but not MacBooks. It would also be nice to have iPads available for use--perhaps the university could collaborate with Apple, Inc. and offer students various Apple products for discount prices or on a per-semester basis.
• 1. I hope IEEE Explore on computer science could be bought. 2. Email client is really difficult to set up.
• more Wi-Fi access points.
• Faster internet. More journals that can be easily downloaded online rather than going through interlibrary loan.
• I can't think of any services that we don't already have.
• Wireless internet in housing campus
• I would like for NMSU to have updated computer labs.
• Improve Canvas - it is not user friendly and can sometimes be very confusing.
• Better wireless internet. It is really slow at the bookstore.
• Just more availability of technology to students like presentation mark up boards, whiteboards, and a greater reach of Wi-Fi. Lots of students live near campus, but not on campus so, it’d help if I didn't have to to always walk to school to submit an assignment online
• There should be some way that open source software can be loaded on computers.
• More fully online services for online/distance students - tutoring, advising, etc.
• More PC/Laptop support, and not just on superficial and software level, but also hardware and more complicated fixes. If not free, at least a student discount would be great.
• You need to fix the systems you have first, so they are more reliable and user friendly before you try to complicate things more!
• online homework.
• There is nothing really new I would specifically like to see brought to campus, but one thing I have had problems with is the amount of time it takes to log into a computer in the labs.... Is there a way to make it faster?
• Eliminate Computer Labs Create plug in stations, Wired internet stations, More open desk space (eliminate computer labs)
• I would like to see more integrated learning centers aka tutoring for technology.
• I believe anything that is brought to us will be useful to us.
• I would personally like to see twitter used more frequently.
• better Wi-Fi coverage for buildings and outside the buildings, that way we can sit wherever on campus and still be able to do our work on laptops
• I like all the technology services on campus, I really like that we are able to rent iPads and laptops at the library very helpful :) 
• More Tablets for every student instead of having to buy textbooks and notebooks. 
• brought to campus tablets ipads 
• Better wireless in housing 
• Dial up could probably be eliminated, since it is very slow and clunky to use. 
• I would like to see more printing stations around campus. The Aggie Air is great, I just worry about the security of our devices. 
• We need to improve the cluster - I was able to use windows based software on a cluster 5 years ago....when I asked about it here I was just told can't do it....Last I checked it is pretty easy to upload windows to a Linux machine. In 2012 if somebody wants to run a windows based simulation 10,000 times it should be an easy process. 
• outside solar work centers should be implemented 
• Possible WiMax towers to increase wireless exponentially and at the same time take away the cost and maintenance of using many access points to create Aggie Air. There's not much I can think of. NMSU already provides quite a bit of functionality in many avenues that I found need in (VPN, Wireless, Storage for my website, etc). Unless the Ironman technology is another avenue, I'm pretty much happy with everything. Though I do like the thought of an app for NMSU that brings up maps of the campus. That would help immensely. 
• I feel there is nothing much to ask for, this campus does a great load of helping when it comes to technology. 
• Understanding that this may not be an ICT decision/function, I would like to see the development of MOOC's (massive open online courses) at NMSU. 
• smoothie station in Taos 
• A mobile app for canvas where you can see your homework and grades. 
• Unknown. I think that the University seems to try to keep up with the latest technology. 
• An easier to operate Canvas would be nice because many professors do not use it or do not use it very well. Granted 90% of my classes never used blackboard or webCT either. This aggravates me since I pay for these programs with my tuition money. Is there something a little better out there? Also I cannot connect my iPhone to the wireless on campus, that should be re thought too, it’s a hassle to try and make it over to the ICT to get it connected. 
• This may be a little far-fetched, but what about interactive classes that you can follow along with the instructor on your mobile device? 
• none - I have always managed to find whatever it was I was looking for - the library website is very helpful. 
• More printing stations around campus. Do purified water machines count as technology? There were a few tablet things in the classrooms where you could use a special pen to write and it would show up on the powerpoint screen. Those are neat. 
• More labs, thank you!! 
