



Student IT Technology Survey

New Mexico State University

Fall 2010

Information & Communication Technologies
Questions: it-talk@nmsu.edu



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Introduction

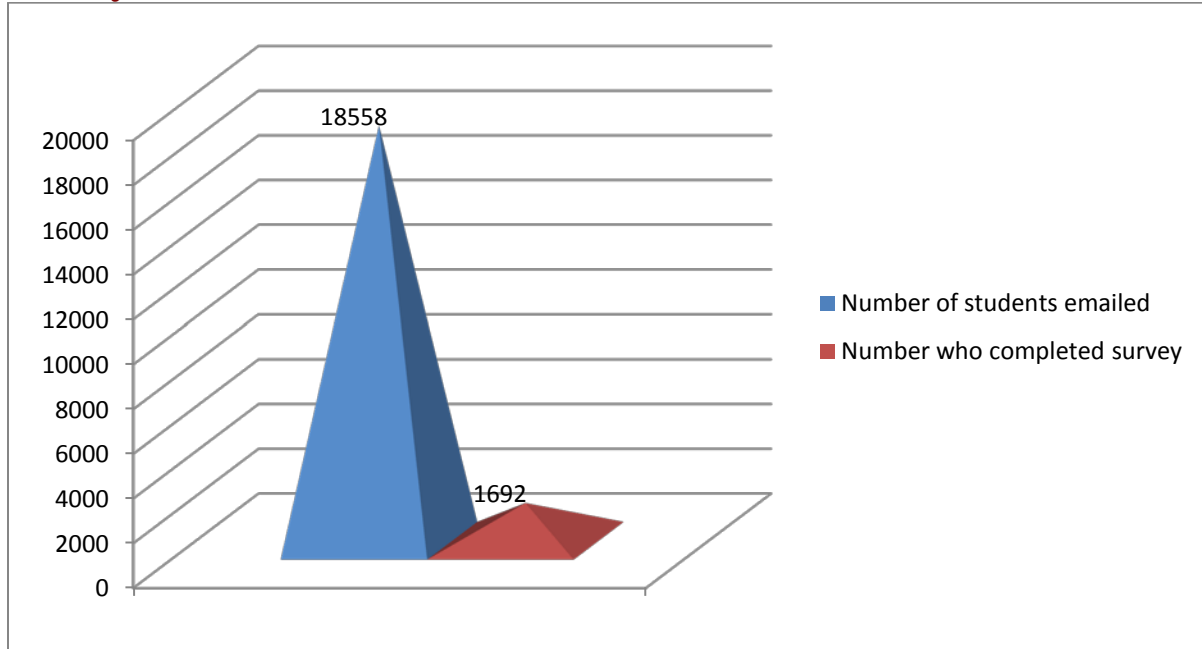
Information & Communication Technologies (ICT) conducted an Information Technology (IT) survey in Fall 2010. The survey targeted all NMSU main campus students. The purpose of this survey was to help determine what technologies students are currently using and would like to see implemented at NMSU's main campus. Questions were gathered from departments and committees that support Student Technology on NMSU's main campus. The departments that contributed to the structure of the questions included the Student Technology Advisory Committee (STAC), Faculty Advisory Committee on Technology (FACT), Center for Learning and Professional Development (CLPD), Distance Education and Extended Learning, Online Course Improvement Program Committee (OCIP), Las Cruces Campus Library, and Leadership Team (ICT directors). These partners work directly with students and may benefit from funds allocated to their IT projects.

The data from this survey will be used to identify future projects and examine continuing IT projects for NMSU's main campus students. It will also be combined with other research data related to IT services for students from NMSU's peer institutions to help identify possible new services or services to be eliminated. This information will also be used to prepare IT project proposals and to prepare the yearly Student Technology Fee proposal for the main campus.

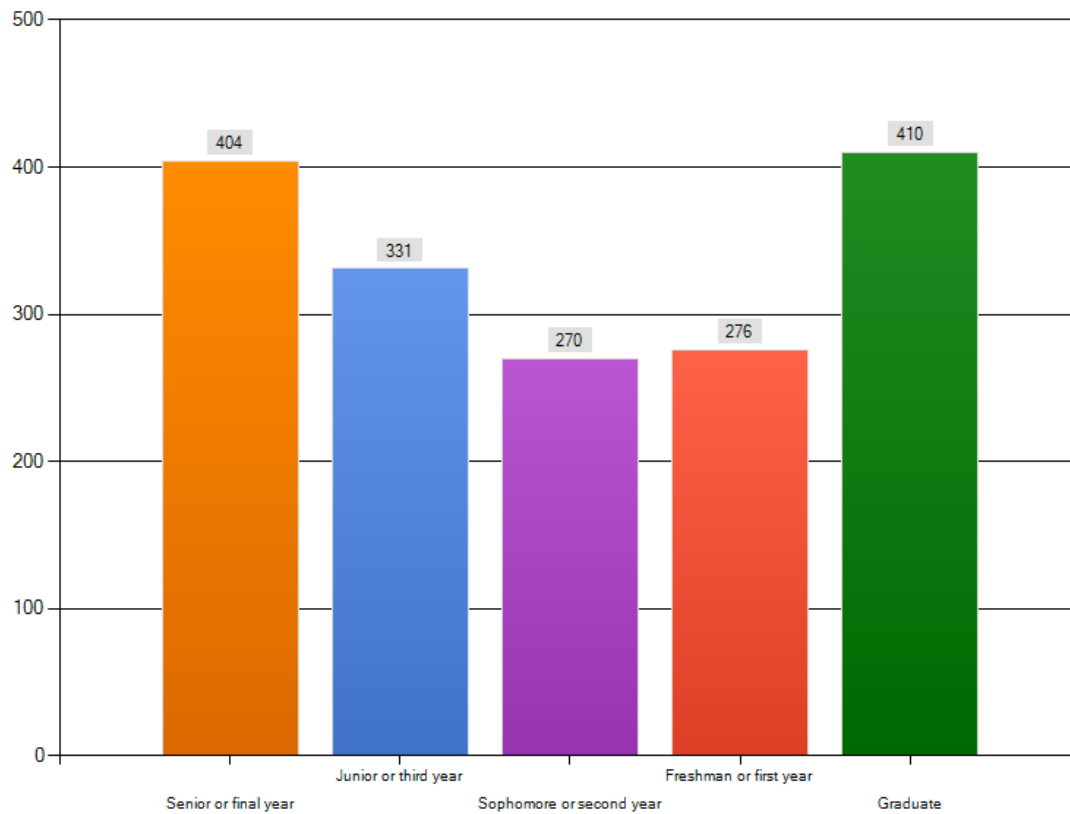
Each year the Student Technology Advisory Committee (STAC) and Information & Communication Technologies (ICT) work together to complete a proposal to continue the Student Technology Fee for NMSU's main campus. The funds from this fee are allocated to NMSU's main campus student-focused IT projects recommended by STAC. Every year when the fee proposal and other Student Technology related project proposals are prepared, historical NMSU IT data and IT data from our peer institutions are collected and organized to support the proposed plans. The STAC, Faculty Advisory Committee on Technology (FACT), Associated Students of New Mexico State University (ASNMSU), Student Fee Review Board (SFRB), and other NMSU leadership have requested that statistics be gathered directly from the students and, therefore, this survey was conducted on NMSU's main campus students.

Each question was designed to obtain an answer that is based on the student's opinion and perception. Although some questions required an answer, they were all voluntary. If a question required an answer, the student had the option to opt out of answering the question (e.g. Neutral, I prefer not to answer). All questions, with the exception of the first three demographic related questions, are technology related (e.g. online classes, cell phones, laptops, wireless).

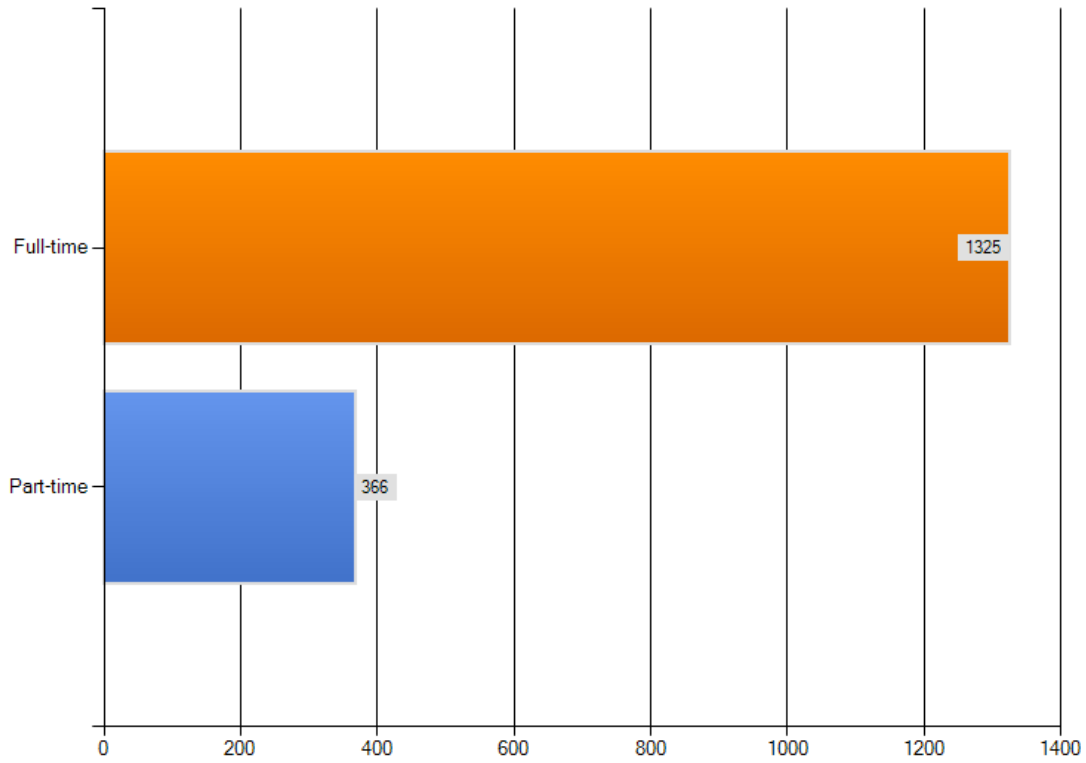
Survey Totals



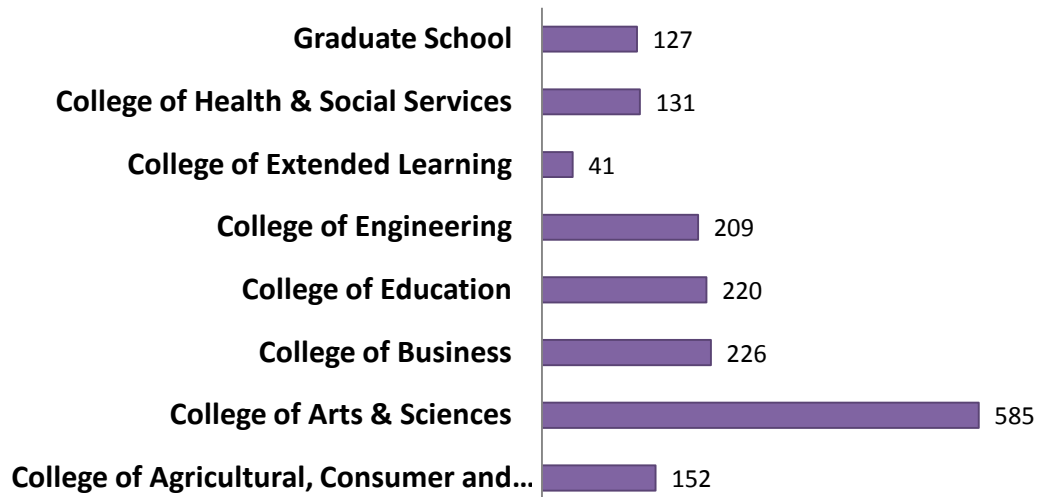
Demographics (Questions 1-3)



Are you currently a full-time or part-time student?

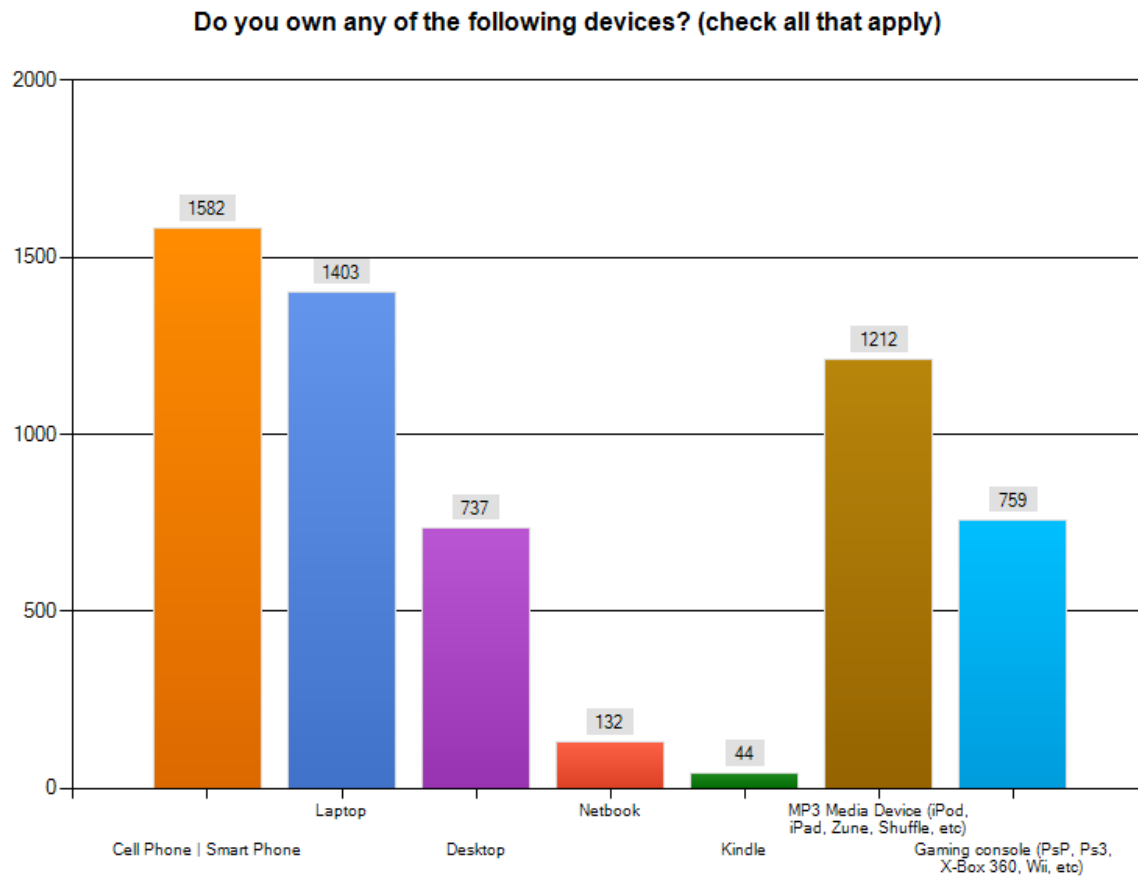


What college does your primary major fall under (e.g. undeclared is College of Arts & Science)?



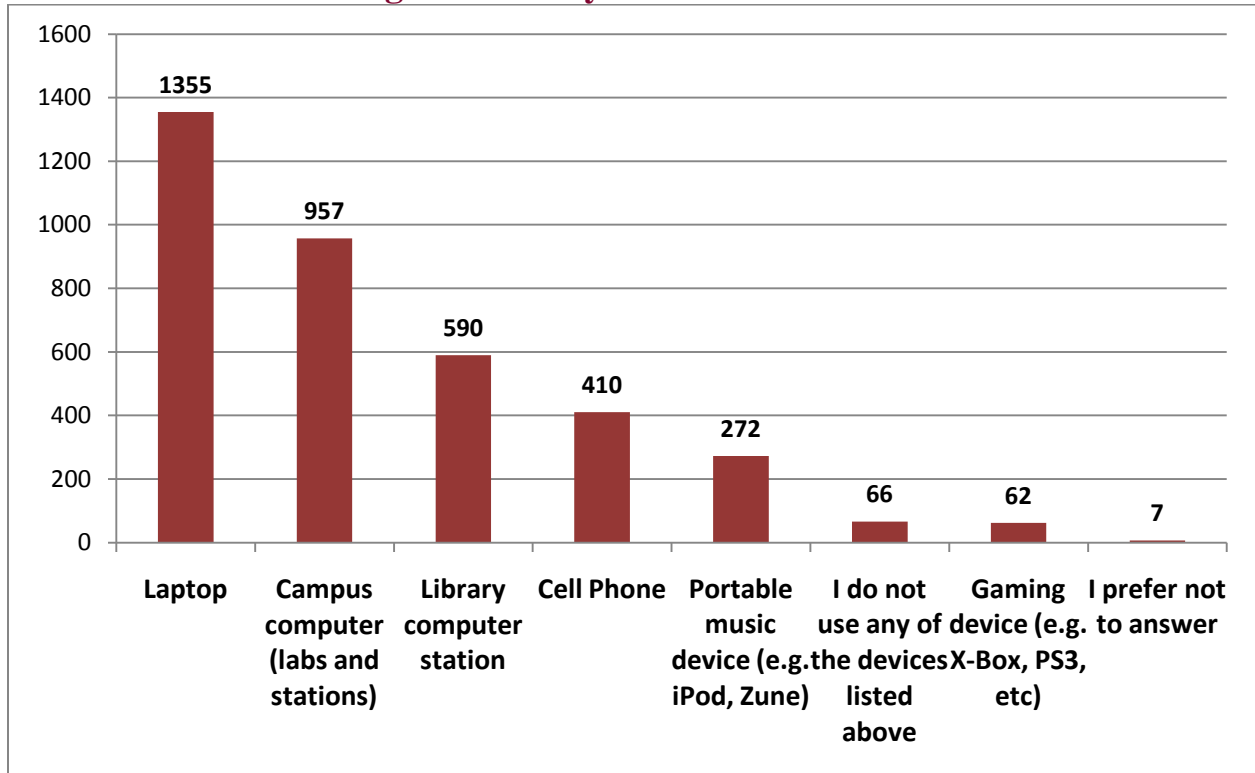
Survey Questions

4. Do you own any of the following devices?

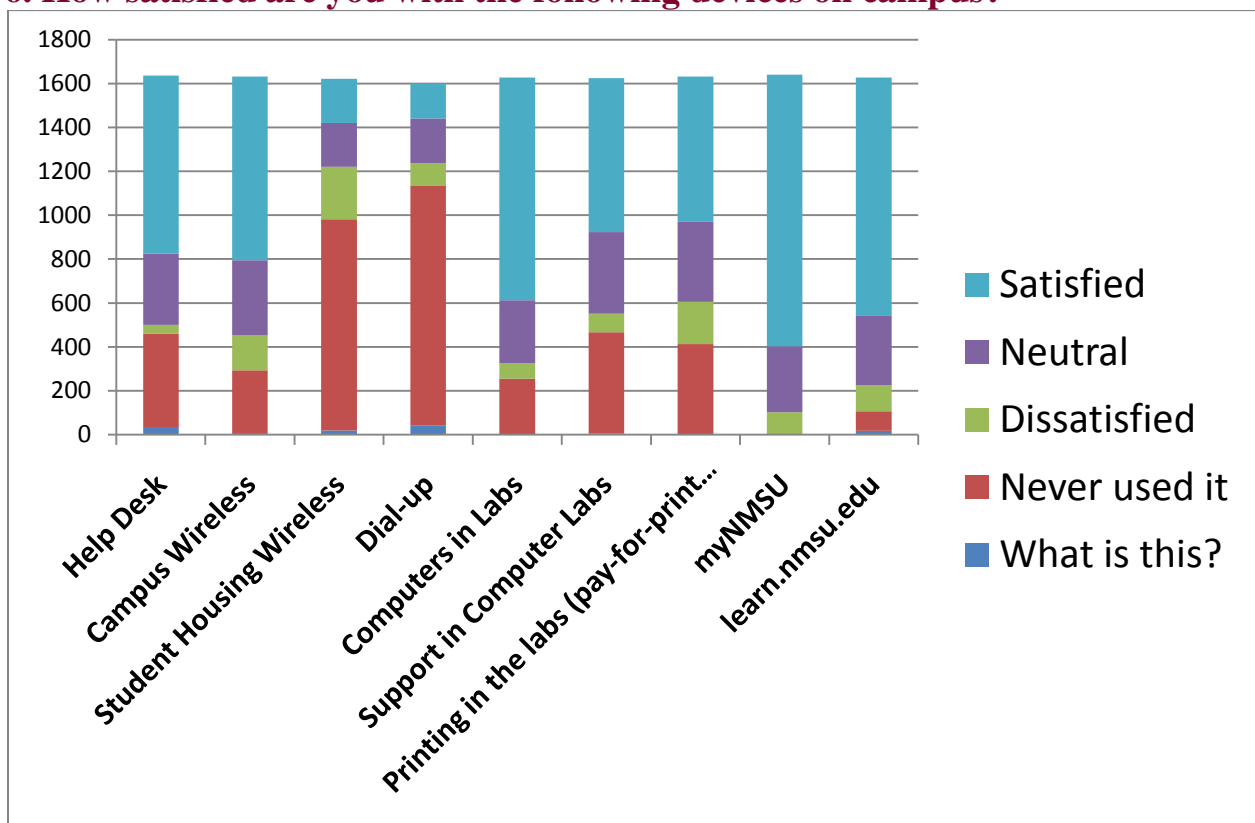


Based on this question it is apparent that NMSU main campus students own devices that are consistent with the number of actively devices that are connected to NMSU's network. As of November 9, 2010, there were 2361 simultaneous wireless connections.

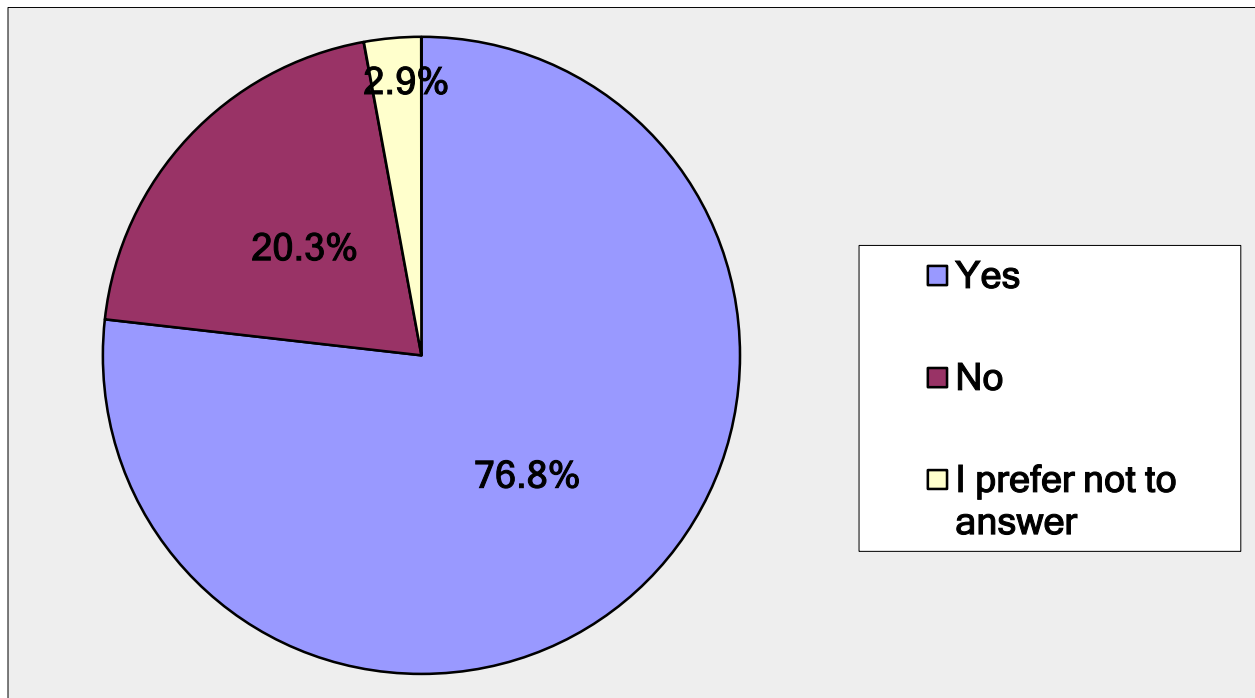
5. Which of the following devices do you use to access the NMSU internet?



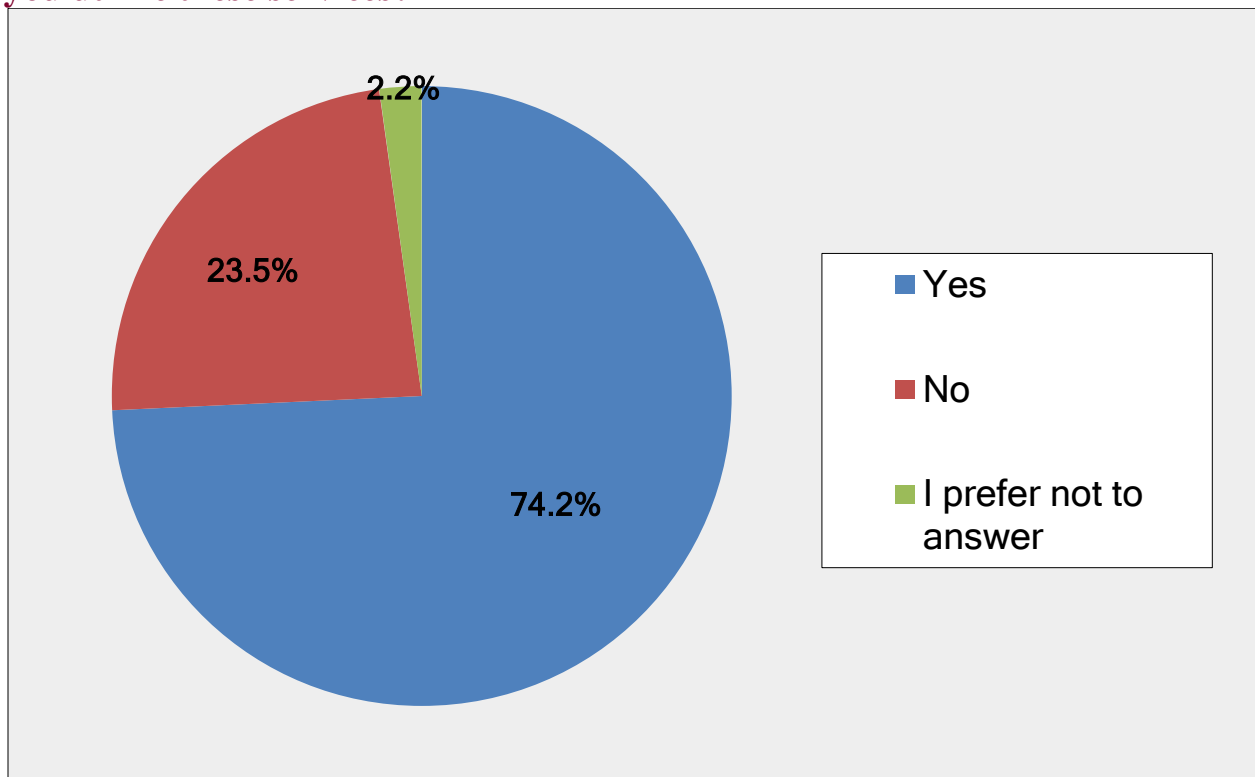
6. How satisfied are you with the following devices on campus?