• More wireless 
• NMSU printer cards online refill 
• They are all good thank you 
• Lectures and notes available on some sort of web-based tool (YouTube, iTunes U, or even Canvas), in order to give students who take online classes (or those who miss the occasional class - but not for habitual class skippers) are able to keep up with the weekly assignments and/or give students a little more understanding of the materials being covered. 
• I would like to see how higher technology and since I do not know how to use a iPad a workshop would be nice. 
• I’d like to see laptops that can be rented out for a semester 
• I would like to see clickers eradicated from the system. They are a waste of time as well as money for the students and the professors use them as a crutch in their classrooms as opposed to a tool of learning (which is a stretch to even call them that).
• Greater electronic journal access/database.
• 24 hour computer lab.
• the web-sharing devices like dropbox are amazing but it’s more a matter of getting all classrooms on a similar
technology level so that professors know what to expect no matter where they teach. Also I love the book scanners! I
have digital files on all of my graduate research because the library loan program only allows 2 weeks for material so I
use the book scanner to copy what I need and then I have it whenever I need it.
• Expand the wireless network if at all possible. While on campus I sometimes can’t log on to aggie air due to weak
signals in popular buildings even. Preferably the network could expand over the entire campus, making it usable in all
buildings and even on grassy areas such as the horseshoe.
• Get rid of Macs. The cost effectiveness ratio is stupid unless you are in graphical design. However even major
publishing figures and firms are switching to PC’s and pc based software for cost and effectiveness. Quit spending
1500 on a Mac print when you can get 2 comparable Dell’s for the same cost.
• I miss Black Board. Canvas is too annoying sometimes and seems to have technical difficulties a lot.
• Using aggie id card printing at the libraries
• I personally do not like Canvas.
• Library where you can get your text books online.
• Updated internet bandwidth, I feel as though it should be way faster than it is because of the speed at which
technology is evolving. (Google Fiber PLEAAAAAAAAAAASE)
• Smart boards
• I think that teaching professors about technology would be the most useful, at least for professors who aren’t in STEM
(they all seem to be pretty familiar with it from the classes I’ve had). However, I am in the nursing program and there
is one person in the entire department who is familiar enough with technology to be functional and it’s a drag having to
wait for her to assist all the other professors. Also, I think all students should be required to demonstrate technological
competency before signing up for classes that utilize Canvas or the internet as there is absolutely NOTHING more
frustrating than waiting for the 3 people in class who don’t know how to use Google or send an email. It’s a huge
waste of time in class and people should be required to learn that on their own time especially in this day and age.
• I’d like to see the whole campus become wireless. I would also like to see the use of e books/tablets instead of having
print books.
• I would like to see the new printing system (WEPA) eliminated. They always seems to be having problems with them
and are never reliable.
• Nothing at all. Everything is fine
• Improved DSL and Wireless internet in the Vista Del Monte Apartments.
• Ability to rent e-readers (Kindle, etc.)
• canvas
• I don’t really see the point of the TVs around campus that play ‘The Feed’. They just seem like a waste of money.
• I like canvas better than blackboard.
• More WEPA print stations
• I think it would be cool if everyone had a tablet or something where communication was instantaneous (email, webct
postings, course materials in general) and our tablet was fully integrated with the course (instructor relied on apps
contained in tablet to communicate with students when outside class).
• As a distant education student, I would like to have the same options available as a on-campus student, such as the
newspaper, flyers, advising options, and/ or other communication options that I readily use such as Skype to be used in
the class. My professors in many of my online classes, rarely have open communication, and only log in when
necessary. This leave very little interaction. I am not taking online courses to avoid personal interaction, but the lack
of interaction is what is received. The switch from Blackboard to Canvas has been difficult getting used to. There are
many tools Canvas can offer that Blackboard could not, but there are also many useful tools that Blackboard offered
that we lost with Canvas.
• Scantron exams.
• Windows 8
  • I think there is a good assortment of resources available. The new printers are the only thing I'm not a fan of.
  • I would like to see more print stations around campus. Teachers really do expect everything to be typed and printed, so having more places to be able to do so would be very convenient.