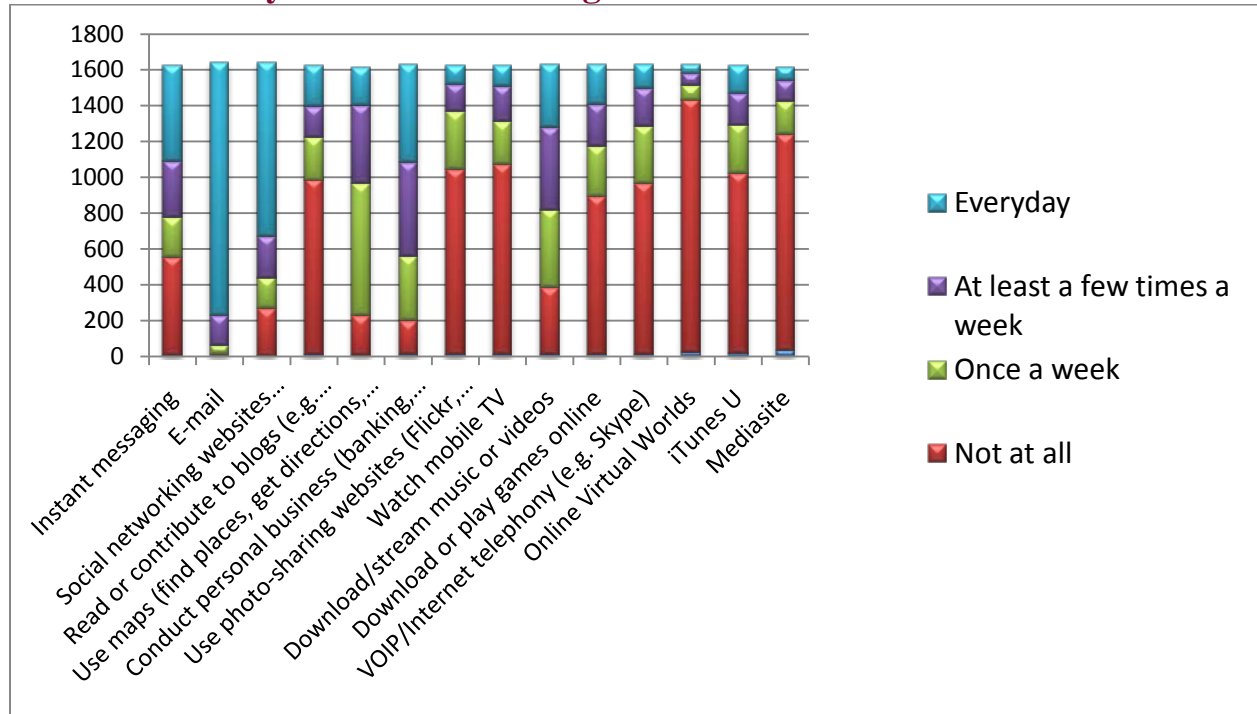
7. If you were provided text message notifications, would you take advantage of these services?



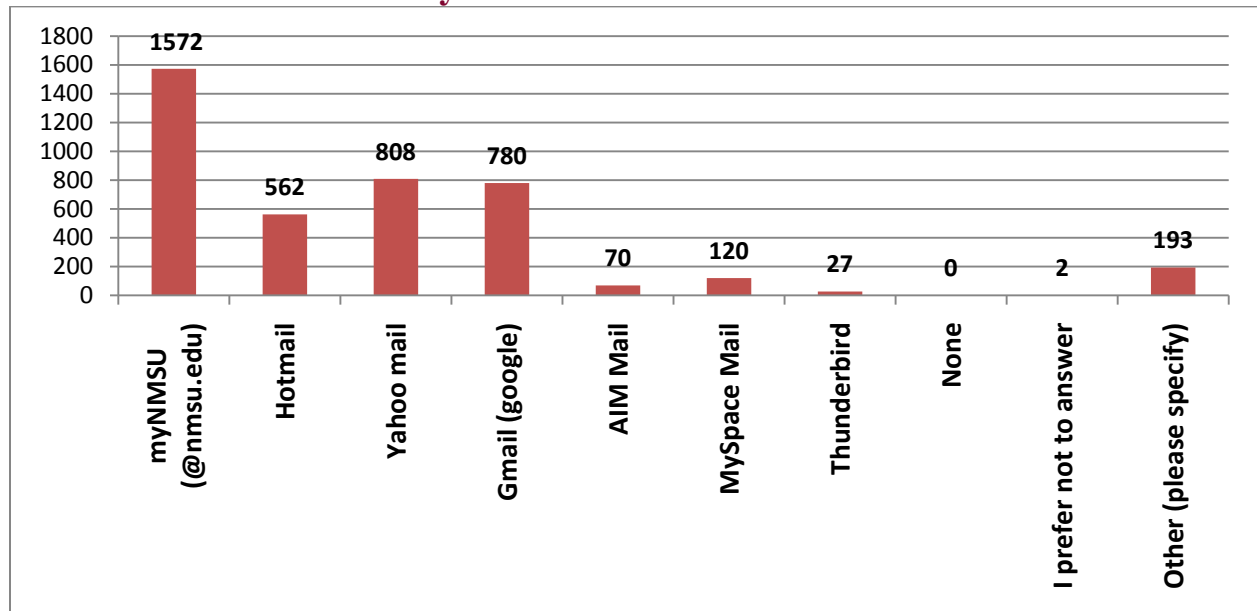
8. If NMSU created phone apps for smart phones, iPod's and other devices would you utilize these services?



9. How often do you use the following web tools below?



10. What email services do you use?

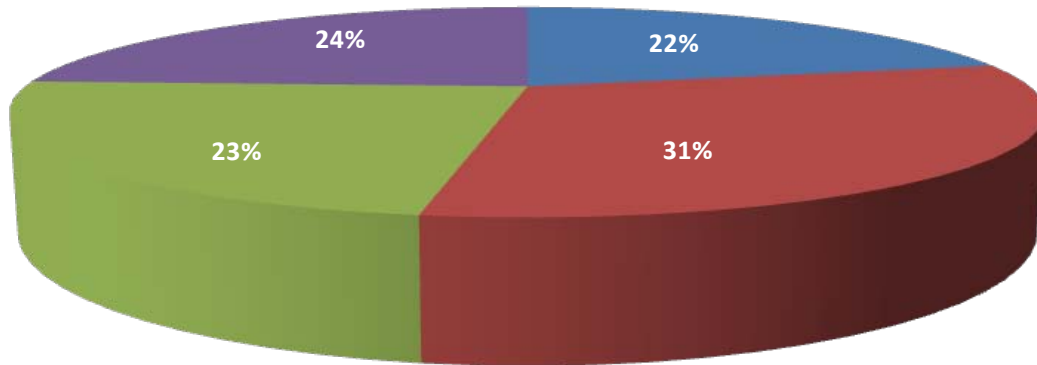


Other (please specify):

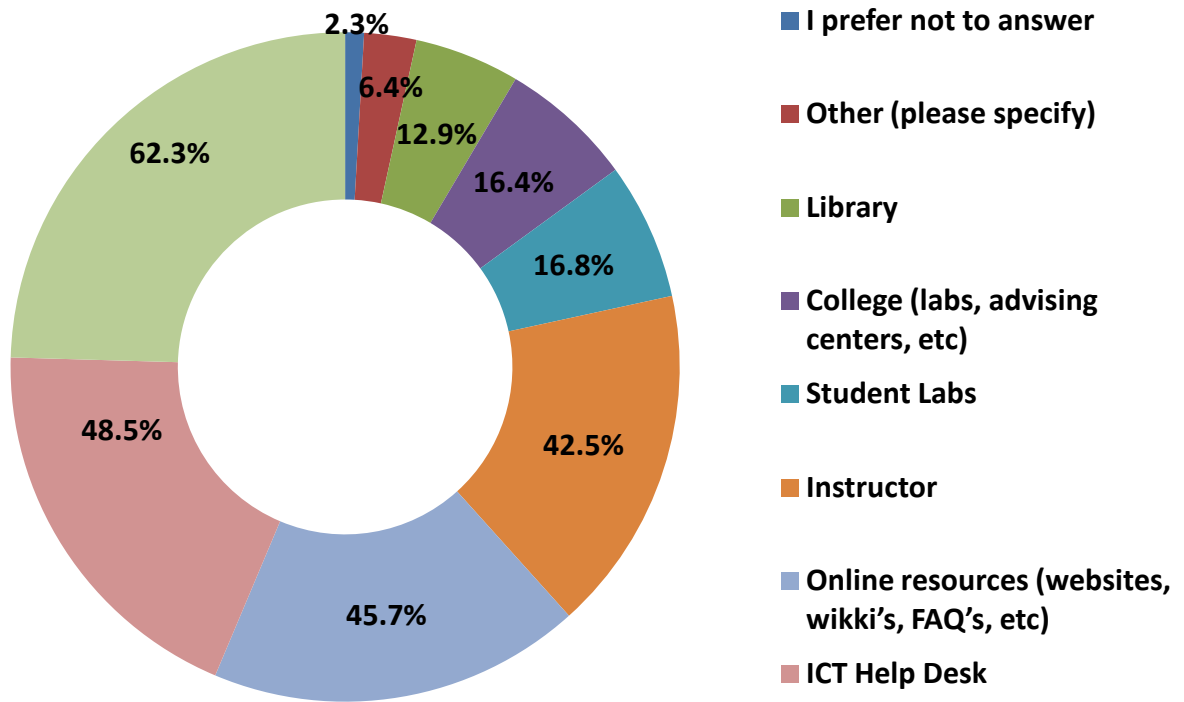
.Mac and other POP servers, @live.com, AOL, Apple mac.co, me.com, ATT.com, Blackberry, Blackboard, Comcast.net, Company/employer email, Computer Science Webmail, Earthlink.net, Exchange.nmsu.edu, Excite, Gmail, Facebook, Firefox, GMX.com, myway.com, Groupwise, Juno, LinkedIn, Lycos, Mail.ru, Moblie me, Tularosa.net, MSN, my other account through my graduate school, my own domain/godaddy, Nnetscape.com, Palm Pre mail app, Personal account from free internet provider, PSL mailserver, Qwest mail, rediffmail, Spamcop.net, US.army.mil (AKO), USCable, webpine, wildblue, windstream, zianet.com, donaanacounty.org

11. What is your opinion about the following statements?

- I get more actively involved in courses that use information technology (IT).
- IT makes doing my course activities more convenient.
- By the time I graduate, the IT I have used in my courses will have adequately prepared me for the workplace.
- My institution's IT services are always available when I need them for my coursework.



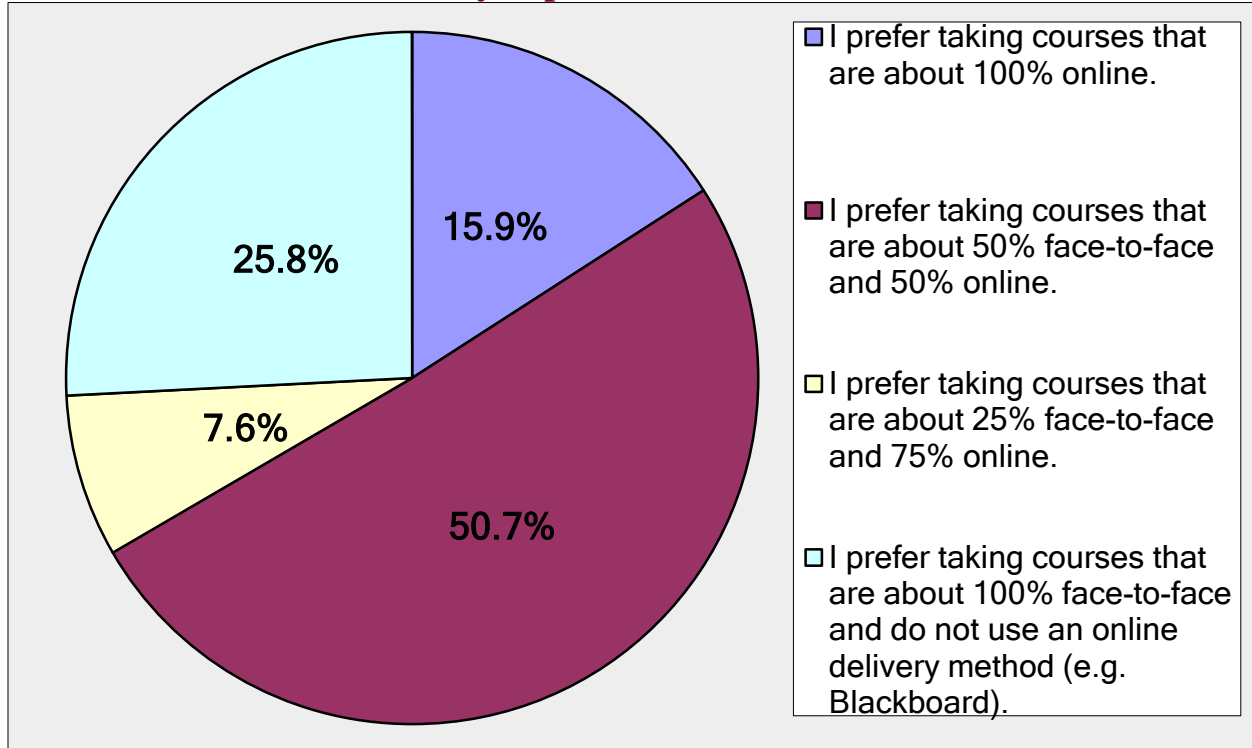
12. When you experience technical problems where do you go for help?



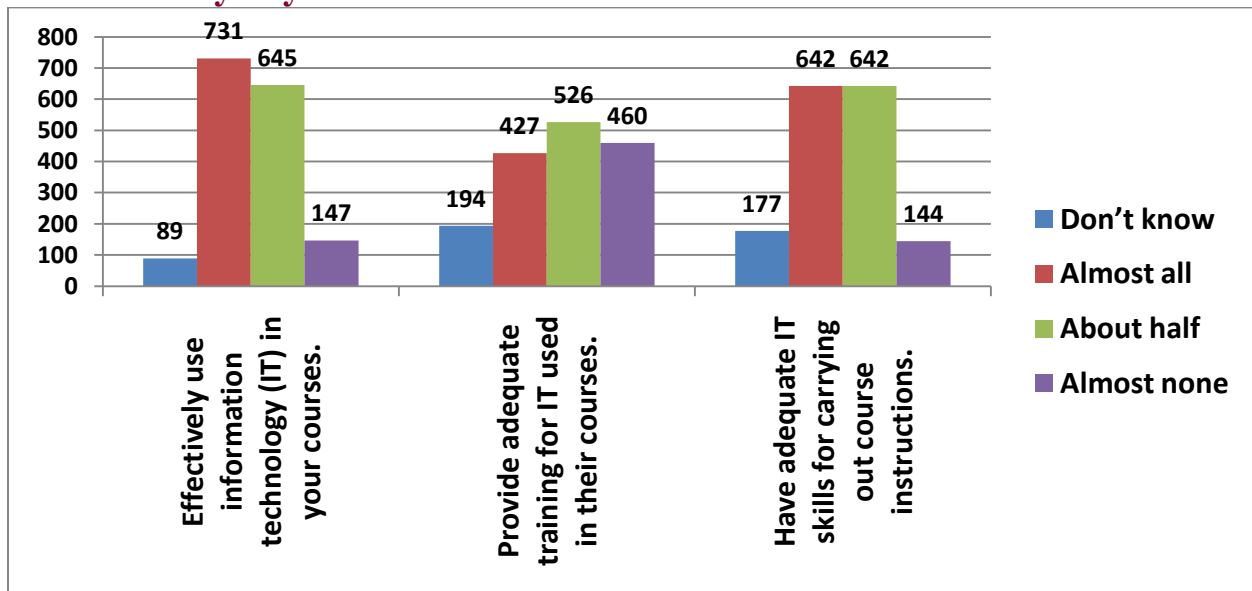
Other (please specify):

- My husband/family member with computer knowledge
- Haven't had any problems
- I usually just mess around with things until I figure it out. It does not take very long.
- Most of my problems are due to too many simultaneous logins. So, other than waiting there is no help for that. Also, when Blackboard has many students on, it is VERY slow, as in attachments will not attach or open due to timing out.
- Most of the time I figure them out myself
- Go directly to the source of problem (ie call tech support for SAS)
- Call help desk
- Device manufacturer
- Professional acquaintances
- I wait until a later time
- Yeah, and what do a lot of professors know. A whole boat load of them are hardly what we'd call proficient with stuff like learn.nmsu.edu. That site specifically gets a bad reputation from some professors with claims of bugs and such when THEY aren't the ones that know how to use it.
- Call apple.
- Anywhere I have to!!
- I wait and try using the application later on
- Friends
- Books from my IT courses that I have taken.
- I am mostly an online student and when I need NMSU IT support it is very inconvenient not to have anyone that could answer the phone and help me (I live off campus and work full time so I do most of my coursework in the evening hours - until 10 or 11PM. So most of the time I just have to wait until the issue gets resolved on its own.
- Best Buy Geek Squad for computer technicalities
- Google the problem unless it is a network connectivity issue with all my machines

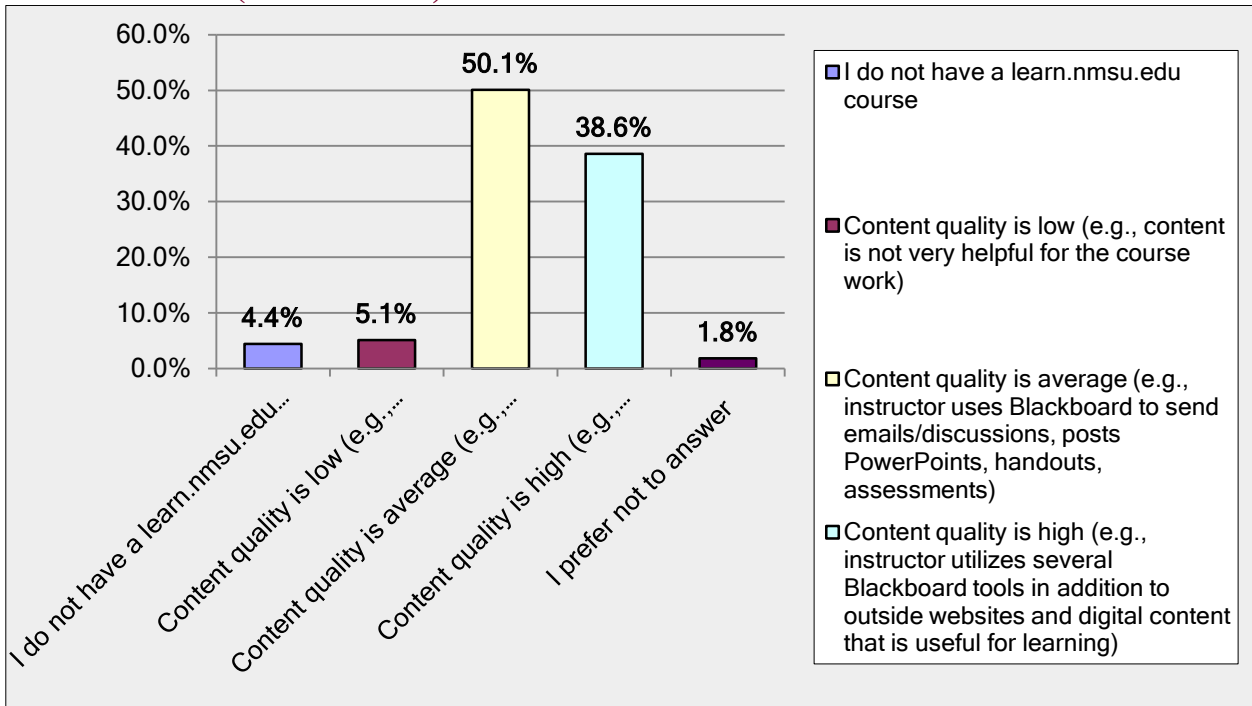
13. What course structure do you prefer?



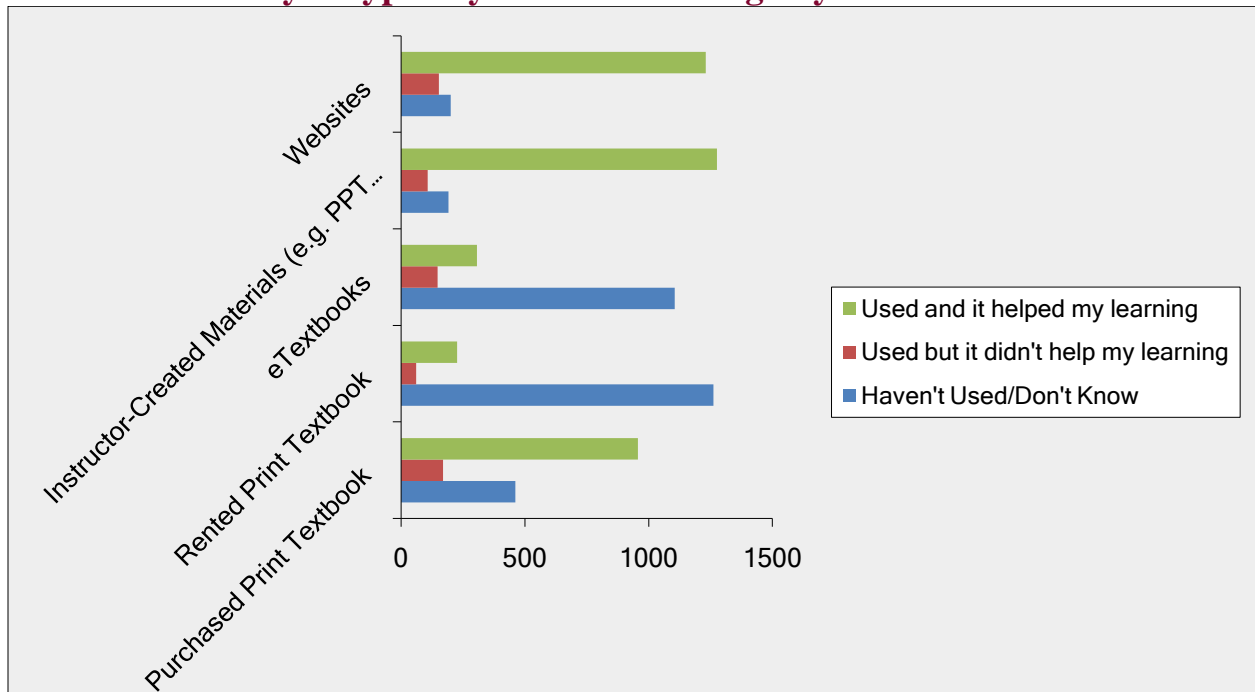
14. How many of your instructors:

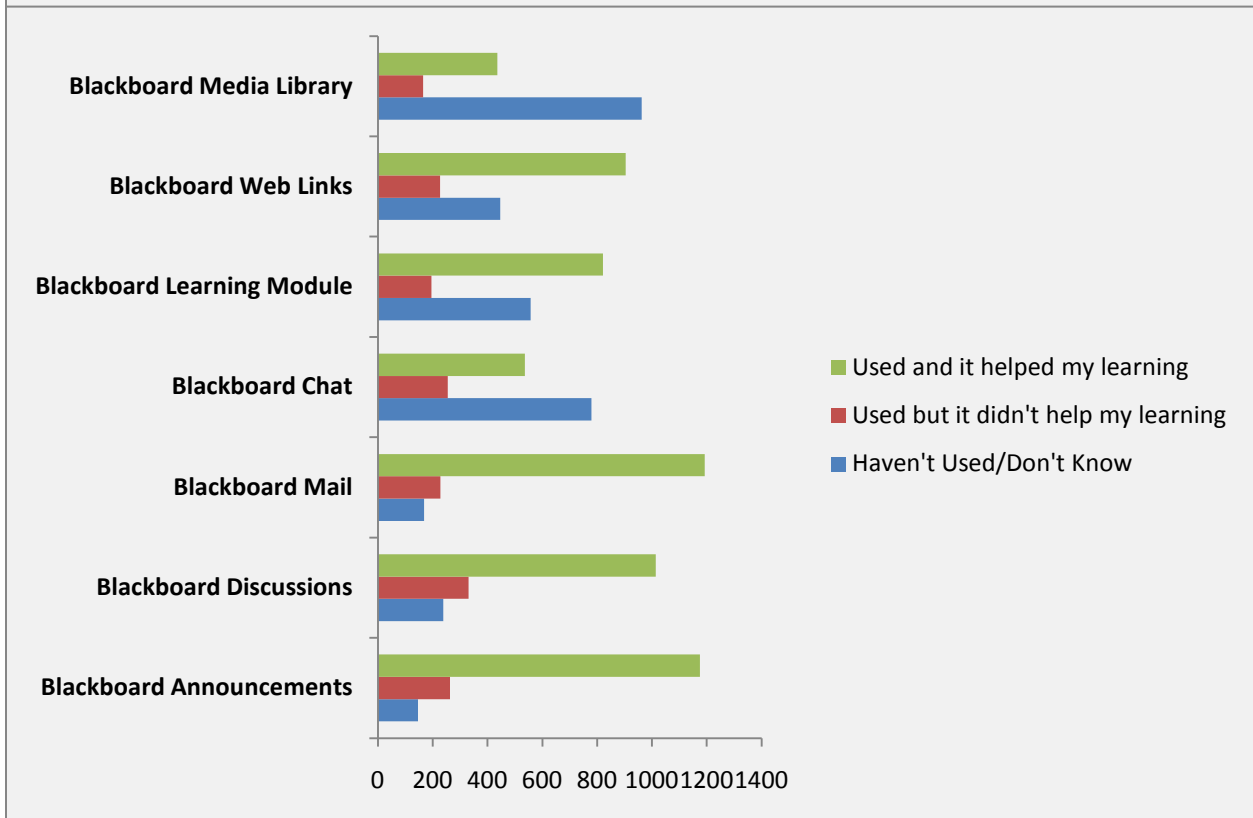
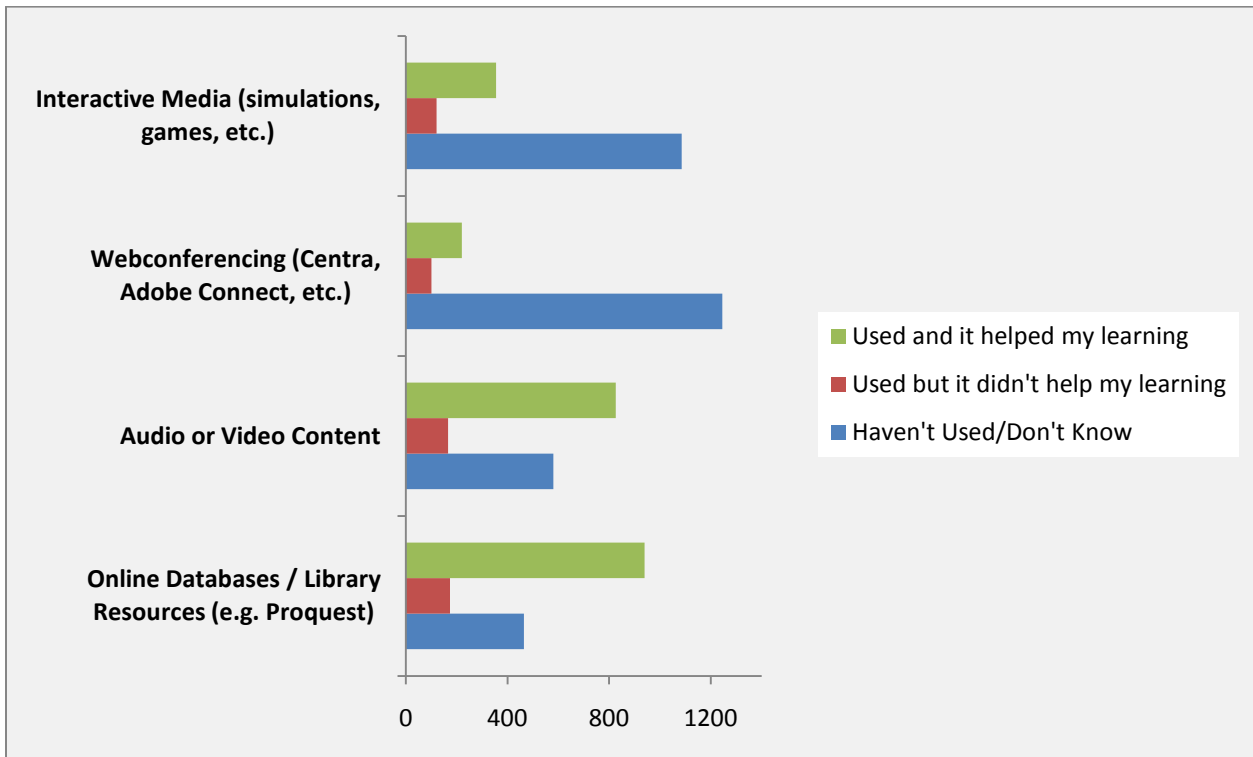