  • I would like to see a canvas app that is decently updated. Maybe a my NMSU app
  • Workshops on how to take care and use laptop and PC in a more effective way.
• Mobile Iclicker
• Eliminate DSL and switch to cable modem in family housing.
• I would like canvas and my.nmsu.edu to be more compatible with apple products.
• none of them need to be eliminated.
• Less chalkboard, maybe more "elmo" type things in which the instructor can see students while teaching. I feel that when an instructor can see the reactions students have to new material, they are able to teach better whether it be going over a topic again or not going as in depth over a concept which the class already understands.
• Canvas app for phones
• drawings for laptops, iPods, iPad, etc...
• more variety in ebooks
• More printers and computer labs.
• Online homework is great in theory, but more often than not I spend more time formatting an answer than I do deriving it. I miss having personal feedback from teachers in classes where online homework is graded by a computer program.
• I think that the online library or reserves work very well. They are a modern way for us to look at scholarly articles.
• Air printers located in the computer labs all over campus. I use my phone to print documents and it is great not having to send it to my email to be able to print.
• I would enjoy seeing a way to get a hold of financial aid within a day. Maybe a chat that is always going or a better FAQ.
• Eliminate canvas
• Blackboard was better and easier to use than canvas. Canvas is too clotted together for courses!
• Better Wi-Fi in the dorms and apartments. Connected internet so that one could access other networks in dorm/apartments.
• I would like to see more up to date computers and a working printer in the GA Lounge - Counseling and Educational Psychology at the College Of Education. I do not have a laptop so I rely on the services heavily. I would love if NMSU had a specific app for connecting to NMSU email. I would like more places where printing is free even if it is regulated for the month or year
• Eliminate Canvas
• More reliable wireless in the dorms, interactive whiteboards, and some sort of file collaboration program like Microsoft sharepoint.
• Everything is just right. I am a new user to these features.
• I pads
• I want to see more of Skype type of technology.
• the option to review an instructors lecture (things drawn) on the computer at a later time, for review.
• More printing kiosks!!! Not just in the labs, but all over campus. Since they're so compact now I don't see why we can't put on in each large popular building.
• I think it would be greatly helpful if students had an affordable access to help when a computer crashes or other problems occur with technology.
• not too familiar with all the tech. but would prefer something that is faster, easier to use and with all required resources for students
• More computer content in engineering courses
• I love the technology on campus.
• I think that we have all that we should need... but if there are other we done have at this time then we need to get them. Everything helps!!!
• Improve wireless connectivity. Dynamic bus maps/routes.
• Canvas should be more mobile friendly and ESPECIALLY NMSU email. it’s impossible to get my NMSU email to sync on any of the phones I have owned, no matter the times I go to ICT for help. the NMSU email system is just not cell phone friendly.
• Web chat with instructors in online courses would be wonderful. I would go as far as to say online lectures would help my learning vastly, especially in things like math where asking questions are absolutely essential to learning.
• Remove Canvas, Bring back Blackboard  Text for emergency notifications
• much more variety and access to electronic resources and the ability to rent technology to use from library
• I like all technology services.
• More printers!!!
• I think that there are a few things that can be improved on canvas . I would like to see an actual app for canvas and my NMSU
• Wireless on all campus, not just in the buildings. Better Wi-Fi connection and speed in the dorms.
• Websites attached to textbooks. The ones that require you to purchase access at the beginning of the semester. If it requires you to buy the book and get access, it's useless. UNLESS it's a completely online version of the book WITH additional access.
• I would like to see more new technologies (like tablets, etc) available to be checked out by students.
• Having an all day and all night lab, and ICT services.
• Bring back the NY times, online.
• Eliminate or change CANVAS it was much better Blackboard
• Better Wi-Fi in dorms
• A good listing of where print stations and computer labs are located would be great. They can sometimes be difficult to find. Maybe signs near the buildings would work. It would also be good if printing in the library could be accomplished with the same print account as anywhere else on campus.
• I would like to see more books offered as e-books.
• More technology services classes taught because I was taught to do many things, but I forgot how to access things that were recently added to canvas.