15. Overall, what is the quality of the content posted by your instructors in your learn.nmsu.edu (Blackboard) courses?



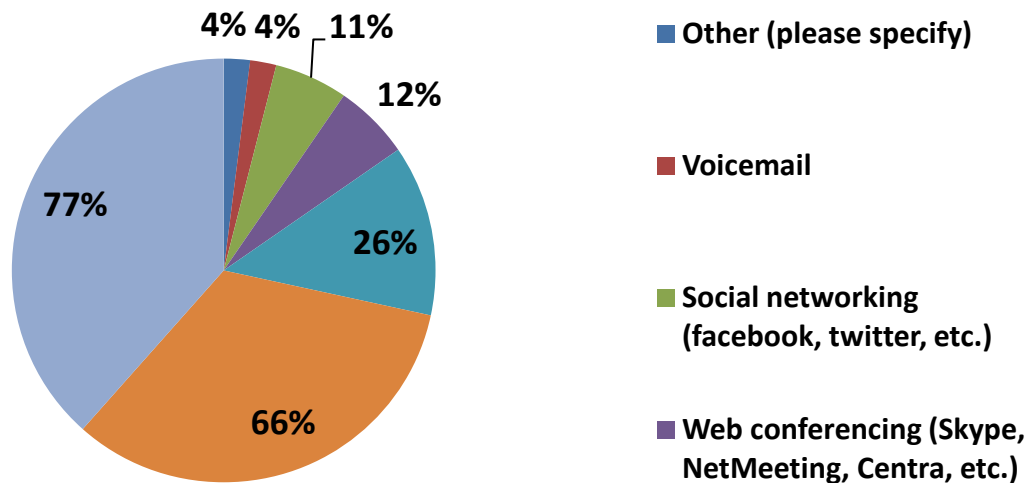
16. How often do you typically use the following in your online courses?





17. Which one of the technologies would you like your instructors to use more when communicating with you for class?

Which one of the technologies would you like your instructors to use more when communicating with you for class? (check all that apply)



Other (please specify)

- I prefer blackboard then it is all in one place - I will not use skype - it messes up my computer
- I prefer face to face time with instructors so office hours are fine.
- None. I like face-to-face contact
- Notify me the week before in class an then by email
- Lecture material available online. I may print it out and bring it to class, thus only needing to write down additional material/interpretation.
- Clicker
- None of the above
- Discussion boards are fine, but more vigilance and direction in wayward discussions would be appreciated. Don't let people pop-off at random and chastise when potent positive contribution isn't being made.
- Audio lecture to accompany PPT lecture notes
- Any iPod / iPhone apps that may be available.
- I like the way they communicate
- I'm pretty happy with what they use.
- It would be nice if instructors responded to text messages when the student has to miss a class or has questions. especially when the instructor lists their cell numbers as a contact number for the students
- I'd like to see more creative applications that integrate games with learning. Interactive Crossword puzzles, word matching etc.
- More powerpoint lectures

- Always use *.pdf. Get rid of Word or *.docx
- Their web site at department web site
- Guest speakers, hands-on learning not in lab
- Google Wave
- Modalities appropriate to the field of study
- More streaming lectures & mp3 lecture
- Actual Calling. The instructor should make himself available to students calls, and if he is not, he should attempt to call the student back.
- Wikis
- Instructional videos help tons when it comes to understanding the material. Also any way to interact with the instructor and other students such as via webchat, online game, skype, etc. would be a plus.
- Making a phone call, talking face to face sometimes. E-mail takes too long sometimes when a problem needs to be addressed.
- Online library

18. What technology services would you like to see brought to campus or eliminated?

- Eliminate texting, it's unnecessary and annoying.
- Need much better wireless coverage in most buildings.
- I think classes are clearer and easier to manage when technology services are minimized in the classroom. It's just easier to keep track of assignments and get them done the right way the first time if the professor goes over everything in class and has it down on paper.
- Newer computers for Graduate Assistants and researchers.
- Adobe Connect and Skype
- Everything is pretty good here, no complaints.
- Eliminate face book and myspace.
- MySpanishLab requires IE? Not cool.
- I like the idea of apps for grades for smart phones, or texting for cancelled classes.
- It would also be nice for distance education (online) students to be supplied laptops to use for classes, then return at the end of the term, or once the student graduates or stops attending classes. A local high school receives grant money to do this for their students. They receive the laptop to use starting in the 8th grade, and when they graduate or leave school, they return it.
- Sharing desktops is already there. But it would be great if we could also share Software. As in access software remotely. It helps greatly when we have to finish up assignments using particular software and we are away from school. This help a great deal.
- Apps for phones to check our grades and stuff
- Get rid of wiley plus!
- I think each department on campus should utilize facebook or twitter(preferably facebook) to keep students such as me up to date with events that are happening. It also provides a social networking for students to correspond outside of their online class.
- One site or web page dedicated to campus activities that range from Club activities to Sport activities to different college activities all going on at NMSU. I fell that information is everywhere and if you put it all in one location, students would be more inclined to attend different events because they know what's going on and where it is happening.

- Online backup/data storage
- I would like to see better web design and easier access to information in the University's web site, as well as the ability for professors and grad assistants to change students course sections within Blackboard (if they have a conflict with their scheduled lab time and would like to change to another lab section within the same course)
- The technologies that NMSU using are very helpful to us, and with little modifications or up to date changes in myNMSU and learn.nmsu will be very helpful for students.
- Require instructors of use blackboard.
- Wireless Internet access more robust
- I think what we have is good, and to be open to trying new technology as it becomes available.
- Blackberry phone apps.
- Better blackboard system and better my.nmsu simpler format.
- IT and the help are a wonderful help to me. Texting might prove to be helpful to me.
- It all seems good.
- I feel that the TVs used for campus announcements are a waste of money. I think more resources should be directed at maintaining current technology and ensuring it is functioning properly and reliably.
- I'm satisfied with what we currently have, but there is room for improvement in the classrooms, such as having speakers for the larger classrooms and having nicer projectors for these large classrooms as well.
- I don't like Web-based quizzes in math classes.
- Overall, the technology we use is sufficient. I think that browser/OS mix should be revamped. I use Windows and Safari but do not get full use of NMSU online material. I should not be forced into using internet explorer or firefox for my work.
- Mobile APP
- Blackboard should be reduced. It contains too many features and requires students to check it obsessively to stay on top of class work. Blackboard notifications sent to email would be helpful.
- More available computers. Almost all the time during the week all the public computers are occupied.
- I would like to see apps for NMSU regarding myNMSU, blackboard, etc. I believe this would be beneficial as I am rarely on my computer and mainly on my smart phone.
- "I would really like to see course pamphlets rather than printing 200 pages of PDF's from blackboard. It's very expensive, time consuming, and a waste of resources to print so much on one side of a page. If the professors are taking the time to scan and post the required readings for a class, would it not take just as much effort to take the readings to a copy/binding store and have them compiled for the students? Why not have students go and pick up the pamphlet from the copy/binding store and pay 20 or 30 bucks for it? This would encourage students to annotate the texts required and save on resources (time, money, paper)."
- Campus-wide wireless in ALL buildings.
- I am recently returning to NMSU as a graduate student and there have been significant upgrades to technology. I am taking a class that is offered face to face as well as online. One of my frustrations is that I have never used BlackBoard before and I feel my instructor should have gone through BlackBoard with us at the beginning of class to demonstrate how to properly use it. I think if I was off campus and taking it online, I would be lost in how to set everything up. Sky, MediaSite, blogs, journal entries, etc is all new to me.

- Use touch sensitive Blackboard modules in reading halls so that students can access anytime (24x7)
- Printer services. Personal printers that need fixing
- Improvement of the Centra program - more reliability and more features.
- Use of LMS and my NMSU for mobile devices.
- "Although I appreciate the convenience of online classes, I worry about the quality of instruction. As a student and a teacher (GA), I hear my students and colleagues speak of Blackboard as a site for substance-less busy work. I believe that online instruction can be highly valuable, but I worry about some of the issues of accountability that online classes mask.
- Please do not move this university in the direction of the for-profit, online universities that have streamlined learning such that it is a completely meaningless scam in the service of their corporate masters. Please."
- 100% Online degrees. For most courses going to class affects my learning
- Mobile Apps would be really helpful. Especially a Blackboard Application for mobile devices. Less distortion of advertisements by Barnes and Nobel would be ideal in the technology based New Mexico State University is attempting to create.
- Wireless connections in the dorm.
- I'd love a comprehensive Blackberry/smart phone APP for NMSU that lists the phone numbers, locations, and business hours of the various departments and offices around campus, as well as bus routes, class cancellations and room changes, upcoming campus events, road closures and traffic delays around campus, and any special notifications.
- Better quality printers in the Knox Hall Graduate Labs
- Smart boards
(<http://smarttech.com/us/Solutions/Education+Solutions/Products+for+education/Interactive+whiteboards+and+displays/SMART+Board+interactive+whiteboards/685ix+for+education>)
- "Wireless is SPOTTY in academic buildings and needs to be improved.
- All classrooms should be SMART & instructors should be provided instructions on use of classroom media stations like how to login!"
- Well, sometimes I will go out of campus, so that I can't obtain information (such as library resource, journal resource, SCI or EI website, etc, which offers service base on IP address) from our school. I want ICT to offer us a VPN pass-through connection, that can make students/faculties use our school resource outside the campus.
- I think there should be guest access for wireless access points. Many of the remote campuses (Alamogordo, Carlsbad, Grants,...) have many events and activities that involve non-NMSU individuals and it would be a nice gesture to have a way for guests to gain access to the internet on an as-needed basis. Currently there is a way, if a group requests well enough in advance, but if you need access at the spur of the moment, it is not available.
- More wireless in the campus!!!!
- I'd like to see something like twitter connected to our blackboard discussions in classes. Discussions are a major part of most courses and most students have out of class discussions via text with other people. Being notified to your phone of a new post and having the ability to respond to it would greatly increase participation in class discussions.
- Central file storage for students that can be accessed by any campus computer or their personal computers.
- "All classes use Blackboard. One of my current classes does not use Blackboard and makes it extremely difficult to

- Talk with other students in the same course for help on assignments and questions. Since this is an excellent resource!
- Getting a hold of the Instructor/Professor. Decreases use of using several programs such as myNMSU for just one professor when everyone else is on Blackboard. Also the technology exists! Why not use it."
- I am a person who is not too techno savvy, but the IT services that I have encountered while attending NMSU, the services are very accommodating and convenient for my online schooling.
- Satisfied
- High speed internet in campus and student family housing as well.
- Things change so fast, I simply do not know.
- More services through my.nmsu. ASU uses it very well.
- I would like to see every student with a clicker, and every professor using them in their classes. The classes that use them make the students feel like they are actively participating in the lecture. Also, the professor gets instant feedback on how well the class understands the material.
- "Blackboard is terrible. It doesn't necessarily needs to be eliminated, it just needs to be made better!"
- I would love to see the websites of the departments and facilities be maintained!!! Most of them are terribly out of date or not useful."
- I really like having the computer labs throughout campus available, that way I can complete assignments during my class breaks.
- Better Wifi in Dorms
- More wireless internet in campus housing. Another printer for south campus residents.
- I wouldn't mind getting text messages regarding major announcements such as bomb threats, road closures and class cancelations. It would make it easier to get that type of information, instead of having to look for it online.
- I can't think of anything really good or bad, I'm pretty happy with what we have. It would be nice if the instructors worked a little harder on blackboard in like posting assignments they assign and handouts they pass out in class.
- iPhone app
- microblogging
- I'd like to see Moodle
- Eliminate fax machine and make it a standard that all copiers used on campus have pdf scanning capabilities.
- Improved training for instructors using Blackboard- many are not aware of how to effectively use all of the modules available. Using video conferencing or something along those lines would be helpful since many of my online classes were taught by professors who do not have offices on campus and it would have been helpful to have different way of interacting.
- NMSU has an excellent IT system. I am sure that improvements can and will be made, however, at the moment the IT system serves my needs.
- Text messaging alerts would be nice to have available
- In blackboard the offers which were taken previous semester are still visible in this semester, which i feel should not show up. So we need to alternative for blackboard.
- I think it would be helpful to record lectures and have those online so if students miss lectures they can actually hear the teacher and the class discussion they would otherwise miss.
- Instructors using text or email to notify of canceled classes

- "Whiteboards instead of chalkboards would be nice, and would eliminate dust problems for electronics.
- Perhaps ""smart"" whiteboards for the library, certain departments?"
- I would like to see e books being used more prominently on campus.
- I would like to see Blackboard being the REQUIRED place for online course material. It is ridiculous that professors insist on using their "better" websites. If students are going to be expected to get materials online they should be in one place. If that place is going to be learn.nmsu.edu then so be it.
- Email through blackboard.
- I am happy with the ones we have
- I would like to be able to access AggieAir with my Motorola Droid. I've had trouble accessing my.nmsu.edu with it also. I do hope you provide apps for the Droid system. That would be a tremendous help.
- Bring whatever technologies will help students learn. Don't eliminate any of them.
- More areas to scan and print
- I like the use of the websites such as webassign.net and masteringchemistry.com but it is outrageous to have to pay for the use of these websites. They are helpful to teach the students but having to register and pay causes a lot of financial trouble on top of the other college expenses. Also, when using a website to do the homework, it doesn't make any sense to have to purchase a book as well since everything is online.
- Do not do math on the internet.
- None, everything is fine as is. The instructors have the tools they need to instruct the students in an effective fashion. It is just a matter of perfecting the use of these tools.
- I would like access to more on-line research journals
- "Bring: 1)Faster internet access in Family Housing 2)More software products for students to rent/buy from ICT. Examples include Apple Mac OS's software such as iworks....etc. Eliminate: 1)having to swipe cards when printing 2)limit on how much can be printed"
- Video chatting.
- A how to course on using Blackboard would be helpful, especially for new grad students who have never used blackboard. It could be offered at the grad student orientation.
- Nothing much, if the speed in campus housing is improved it would be good
- More computers labs that stay open longer
- Video interaction in real time with foreign students doing the same coursework
- More Blackboard support; my Blackboard courses have had assignment submission problems, e-mail problems, and announcement problems.
- I'd like more of my online classes to use Blackboard. Only about half do now and it provides a place giving the impression of a class experience. If nothing else, I can communicate with other students in my class.
- Skype
- "1) Game room for students such as Halo. So, my friends and I (from 3-8) could come together to play video game. Currently, it is too expensive for us to have several Xbox and pay for the online account. If there is such room on campus for us to gather together, that'll be terrific! 2) If I could chat with my instructor during his/her office hour, instead of taking much time to find parking space, and then walk to the office to chat for a few minutes. Of course, calling is another option. But, for foreign student, sometime it is difficult to present clearly of what we want to ask. But, typing will eliminate that problem!"