• better Wi-Fi in the residence halls
• sometimes too many repeat emails. very annoying
• first, strengthening wireless internet on campus; many times there are internet connection problems happened in housing. second, ICT really need to improve their efficiency since we always have internet problems and ICT CANNOT handle them fast; third, I prefer to have information handbook that can be find at least in library. The handbook shows common problems and solutions of computer and internet.
• expanded library
• Better housing wireless Internet
• Eliminate listserv emails
• I would like for every student to be given ipads. if you increase tuition to do so they wouldn't even notice anyways.
• Update the website to link my.nmsu to its original website instead of having to go through Google. Some of the new programs such as Canvas and the NMSU email are hard to figure out on our own, some instructions would be nice.
wireless printers
1. Google work area 2. let everyone use dialup/webmail if they need to. 3. where is the list of 10 things you have to use to use your tablet on canvas? 4. pressure the on-line book readers to put page numbers on the e-books and not 500 which means 500 artificial pages from start of book and not the actual chapter or real page number. Just image the books into readable form so the chapter headings and everything is exactly the same as the real book.
I would like to see more online text books or a text book on a CD so that students do not have to carry around large back packs ; so they do not hurt their backs. Do not get rid of text books, but rather have them around because students learn differently and some do better with a text book rather than an electronic copy.
None, currently satisfied.
More Mac computers
Improved printers
Live updates of NMSU on college canvas. Department wise individual updates for corresponding students.
tablets
I would like more interactive technology. Example, making use if the TV rather than having idle screens
canvas just doesn't work
I would love to see the MATH 142 class stop using webassign. Other than that, I like the amount of technology that we currently have and use. I have learned so much, being that I returned to college after 12 years. I have learned to utilize the technology to help me succeed in my classes.
Wi-Fi printing from personal computer.
As an Arts and Science major, I spend most of my time working at the Biology and Chemistry departments. If a computer lab was integrated in one of these two areas I believe it will be more easier and accessible for students that are like me, always in those two departments.
Better internet in student housing
Wireless internet in the Dormitories for all campus residents
MAC com
I think canvas is still cumbersome and still needs to be mainstreamed with its programs. It can still be difficult to move around and go from course to course and keep all your courses straight especially if you are taking 5-6 online classes.
Canvas replaced by a more consistent system.
I have not used many of the services on campus so I cannot answer.
I like library scanner (bookee eye).
Where to start? NMSU is really behind compared to other campuses in terms of technology... hardware, software, accessibility, speed, interface, webpages with useful content, organization, you name it. Here is a good starting point: http://xkcd.com/773/ (do note the alt text).
Online app for Journals such as Nature, Science and some other better journals.
Everything is very good for me..I m ok with the existing facility!
Free laptops for every student
Everything is amazing.
Milton Hall needs an upgrade in its technology.
Use of remote video to view lectures that were missed. Used of remote video for lectures and responses from students. Use of remote video for tying all campuses together statewide.
eBook lending
Some better Internet and maybe more outlets to charge computers and phones
Blackboard was better than canvas.
I like to see desktop virtualization in campus so students can connect their virtual PC all around the world
• A link to access materials available in libraries from all the state of New Mexico. This would be very important for my research as a graduate student.
• Aggie Air wireless needs to be fixed because 95% of the time I cannot access it through my computer which would be nice when I’m working with big groups of people in Corbett.
• It would be very helpful if we had a wireless printer like the ones provided at the Corbett Student Union at the Rhodes Garrett Hamiel dorms. It might not sound very safe to have one at the dorms but we do have a help desk inside RGH and the printer can be stationed there. The help desk people open from 1:00pm-7:00pm so the printer could be available during that time. If we were granted this resource, it would help so much because many of the times we don't have time to go print to any other place on campus.
• New computers especially in the classrooms for the instructors.
• I have found that all the services that are currently available are very useful. I do not know of any other programs that would add to the already great services provided.
• Canvas is a waste of time.
• Add copiers in the library for students to make copies. Doesn't make sense for students to scan things and then print them. Also train ICT lab attendants to be hospitable. Some of them don't know anything about customer service.
• I haven't had a problem with anything besides the new printers but I think it was because everyone is still getting used to them.
• Outdoor solar powered study location
• Ipad
• See More: Microsoft DreamSpark - Computer Science pays for a subscription, yet I'm a CS major and can't use it despite the license saying I should be able to Organized Canvas - Canvas has potential, but not all instructors even create a page (should be a requirement) and when they do the content can sometimes be hard to find Better MyNMSU calendar integration More convenient printers Better advertising of student technology discounts (Sprint, Verizon, T-Mobile, AT&T, Microsoft, Apple, etc) Electronic parking meters (change is so last century) More electrical outlets adjacent to comfortable chairs. AggieCash transaction logs - if we are going to keep AggieCash, then there should be some way to download transactions to see where our money is going. See Less: AggieCash - too often confused with meal plans and the vending machines that accept it are only drink machines and far between Textbook WebCodes - extremely expensive to purchase and provide brute force answer finding rather than actual learning The FEED television screens - currently the TV screens take so long to repeat that they aren't effective, a more effective solution is displaying slides of activities for like the next week along with QR codes for more information Your.nmsu.edu - incorporate this into the main my.nmsu.edu
• iPads!
• any new tools are always good!
• Faster Internet
• More outdoors Wi-Fi
• I don't think that much more needs to be added here. Wi-Fi works well (except for in the Chemistry building) Canvas is good, my.nmsu could use some improvement as some areas are not very user friendly. Circular links are the most annoying of all. It is hard to get to certain areas because some of the links don't work correctly or are poorly thought out.
• I would like to see more teachers requiring their students to bring some sort of iPad or laptop to class to have more of a hands on learning environment.
• Possibly more Aggie Print Stations A better/more in depth NMSU Smartphone app (one that doesn't just link you to a web page)
• I would like to see more teachers integrate anything other than a blackboard or a powerpoint into their classroom. Powerpoints are normally made available on Canvas and blackboards+chalk are completely archaic teaching styles. Both of these are equally non-engaging which makes it hard to focus in a classroom with a similarly disengaging professor.
• I would like to see Sean Cooper eliminated.
• SmartBoards in the classroom, or maybe somewhere where a student can rent out a SmartBoard for a class presentation.
• Really not tech savvy so I don't know what would work better.
• There is some sort of video stream that plays in the library and I believe in the Blake's in Gerald Thomas Hall that seems patchy and not particularly useful or entertaining. If anything it would be preferable to have a news stream or something.
• Better organization of sources available—there are a lot of steps for searching
• Need: smart boards, more print stations (especially down at Ag. college) -OR- basic computer station (connect station) to do emergency homework/paper/project turn in. in every lab at least a few terminals with 'the other' software (ex: SAS outside the business college and MATLAB outside of the Eng. department)
• A better wireless internet connection would be nice. Also, being able to connect to any server from any computer on campus would be extremely convenient (although I don't think this is possible...).
• I can't honestly think of anything that we don't already have. Everything "school related" works fairly well. I wish Canvas was less like Facebook though.
• Eliminate the pay printers and public computers in Zuhl Library. They take up an exorbitant amount of space which should be designated for paying students.
• satellite TV
• Smart boards in Thomas and Brown would be nice, also better wireless around campus, sometimes my phone says it connects then it's unable to load a page, even with a great signal.
• It would be nice to have access to more engineering journals through the library
• I would like it if NMSU created an app that would keep students updated with email, canvas notifications, and maybe some other things related to the library, services, etc.
• Anything new is great!
• On-line Graduate Classes!!!!!!!
• Canvas to be eliminated
• I think maybe tablets so that students can look up information quickly when they need to, or maybe smart boards in some departments will help the student engage in class.
• More printing stations?
• Brought: Ipad rentals in the library.
• More E-books
• Social networking incorporated into Canvas is of little use
• more wireless lounges
• Better wireless
• Not sure if it's a technology service, but emergency poles that have a button that can easily be pushed in case of an emergency such as a shooting or mugging etc.
• Having print kiosks and a computer in the residents halls.