- I'm not sure if this counts for this question, but I would like to see the BC Computer Lab open on weekends again. In the past I have spent between 3 and 6 hours in that lab about 5 times a week. Some software is easily available there, that isn't elsewhere. Also, it was a great place to do group work. I feel like I have lost a great resource in that lab.
- More texting
- I want Blackboard eliminated.
- More computer stations in the library. Half the time I go they're already taken.... thanks!
- Blackboard app for NMSU for smart phones.
- I think I would be more willing to use Blackboard if professors were better trained on how to use it.
- I would like to see the whole campus become wireless.
- Not sure if this applies, but a suggested change would be to somehow integrate the Blackboard's mail with our school email.
- Have more teachers be required to use blackboard in posting syllabus and other course materials.
- "I really want to see NMSU's website cleaned up with USEFUL links easily located. At present they are organized in ways that are unintuitive at best, and it takes several clicks to get to what I'm looking for, assuming I already know where to look.
- Blackboard is also confusing and annoying, and I would like to see instructors require less of it overall. I have to download and print other students' submissions, which gets ridiculously complicated because not only are they not organized in one central location, but each time I do it, Blackboard opens several pop-up windows. There are so many I can't keep track, and then I am likely to miss something, especially since on my home computer, the windows all open on the wrong monitor. And all this is assuming that someone has remembered to publish all the submissions in the first place. This could be done much more simply outside of blackboard, via email. The discussion board is also a huge pain in the butt for similar reasons, to the extent that for some classes I have just boycotted it even though it was required. Design-wise it could be vastly improved. Why not just have it work like a normal forum? Why does everything have to be a pop-up window, especially in an era where everyone has pop-up blockers?
- It would be nice to have instant notification of class cancellations on my phone, but I'd hesitate to say I'd prefer instructors to use texting to communicate with me in general."
- **THIS IS VERY IMPORTANT! MORE NETWORK STORAGE FOR USER PROFILES.** So that I can have my data follow me around campus.
- I don't think enough professors take advantage of iTunes U. I've only had it for one class, but it was GREAT.
- Matrix-learning techniques.
- Better wireless connection in dorms.
- I believe the use of web conferencing would not only help with classes that can only meet a few or even one day a week in some cases but would also help prepare students to enter a business world that uses those utilities quite often.
- I would like to see all computer based forms of homework and/or communicating eliminated from the classroom. I think it is all ridiculous!!
- Expanded wireless network coverage- wireless N
- Campus website must have all social and news webpages attached to it. like quick links..

- I would like the campus should be high speed wireless, although it is, but should be high speed. Housing wireless internet is very slow so should be updated very soon. Smart cards should be there in place of keys or just the student ID. Mobile texting should be used to convey short and instant messages which are emergent. And laptops should be issued to take away like books. i think thats all what I know about IT.
- Anything but WebCT in a Blackboard shell, that is, anything what we have now at learn.nmsu.edu
- I had a teacher the other day show us a video on a VHS cassette and VCR. It's not the technology that's the main problem, it's these pathetic teachers. And she is a department head.
- Better wireless internet in Greek Complex.
- "- improve Blackboard, improve my.nmsu, especially email interface, and enhance my.nmsu's usability"
- I would like to see free licenses of Microsoft Office for all full time students through MSDN-AA or a similar system.
- I would like to see Blackboard changed to another platform that is updated, more compatible with Windows 7, and has more options and tools.
- More printers
- More ebooks to the library
- Use iTunesU more
- Either fix Aggie Air or get rid of it. Coincidentally, this is the same reasoning I use with the football program. So far, both suck but only one is blowing tens of millions of dollars a year with no improvement. Well played, IT: you're nothing if not economical!
- Wireless Internet Everywhere on Campus even on walk between buildings
- More video records of classes in progress (and archives of past classes)
- I don't have any preferences.
- I would like the emergency notification system eliminated. It wakes me in the middle of the night for the purpose of useless scare-mongering.
- I would like to see NMSU allow the Blackboard Android application to work with it's contents.
- I would like to see more PowerPoint like technologies in campus, but take out some of the technology from the homework.
- All technology is welcome to campus in my eyes. Technology is the way of the future and not any of it should be eliminated from our college campus. The more NMSU can keep up with technology the more progressive we will become as an University. Anything to ease research is very positive for a school that wants to be ahead of the curve. I think it would be most important to have affiliation with other schools throughout the world. Technology can only facilitate our communication internationally.
- nothing
- Eliminate using chalks and regular boards , and rely more on white boards supported by a data show projector
- "NO attempts at integration with social networking media; it's inappropriate. Email is the most professional and appropriate method of general communication in a university setting.
- Blackboard is generally good when used well, but could stand to have some garbage trimmed and features that are more useful added."
- Animal Planet
- BLACKBOARD MOBILE PLEASE!!!
- How about you bring Albuquerque into the loop. We pay for tuition too.

- NMSU offers many technology services that are very helpful but I feel that many students including me do not know about many helpful services or discover helpful services years after starting college. For example, I didn't know we had a printing allowance until sophomore year, or that there was a Microsoft Alliance for BCIS students until my second semester of BCIS. The most important service needed would be some type of email, section online, pamphlet, something in one place that lists everything that is offered and how to use it.
- I really like the idea of getting text message alerts.
- Anything.
- I would like to see use of blackboard eliminated and a lasting/permanent website/wiki type structure set up. Blackboard does not prepare students for the world because it goes away at the end of the semester and is not accessible to them later on. Work that students do and readings provided by professors are not accessible after the semester and that limits the student's accumulation of information/their work.
- I really like the idea of the texts messages for things like events and things going on around campus.
- Text messages for events on and around campus would be good to have on campus.
- I don't like classes that are half face-to-face and half online. It almost makes it feel like you are now enrolled in TWO classes. I personally prefer classes to be old-fashioned, with no online content, where the teacher passes out handouts and you learn from lectures and homework. The only thing I'd like to see added is a program where an instructor can mass-text their students important details that may be needed (such as class cancellation, change in class location, etc.).
- Something similar to McGraw-Hill's Connect service for all courses would be great. Their "LearnSmart" module works fantastically in helping students learn.
- I would like to see video conferencing with other universities in the US and around the world. As well as having guest speakers from valid and legitimate businesses, organizations and professions.
- I would like to see more online campuses, and more of a technology service like texting to keep students updated on things that are happening on campus.
- I think what we have is enough.
- HATE Centra....confusing to faculty and students and very frustrating. Same for Elluminate.
- utilization of webconferencing, etextbooks
- I don't think I know of any new technology services. It seems the technology available here on campus is convenient and useful. Now could you help with parking? :-)
- Mainly improve access to WiFi.
- Eliminate Facebook
- More clicker style questions... i like it....
- The college systems are upgraded time to time...I really appreciate that. The technology service that i would like to see would be doors to open with ID cards
- More classes available online
- To be brought: Android/iTunes App for Blackboard
- Wireless everywhere.
- Don't know what exactly would be brought in or eliminated!
- More Computer labs.
- An app for blackberry/iPhones would be useful for checking and responding to blackboard messages and utilizing the calendar more effectively. Also, it would be nice to be able to check grades from my phone.

- Maybe just a little more help navigating through blackboard. With time, it becomes easier but can be frustrating for students at first. Especially because students are often required to update JAVA without realizing what it's for or how it helps.
- I would like to see more of what the University already has. It's difficult to find an open computer in Corbett, Zhul and the Science building computer lab during school hours. I'd like to see more printers available and perhaps a 24 hour computer center closer to South Campus Family Housing; it gets tough having to walk all the way to Pete's Place in the hot sun then having to walk home after it's dark outside.
- "*Blackboard discussions/posts. Typically useless in my field. Lots of arguing and/or posting just to get a grade. I'd much rather have an intellectual discussion in class - even if it's more class time. But this may be limited to my field (social sciences). It may be great for some other areas/majors. For simple communication to all the students in a course, it's awesome. I don't know if this has much to do with the actual service though, it would probably be great if it were executed more effectively or even not at all. So the service itself is probably great. *I, personally, would like a faster/more reliable WIRED connection. I would like to download/upload/stream/watch videos (not anything crazy like HD videos) without having extreme pauses or a constant lag in my video games - even when playing/viewing at one or two in the morning. *I would not use twitter, digg, or whatever else is out there for any kind of NMSU service. But I suppose that view doesn't necessarily represent most of the students. *I would like to improve on the services we already have before we introduce any more. Not that there is any big problems with them but I'm sure they could be improved. I'd also rather have professors proficient in what we have already than requiring them to learn more about any more services they'd have to implement - especially as many of them are not proficient with general computer usage anyways. *Lastly, a list of what services the IT dept. is wishing to bring to the students is also helpful in choosing what I would/would not want to see brought/eliminated/improved upon.
- Thanks a lot for giving us this opportunity to reflect on the IT services. I'd personally enjoy more of this inquisition of student preferences."
- Webcams in class room which could be used in the event of sickness to still attend a lecture.
- I am not aware of a lot of tech services that are available for campus use. I would like more online courses/labs to be available each semester.
- The use of more common social networking sites to provide more news updates and announcements.
- Have enough IT communication with instructor
- NMSU has enough technology services as it does. It doesn't need any more. The less technology the better.
- "A different LMS! either a more recent version of Blackboard or a different LMS such as Moodle, Desire2 Learn, etc.
- More information for students on affordable textbook alternatives."
- Campus wide wifi
- "* iTunesU & Blackboard app for iPhone (and other phones or devices)
- eBooks
- More online courses taught by distant professors (effectively making more courses available rather than limiting the selection; particularly that of graduate students)"
- Wireless usage for student who live off campus.
- N/A

- "We need FREE ability to setup email lists! Currently always having to go outside the NMSU IT framework to do so is annoying and shameful. At ISU, where I did undergraduate, anyone can own up to 20 lists. These get used for class groups and for student organizations etc. Does ICT really need to charge for a service that google can offer for free? Also, why can't we have more email storage available? I would PAY for more.
- I would like to see non-downloadable / streaming-only video eliminated. If I can't effectively search the video (which isn't easily do-able with streaming media), it's useless for review."
- I would like to see Professors also be able to video chat with students who cannot attend the office hours but still require help. This will be helpful for students who are away to other countries for seminars or something and require help to prepare, and also to some students who are not able to attend the office hours because they have to work at other place at the same time.
- Texting, it's convenient, and everybody uses it.
- There is an app for blackboard on blackberry devices, but it only supports sprint phones. Unfortunately, without an app, it does not work correctly on my phone. I'd like to have access to online services from my mobile phone as well.
- I'd like to see blackboard eliminated.
- Web conferencing for classes
- I would like to see mathematics software such as mathematica, matlab, and maple offered to students. We also need a real news feed on these flat screens around campus, not the lame tidbit feed we currently have thanks to Jake at ASNMSU. Also, please ensure that the Math Success Center does not bar internet browsing from it's computers; recently they have switched to an Ubuntu operating system in an effort to restrict student's web-surfing habits. I am opposed to this change because web research is integral to solving some of the online math homework that is given out through Web-Assign.
- I think ALL instructors should start using Blackboard, it is way easier to submit assignments, quizzes and you have access to other student's e-mail addresses so that you can ask questions if needed. It seems to help me and feel connected to the classroom a LOT more!
- Change my.nmsu.edu, it's horrible. Also more available hours for the CS department lab
- More use of computers where material can be sent in online instead of on paper
- I want WebCT back to what it was... Blackboard is difficult, stalls, and is generally a pain to work with!
- None that I can think of, accept the fact it would be nice to see more outlets to plug in laptop/netbook computers.
- Text alerts for cancelled or moved classes.
- I would like to see text alerts from professors.
- Any new updated ADA technology and equipment fromRFB&D, 1800-221-4792
- I would like the libraries and computer labs to use only 100% recycled paper in the printers.
- Any new technology is good, I'm not so much into ebooks.
- Wi-fi everywhere for all students that is easily accessible (unlike AggieAir)
- fine
- Access of e library in more advanced form
- I think that some teachers should have a class that teaches them how to use Blackboard because I have some teachers who aren't familiar with it and when they post videos, the videos do not show.
- 802.11 N wireless for Aggie Air network