• More stable wireless across campus. As well as the computers(Labs & Classrooms) should be taken care of better, they are slow, don't work, and have error messages on them.
• revise web.nmsu.edu.
• Macs are too expensive, the university needs to stop spending money on them. They are not better, they are simply a preference to some students. The cost/benefit ratio does not warrant buying Mac computers at all, it is a waste of funds.
• I feel satisfied with the services I currently use and don't feel I would highly benefit from any added particular technology service.
• It would be cool if ICT bought DSL boxes and rented them out to students in campus housing.
• I would like to see more apps available for our university
• Canvas
• I would like to see SmartBoard in business department.
• ipads for the classrooms
• Lectures must be Webcasted for Two reasons Student can access them any time when they feel comfortable Professor would be completed to raise his standard as the contents would be recorded and would be available to everyone.
• A school application would be nice
• my.nmsu.edu needs to be re-designed. the banner self-service tabs are completely redundant. since the re-design a few years ago, only the front page is new and re-direct to old pages.
• None I am satisfied with what is currently available.
• More integrated self service support for operating systems besides Windows and for other devices as well such as Kindle.
• technology services that could improve data safety (related to virus) should be implemented
• Better Wi-Fi connection.
• increase the Wi-Fi zone, I study on Jett hall and sometimes I have problems with it
• I'd like to see more of the printer kiosks. They're really easy and convenient to use, I just wish there was more of them.
• any option for canvas blackboard unless for a strictly online only class should be eliminated or at least have every teacher/ instructor attend and complete a certified knowledge course to ensure that they are correctly using the program to its full potential. Otherwise I see this technology as a wasteful expenditure of resources.
• I think we have a complete technology services, our university is very advanced in that part. Can't wait for the text service coming soon! Thanks a lot for your support to facilitate our learning. :)
• Bigger labs so groups can share a single computer when doing work. More printing stations would also be helpful.
• Printing in all buildings
• More Library Databases. I understand they've suffered in the wake of budgetary cutbacks, and that seems antithetical to the task of scholarship-- which we're ostensibly engaged in. Also, as an English 111 Rhetoric and Composition Instructor, I believe Turnitin.com would be a great resource in combating issues of plagiarism which are a persistent problem in freshman level writing courses.
• Twitter and Facebook should be used more
• More access to Wi-Fi across the campus would be helpful.
• Better Wi-Fi
• I am good with the way things are at the present time.
• a decent housing wireless connection would be enough. Or a way to connect my console to landline connection (I tried and couldn't, I called the help desk but they were unable to help).
• I would like to see distance education made more interactive if possible. Movi for live participation, etc.
• A better online resource for communicating with other students
• just have better computers
• brought some iPad's
• More emphasis placed on campus libraries...
• Mac or Linux Operating systems
• More access to online journals
• I would like to see better internet services available, the internet around campus crashes a lot, and it’s kind of slow.
• I would like a Canvas or my.nmsu.edu mobile application. Sometimes I need to look up something but do not have my laptop with me or am not near a computer.
• Blackboard was better than Canvas. There should be more computer labs designated for homework and studying.
• Faxing
• I am really not sure I have found the IT desk to be really helpful when I have run into trouble with either connection or just computer problems in general.
• I would like more mobile hotspots to be able to connect to Canvas from various areas on MY laptop.
• I often need to work on an engineering computer for hours at a time. Computer labs like Pete's Place that are open later do not have the programs that I and other engineers need. I don't know of any Engineering computer lab that is open late, but I think it would be a really useful thing to introduce.
• Canvas needs to be modified. I know they were striving to make it accessible like a social networking site but it doesn't work well. It is confusing and I only use it when absolutely necessary. On top of that it seems to only work well when run on Firefox of which I don't use on my personal computer.
• Either commit to Mac or don't. Some areas have it and so I try to get better with it and then others don't so just more unity. Also better wires less strength through tout campus
• Better wireless internet for on-campus housing.
• Better functionality for the main university website. The recent reorganization has made it difficult to use as someone who knows what to look for. I imagine it would be very difficult for new students to find what they need.
• Full access to IEEE
• School issued tablets would be great as well as the mandatory iClickers needed for classes.
• texting my professors, or a more convenient way to talk to my classmates outside of class, without having to bother the teacher.
• I'm pretty satisfied.
• I would love to see more book scanners. Technology that would allow me to convert real world material books, pamphlets, maps, photos into a digital version, so that way I can read them at my pace and not have to hold onto the book.
• Higher bandwidth, less restrictions on P2P sharing.
• More print access across campus.
• I would like to see more use of iTunesU by the university. I have used this resource from other universities and found it to be a great learning tool. I have used a textbook on the iPad and don't think the version I used through Coursesmart was worth the savings, the book was hard to read and did not add to the learning experience.
• I think everything works well. I think that the dorms could have faster more reliable wireless, but other than that I like everything.
• Low resolution, Windows-only video lectures inhibit learning. Recorded lectures should support multiple OS and be viewable at good clarity on a 19” or larger monitor.
• Air printers for use with cell phones. These would be indispensable for printing assignments in a pinch. They could be placed at the Corbett Center or Barnes and Noble.
• Better wireless Internet connection on campus.
• at this point all the technology that is available is useful and beneficial to enhance learning.
• Better and faster internet in family housing
• Print kiosks in the residence halls.
• Instant online support (chat) with IT help desk, in addition to phone help. I know you can email the help desk, but you know, people are impatient.
• Faster Wireless Connections
• iPhones and iPads have a hard trouble connecting to the Wi-Fi
• More help on finding research
• Dedicated mobile app for NMSU on all the Smartphone platforms. It can have multiple source feeds to subscribe to and students can choose them based on their interest. library renewals can be done via mobile app. of course emails can be integrated too.
• - additional WEPA terminals - additional Linux labs/workstations
• I would really like to have an app that can be used with both droids and windows phones and that have the same capability as using a computer would. It should allow us to access email, canvas, etc.
• More computer stations
• Stronger internet connection to the Greek & ROTC area of campus.
• I would like to use smart boards more in math and science type classes. I would also like to eliminate online work for math and science classes...this work should be done more out of the book and in writing.
• Not any that I have encountered. I’m sure every technology service has a great purpose to it and if it’s not me using it, I bet there is someone else who does.
• I would like to see a stronger signal strength on campus and better connectivity strength in the dorms.
• I wish SPSS, Photoshop, and other useful programs for my studies.
• Apps for Android related to course contents and self services
• I would like to see WebAssign eliminated.
• Tablets would be nice.
• I would like there to be one site to do everything, and there to be an app for it for smart phones.
• Access to SmartBoards.
• Electronic white board, interactive
• Wireless on campus needs to be better.
• Include frequent up-to-date announcements on my.nmsu.edu right in the center of the page. There is a huge amount of real estate not being used. Also the evasive notifications from on learn.nmsu.edu works great!
• I think we are doing well with keeping up with technology sources. And nothing I can think of should be added.
• More free or discounted software used in classes
• Common repositories for file sharing
• I would prefer my.nmsu to have an easier interface and have more information. As a transfer student, I found that my.nmsu was either completely useless to me, or that if the information I needed was there, it was often difficult to find. So I think some attention could be brought to this. Also, I have had a great amount of difficulty getting Res-net to work for many of my devices both in my room and on campus as a whole. While I personally do not need internet access outside of my room very often, having issues connecting multiple internet devices in my room is quite frustrating. With this in mind I think there must be some easier method for connecting multiple internet compatible devices to Res-net. Ultimately my own case resulted in giving up trying to connect wirelessly and instead was forced into using ethernet cables in order to access the internet
• PC computers eliminated. Interactive whiteboards brought in.
• I feel that campus should provide ALL of the residence halls with WIFI. I currently live in Garcia and it is inconvenient to have to have my laptop plugged in to the Ethernet all of the time.
• SPSS in the library
• Better computers and full access to settings on those computers.
• I think the campus should stay up to date and all technologies should be brought to campus to be tested and checked to see if they are useful in the learning process.