- I would love to see campus sports on aggie vision being shown on some of the information TVs around campus. I would like to be able to study but still keep up with the score.
- More online courses, electronic textbook or services that would help with the usage of online resources, web conferencing for online classes (i.e. instruction online versus going to class).
- I think its fine for now. I notice there are more flat screen monitors on campus to inform students of news. Communication is key. At times it seems quite a bit, but for the most part I get a lot of e mails on my nmsu and its fine. I think we have a great ICT at NMSU, especially with surveys like these, we have more improvements.
- More online courses. Improve e-text delivery. (hard to work with...)
- I would probably suggest the ebooks to keep cost of buying books each semester down.
- The wireless internet service should improve on campus housing. The ICT help desk should willing to help student in computer problems
- i would like to see some sort of student issued device that would allow students to link up with teachers PowerPoint's and notes in real time. especially in larger classes that contain 130+ students, it would be convenient to have something tangible and navigable in your hand. we have the einstruction devices but their technologies can only go so far.
- SAS
- Have to check your blackboard and your mynmsu email I think we should just have one email account.
- The Southwest Technology Development Institute could use a few hand downs, the student/staff computers won't even open up 75,000 lines of Microsoft Excel.
- an iPod/iPhone/iPad app or mobile website would be great. I would love to have e-text books instead of lugging around heavy printed ones, but so far the electronic texts have been just as expensive as printed and/or expire after a certain amount of time, so I figure I might as well buy the printed text. When I pay over \$100 for a book, I want to keep it.
- Better working wireless in the dorm rooms. The connectivity always gives me trouble....takes forever to connect to the internet if it is even possible at all.
- I would like to see more trainings for blackboard with the teachers. Some if any do not have the proper trainings to be using the learn.nmsu.edu.
- texting should be put to use
- Printing costs per page should be reduced
- Less reliance on 100% on-line classes. For many classes the subject matter is NOT appropriate to a on-line class.
- more broad area for wifi
- I would like to see the use of texting services, because it would be the fastest way of my notification.
- I don't really know
- "Eliminate learn.nmsu.edu, webct and other junk like that.
- It's much more effective to learn face-to-face which is why the University of Phoenix graduates are so ill-prepared for 'real' jobs."
- Just fix what you've got.
- I do not like when students have to be online for a class at a certain time because there are often technical difficulties.
- Campus recreational event reminders in the form of text.
- "MIT has a full ranged video/audio multimedia library of class sessions ranging in all the disciplines.

- They also record all of their Guest Speakers presentations. I think it is a great tool for supplemental information to the student.
- What about access cards to privileged students so that they may enter into their colleges' departments at any time they need the lab? It may pose a security risk, but that's why only privileged students should have access (which shouldn't be based solely on GPA, but that students involvement with their college)."
- You are doing a great job
- More programs in the computer labs. Specifically more technical programs like MATLAB.
- "More readily available e-textbooks or rented readers with e-textbooks
- Use of the above especially with general education courses (ENGL 111, COMM 265)
- Use of free and open (GNU Public License, Creative Commons, Wiki Books) resources"
- "I would like for the wireless internet to work better all over campus.
- I would like for the ICT computer lab computers to not take so long to log in. Sometimes, I need to print things quickly and they take too long.
- I would like a comprehensive user guide to both myNMSU and Blackboard created to help students, professors, and graduate assistants."
- So far the technologies have all been useful.
- I'm pretty happy with the technology services offered. Some of my teachers have had a hard time using Blackboard once in a while, but it seems this semester everybody is very advanced.
- Those new TVs around campus seem like a big waste of money
- Smart phone and smart device application need to bring to campus.
- more twitter and KRUX tech
- I would really like to see the campus app for smart phones or text messages being utilized. They would both really be helpful.
- Its own social networking site would be nice.
- Elimination of printed Round-Up papers, I usually just see them scattered around campus and the content is easy to upload onto a webpage as well as the coupons and advertisements.
- I would like to see more online courses that are not math related and get rid of mymathlab.com.
- It would be nice to have more places to print.
- I would like black board to have more storage memory so the professors can put every PowerPoint and lecture materials up for students to see outside of class.
- Wireless to student an family housing so we don't have to travel to other buildings to gain access when the land line is down or malfunctioning!
- IPAD or KINDLES.
- Skype for students that enjoy face to face instruction.
- Faster Internet, both wireless and LAN. Mobile friendly blackboard and NMSU.Edu.
- eliminate black board!
- I think with the amount of students who use smart phones such as Blackberrys or iPhones, if the professors would use more of email to get announcements out it would make things a lot easier. This is purely personal opinion, however. One can connect their emails to the smart phones, I personally have both of my emails connected to my Blackberry. If the professors would use email as soon as they sent an announcement or reminder, I would get it instantly and know exactly what was going on. When I go on trips, because my family and I travel a lot, I have and take an air card so that as long as there is phone service wherever we go I can access my classes, however, it would be much more convenient to students who do have the

smart phones to stay updated through email, or even texting but texting seems a little too personal for the relationship between professor and student.

- More high tech courses
- More texting, I use that all the time.
- Easier access for midterm, final grades and checking on financial aid status on computer's off campus
- More wireless broadcasting
- Video chat
- A more user friendly math program
- iTunes U!!! A lot more of it! Not the slim pickins we have now.
- more webcams
- Android application for phone.
- More apple products
- More interactive programs structured for the labs.
- NMSU e-mail is a hassle, and often doesn't work correctly.
- I'm not familiar with the technologies yet; this is my first semester on-line and at NMSU. I like the technology so far.
- Better wireless internet, especially in housing.
- Video lectures
- I would like virtual lectures.
- It would be great if the student housing wireless internet was more reliable.
- I know it'd be a bit strange to have professors' cell phone numbers, but if there was a way for them to like...rent cell phones each semester or something, it'd be REALLY convenient to be able to text them questions.
- I don't know. Everything seems to be working fine for me and if it's not broke why fix it.
- The Blackboard chat system hasn't contributed much to my online learning experience thus far, so I don't think it's absolutely necessary.
- All technology that could be updated would be nice. We live in a world that is run by technology
- Professors need to utilize iTunes U more.
- "There needs to be far more didactic teaching for the on-line courses offered via Blackboard. Instructors should learn to create and present regular lectures Powerpoint with voiceover, in place of the usual lectures that are given in the usual brick-and-mortar classes. Why is this so hard to understand? Every instructor makes Powerpoints---just post them on line so we can view at our leisure. It is part of learning (& teaching)!."
- If anything can be done to decrease the latency for campus housing internet connections, jump right on that.
- I think that the technologies we have at NMSU are great. I think if we utilize what we have then we are not in need of something else.
- Easier and more convenient methods of receiving notifications related to school and the campus.
- Better over the phone service for computers.
- As far as I know the campus has useful technology centers and I can't think of anything that should be brought or eliminated.
- At moment I am satisfied

- Poorly ran programs such as blackboards. And if they are still used, the professors need to be very fluent in using them.
- I would like to see wireless at Chamisa Village Apartments
- More applications for cell phones that would be really neat.
- I think having to buy access codes for classes that require the use of them in order to complete assignments should be eliminated. I already bought the book and then i have to buy another code just to do my homework not cool. Other than that I think the technology provided at nmsu it great!
- I do not want my cell phone number to be publicly available to my teachers. I want it to be an option for communication but not as the only means of contact outside of class
- Skype
- "The more tech the better. None need to be eliminated."
- Clickers. They are expensive, inconvenient to register, and the majority of the time are never used. Eliminate.
- I believe what we have allows me to spend more time on the subjects at my own pace.
- NMSU Ipod application
- The only thing I would like to see is more online classes offered.
- So far, all of the technology available has been great. I do not know of anything else that could be added at this time.
- Broader campus wireless. video messages on blackboard
- I think the technology we already have is adequate
- I would like to see more wireless coverage on campus (every corner of campus including parking lots and other non-classroom dense areas).
- More classes available online
- Please offer more digital versions on ipad and android devices
- I would like to see some higher internet speeds and more sophisticated computers.
- I would like to see a web conference with your online teachers.
- Texting if professor is canceling class, wireless throughout entire campus, not just main buildings.
- Easier FTP!
- Texting could be brought to campus more.
- Texting!
- Better wireless on campus.
- I would like to see on line tutoring that's available 24 hours.
- Web conferencing would be good.
- Some of us don't have enough money to get the a computer, my husband and I are always fighting over it. Can the campus rent a laptop for a day or so? That would be very helpful. Sometimes I don't have a babysitter so I can go to the computer lab.
- As I mentioned before, I would like to see mobile version of my.nmsu.edu and Blackboard.
- I would like to see more face to face meeting be brought online for those of us who are distance ed. students.
- Everything is fine
- I believe that all IT on campus is great and is very helpful towards my education.
- Broader wireless range for dorms, NMSU apps for phones.
- video lectures!!!!!!

- I would like to see more PodCasts available in addition to Skype or some other form of web conferencing. Because I take all my classes online, I believe that this would allow for group projects and difficult topics to be covered more effectively.
- I would like to see the online teachers use blackboard, instead of external websites that never work properly and cause me to get a bad grade.
- DSL internet services for off campus students
- More text message notifications.
- Software that allows teachers to control student computers in the classroom/labs.
- I would like to see that computer labs re-opened. Jacobs 128? English?? many students used those.
- Have all the interfaces upgraded, submit assignments in text not as attachments, standardized codecs and formats (pdf) also have videos be streaming and more reliable. If youtube can do it for so cheap why is it so difficult for instructor to do it.
- Text advisory is way better and easier to access wherever i think. i never liked the use of ebooks.
- More bandwidth. But I would really like campus-wide ethernet (housing included). I do my graduate research on several clusters on campus, which I access from my computer at the office and my computer at home. Fast connections between the three is essential. I live on campus and connecting to our clusters or to my office computer is a painful process. Speed rarely exceeds a few 100kbits even though ICT's bandwidth meter measures near 4Mbits. Its as if NMSU throttles SSH-based connections.
- I would like for Instructors to learn and use more of blackboard. I feel that a lot of instructors do not use or understand how to use blackboard technology and therefore do not use it. Some take advantage and use blackboard to its fullest potential while others simply only use it to post emails or grades.
- I THINK ALL THE HOUSES SHOULD HAVE WIRELESS CONNECTION, WITHOUT THE HASSLE
- wi-fi spots on campus, open areas for everybody, and more computer at library or public places.
- Blackboard is good enough.
- Not sure what is already available. Commuter student and I don't use the wireless on campus. Not the best person to answer this question.
- Would love to be able to attend Las Cruces, via internet, so that I wouldn't have to transfer.
- I use a lot of text messaging so text reminders about deadlines and announcements would be great. I will eventually be getting a smart phone and would love to see some applications for that.
- Instructors need to receive education on the usage of computers, then the usage of blackboard. The services that are offered by the school are great, but are massively under used by some of the instructors, and still even under used by all of the rest.
- More computer access/info about computer access other than libraries
- Blackboard App for Ipod it would be a more user-friendly and convenient way of using Blackboard
- It would be nice to see the campus take advantage of cell-phone apps if a student/staff prefer to use as a resource. Also, a green building that uses solar, wind, and other renewable energy sources. This course includes the use of green cars like hybrids, bio-fuels, etc.
- I would like there to be a better way for instructors to display videos on Blackboard. Right now the downloading of videos is so slow.

- The use of computers in ALL BCIS classes. I'm in 338 and we meet in BC 102. It's ridiculous not to have a computer to use while the instructor lectures. I was surprised when I walked in that we would not have them as learning tools while in a BCIS class. I transferred from El Paso Community College, and all their BCIS classes have a computer for every student to utilize. It's a shame that they are not in use as a classroom tool here at the NMSU, and this is a university for gawds sake. It makes the learning in BCIS cumbersome and boring.
- Messenger, or texting
- NMSU app for smart phones
- "I like the services currently provided but I would like to see them used better, specially in regards to Blackboard. It is commonly used but not used well. Assignments, when not made into an assessment, are difficult to find and understand. Possibly provide training for teachers on clear and effective ways of using blackboard for assignments. Thanks!"
- All the technologies are fine in NMSU. Improve the websites for user to interact in best manner.
- Better printing services.
- I believe that texting would be a very good way of communication with instructors because many students have jobs and cannot always be checking their e-mail to check assignments, grades, etc.
- Generally I think we need more labs on campus.
- I think everything they have right now is fine they have a good variety of technology services already.
- Not sure, so far all looks fine. Just more staff that is capable of helping, especially on extended hours and weekends.
- Skyping would be nice to do when want to discuss a group project instead of having to meet in a room when we all have a busy schedule.
- I'd like to see a new e-mail service.
- Library work study students need to be trained/refresher or hand outs made available how to use microsoft 07 for class papers since many students are unfamiliar with APA or MLA formatting and sending students to library for help overwhelms staff there. We need more computer labs, guidelines for using printers and lots of technical support more readily available
- Inline face to face questionnaire with professors and colleagues
- I would like to see a uniformed system at campus. Not sure how this would be brought to use. iMacs with Windows 7 partitioned on the hard drive. Sounds too expensive though. I guess I am adequately satisfied with the technology services that we have at the moment.
- "all is already provided that I need at the moment except podcast in which might be a unique learning tool for online courses. I am in the computer IT Science field
- This is my last semester I am considering continuing @ NMSU to the engineer/business field for System Analyst degree. Thank you for the last 2 of the greatest years... of inspiration, motivation and my new career."
- I would prefer that NMSU does not make the clickers mandatory for all classes. I feel it is a waste of \$40 and being a disabled student would make class more stressful wondering if it is working correctly. I already carry about 40-50 lbs in my backpack from textbooks alone since there is not enough "close" parking for commuter students, also I have my netbook with me, but I would worry about the clicker getting damaged from all the weight in my backpack. Also I have to buy the printed textbooks because there are a lot of professors who do not allow laptops/netbookson during their class.

- I would like better setups of the Teachers talking to you to go over work online when you take online classes. Like if the Teachers would meet at a certain time online to go over readings and materials you have to do test and quizzes on. So you just don't feel like your on your own to complete all work.
- "Some instructors I have had are totally illiterate when it comes to BlackBoard but then some are GURUS--especially Dr. Gray :)
- Some instructors use test generators which I think are totally unfair since the instructor is not involved in generating exams."
- Would like an application for my droid to view email, mynmsu and blackboard. I cant view mynmsu through my phone.
- A classroom that has a computer lab that doesn't allow people to use their cell phones. A quiet place to do homework. Because there is not a quiet place on campus to study.
- It would be nice if there were apps for smart phones, ipods or other devices that we could use to sign up for classes, check for events happening on campus, view course shedules etc.
- All are good.
- I would like to see the online classes become more interactive. Usually students read a chapter, take a quiz, and post a discussion--replying to two posts... then end. Then on to the next chapter. I would like to see lectures and Skype meetings with others--some kind of interaction.
- No comment, I am satisfied with the current technology. It has been very convenient for me, I took most of my courses online and I graduated and working towards my bachelor's degree.
- Internet Explorer is a terrible browser, I would like to see better support of Chrome and Firefox. Also, anything done in flash is useless on my Droid.
- Free classes for basics of Mac computers
- I don't have any preferences
- Extremely Long Range wireless Routers on campus would be nice (802.11n, or WiMax), so that the entire campus is covered with internet.
- I would like to see WileyPLUS be removed and a new online math homework application be implemented, I know that this is not the decision of IT and it is up to the department, however that is the only thing I would like to see eliminated.
- Smart phone apps to access blackboard and my.nmsu email and grades would be awesome.
- Video conferences from different presenters.
- An app for NMSU for the Android system. Stronger wireless in some buildings.
- I am very pleased with the technology services at the campus.
- Everything is alright but it will be better if more power sources are available in the rooms. There are power outlets on the walls but much of the time all of the are used, is there a way power outlets can be some where in the middle of the room? Thank You.
- I still not used the one you have.
- "Have a user forum for the Banner-based functions. Many of the capabilities of the program are not being implemented fully nor are they being coordinated to feed into one another. The system is capable of so much more than the current use/implementation. Developers need to get over their personal biases toward one browser or another. They need to field test the use of the functions in Microsoft Internet Explorer and Safari. Those are the mainstream browsers.
- The ICT team could put together online help for users that include screenshots so that we can self-help with problems like pop-up blockers and security related settings that affect system use."
- Fine as is

- I think that the next field of interest will be accessing more content via cell phones. maybe applications that can replace the mp3 and downloaded to cellphones....
- "I would like to see more computer stations, or perhaps regulations for the current computer stations. They are not always available to students who need to do schoolwork. It would be nice for teachers to have the possibility to text students as well as email for those who have better access to a cell phone over a computer. Better education for students and teachers on the use of blackboard, how to navigate it."
- An mynmsu chat/IM program?
- I would like to see blackboard changed and add more of a on campus chat rooms to individuals. An example would be where you could communicate with tutors for help over certain subjects but would be a place where other students and professors could see the examples also. This would give extra input to problems to help individuals solve them.
- I cannot access my.nmsu.edu account on my smart phone. I would like to be able to view and use mynmsu on my smart phone.
- I think it would be a good idea for all instructors to set up blackboard for their class. A lot of students are shy face to face and discussions can let anyone feel free to write a question or ask a question about an hw assignment. I myself find it more effective and getting graded on those type of things help your overall grade.
- More computers in the libraries.
- I would like to be able to view myNMSU account online through my phone.
- other course major. Currently, I understand, in the College of business on the BA in General Business is available for BA degree. As, a distance learner, can I dual major in the Business Management program?
- Offer more on-line classes in the Business field.
- I would definitely like to see more of the personal phone services used such as texting or messaging
- More e-mail communication.
- NMSU Phone apps.
- I just want a wider wireless network to work from.
- Facebook and twitter. If students do not make it to class then they missed out!!! Teachers do not have time to go to every social network website and inform us what has come up or what things we need to know or do.
- Easier and cheaper printing services.
- I think the technology services that are available are, overall, really great. I am excited at the prospect of the equipment that will be purchased for NMSU Grants' creative media program through the funding provided by Governor Bill Richardson. I think it's an excellent opportunity to advance this program, both technologically and otherwise.
- Laptops for everyone.
- Help with access to your NMSU web pages.
- Apps for smart phones
- In face to face classes, incorporate more technology in the classroom. Using laptops would be great but lots of classrooms are not equipped to allow everyone to plug in their laptop/netbook to a power source. Using text messaging and email is important. If we could link blackboard email to our NMSU email, so that when we get a message on blackboard it alerts us through myNMSU or text messages...I don't know if that is possible but it would help lots of students remember to log in to blackboard.
- smartphone apps, especially access to my courses on learn.nmsu.edu

- Homework reminders and more used of online video and podcasts as a learning aid.
- ipods for class so they can relate to the course.
- Instant Messaging would be a great source of communication that should be considered. Social networking such as text messaging and IM would be a positive service for both students and faculty to utilize.
- More wireless internet stations. More computer printing labs in places more spread out on campus.
- Wireless internet everywhere.
- A computer to each student in every class on campus with wireless internet. Alot of the home work has to do with typed and web based or video, so to make life easier a computer in every class to each student would be great. This will also eliminate carrying heavy books around to class.
- The texting for class, or maybe other methods to pay more attention
- I would like to the ILL service improved.
- An app for iPod/iPad whichever would work.
- I suggest using Google Apps for Education for your email, etc. The quality is higher than your current implementation, from what I can see. Develop mobile apps for taking care of school-related tasks, enable Blackboard Mobile.
- I think current technology is pretty good.
- A Blackboard app for Android OS phones would be awesome.
- I can't really think of anything, but I do wish online course instructors would use more of the technology available to them for better, clearer communication.
- Better wifi availability
- I don't have an opinion on this one.
- Eliminate Blackboard and get back with the WebCT or a similar/better software!
- more computers
- I would like to see a network that can handle the amount of people we have on campus. I should get the same connection speed at 3PM as I get at 3AM.
- A place at DACC to print in color, even if there is a charge.
- More online courses, not just for distant ed students. Online courses on all courses taught at NMSU.
- better wi fi hot spots and more printers
- More cell phone
- An opt-on text messaging alert service would be nice
- I want the computer lab in the English department to be brought back.
- "Better internet Connections/Speed in Zuhl
- Links for Sophos Anti-Virus"
- Online bachelor degree program for drafting.
- Would like cell sites to be beefed up so that I can receive info!! Work with AT&T.
- Blackboard is the most complicated system to work with to create classes. There are so many details that if you forget them nothing works; also there are multiple links to each piece of content and so there isn't a way to organize everything. It's terrible. I can't explain how mundane and tedious Blackboard makes simple tasks like grading. It sucks!!!!
- More professors...less online!
- Everything is good so far nothing that I can think at the moment.
- More text alerts

- There is nothing that i can think of the campus is doing good for me.
- Better printing access, more computer labs, computers in classroom setting.
- I am happy for what we have, but if there are new technologies I am open for them.
- More computer rooms
- Greater selection of Ebooks through the library for FREE
- Res-Net wireless internet is terrible in Greek Housing if that could be fixed the world would be a better place haha.
- notification is the internet is going to be down at least 1 day before
- "I would like that all lectures are video recorded and made available for the students in order to be reviewed. With that, students would not need to take notes in class and would be more concentrated on asking questions rather than copying everything that the instructor writes on the board. The blackboard and everything written in it should be visible in the video. Though it has been tried already, there are some horrible implementations. Look at any of the EE 545 videos, they are the worst sin ever:
<http://mediasite-server.nmsu.edu/ictmsite5/Catalog/pages/catalog.aspx?catalogId=7f767583-4014-48a3-b646-9af79e1dd791> Do you think a distance ed student can learn anything from that?! When will you do something about it?"
- I think if they had computers with skype that would help the student see more of their family members.
- I don't like blackboard. I've had nothing but trouble since it came out.
- More, or easier to access event calendars.
- I'd like to see less technology actually, I don't find online coursework as productive, and has more problems than traditional face to face coursework, especially in the language courses
- More Computer labs with Lab monitors.
- "It would be really helpful to see web conferencing. I would like all courses to have blackboard at least for updated grades."
- I would like to see my teachers actually use the programs rather than the campus bring more in. It's very frustrating when instructors do not use blackboard at all because "they don't know how".
- I'm good
- Better wireless
- More general education classes 100% online.
- An app for smart phones (iPhone, Android).
- Nothing really, Maybe in the cyber cafe computers that we know how to work. When you have been out of school for a long time it does not help trying to work those computers. I have seen young people trying to work those computers also that is why I bring my own laptop. To do away with the fuss!
- For me, technology services are good and work effectively.
- I think recording by video or voice recording in class lectures and posting them on black board would also be beneficial to student. Students don't always get all the notes and they forget what was in the lecture that day and being able to go to black board and listen or watch the lectures would help the students in there learning.
- I would like to see apps for iphone and/or smart phones brought to the campus.
- 24/7 live help with real people on the phone who know the products.
- More space on myNMSU email.

- I think the texting thing will be very helpful. Access Capability from ipod/Smart phones is a great idea.
- I preferably do not like the online homework assignments for math courses. I would rather turn in written homework. I feel I don't get enough feedback when doing online math homework. It is either you get it right or not. no questions, sadly.
- More printers especially in la vista learning center
- Blackboard is really great, I just hate the Java pop-ups!! Its a good way for teachers to remind students about things that are going on around campus or in class.
- Web conferencing and texting with instructors
- I know this might be to far out, but encouraging teachers to put themselves on blackboard, telling them it makes it easier on the student. My physiology teacher and women's health professors are not on blackboard, i know it's up to them but a lllittle push won't hurt. myNMSU is down more than it should and that's how my physiology professor communicates with us, it would just be simpler if teachers were strictly stuck to blackboard and myNMSU as a backup.
- I don't know anything about Blackboard Media Library, I would like to understand how to use and access it.
- Not sure, don't know enough about what technology services would be helpful other than the ones we already have.
- In the college of Ed we are required to purchase TK20. It is a waste of \$100, because I have yet to use it. The people who have used it have only used it once or twice.
- "I would like to see the printing fees eliminated. I just see this fee as another way that NMSU can make money.
- I think printing facilities should be free because as a student we are already paying enough for tuition and it is very inconvenient to have to pay because I sometimes don't carry my school id, therefore making it hard to print anywhere."
- "Integrating games with learning - this is not only a proven tool for children - it works just as well with adults. Please provide more training for teachers on the online teaching. It is lacking in quality!"
- Applications for ipod and smartphones
- Campus-wide available wireless technology. Presently, I don't get wireless at my on-campus apartments (VDM)
- Less focus on online learning in general.
- Would like to be able to get on any computer on campus without needing any passwords beyond those for accessing Blackboard.
- The clicker needs to be eliminated.
- I'd like to see more computers available to students inside of the libraries. The one floor of computers is just not enough.
- I don't like how the language classes (example: spanish 111, 112, 211, etc) require mostly online work. I feel there should be way more class time than online time
- More of homework assignments posted online instead of using paper handouts
- I would like for there to be a Geek Squad group from Best Buy here on campus.
- Texting! More Blackboard activities!
- I would like to see teachers more educated in how to use online tools.
- I personally prefer face to face communication and teaching styles.
- I think all the devices on campus are very helpful.

- I am satisfied with what we have
- Better wireless in South campus. I am paying for a service that I am not receiving.
- I use blackboard and that's all I have needed for my classes whether they are online or face to face.
- The only program that I feel should be eliminated is Wiley plus (for MATH classes). I think all of the assigned homework should be written, especially cause the tests are conducted all by hand.
- I would like the opportunity to have more online classes, since the education consists of us reading the books.
- I, personally, don't like getting texted updates for classes, emergencies, etc.
- Nothing comes to mind right now.
- I am happy with what NMSU has to offer by way of technology services up to now. I don't know what else I would want. Maybe faster, cheaper better internet access and more online classes generally.
- Anything that would be more helpful would be great.
- Maybe more ipod apps. A blackboard application that allows one to instantly see notifications in their prospective classes but not as extensive as the actual website.
- I think that the campus offers a great variety of services, and I haven't felt that I am missing anything.
- Access to the Blackboard Iphone/Ipad app!
- Web conferencing although I really don't know anything about it but it sounds interesting. I would really like to utilize ebooks with the purchase of a textbook or just an ebook with online courses and the references they include. I think they are more convenient and I prefer to have both just in case for some reason you loose the textbook you have a back-up. Like I mentioned before the quizzes with them or assessments at end of chapters really help.
- Increased wireless connections...better quality.
- More availability in library computer stations
- I am not too fond of the blackboard services, but I have to admit, it helps me in becoming more familiar with the computer technology.\
- none at this time
- Classes that are 100% online are inadequate for college degrees
- More wireless places
- It would be good if mynmsu was combined into one page with blackboard that way we don't have to log into two separate pages.
- Things are fine the way they are right now.
- Longer hours of computer resources on Fridays.
- I would like to see all of campus be a publicly available wireless hot spot.
- I don't use social media like Facebook; eliminating it wouldn't have any impact on me.
- I want to see improve more on Library subscriptions .
- I think it would be nice if the instructors had more blackboard training. I have one professor who has no idea what she is doing when it comes to blackboard and it has hindered my learning in her class
- Please do not stoop to the level of text messages and social networking to provide vital course information. Students need to learn how to use the resources provided by this university, such as Blackboard, instead of being vegetables who are incapable of learning their way outside of

their phones. Facebook, Twitter, etc. would be fine for promoting the university but not for the issuance of course content.

- smartphone use
- Better wireless connection in the libraries.
- I would like to see more text message notifications. This would be easier on a great deal of students who do not always check their email or blackboard. And this would be a great idea considering most students are on their cell phones the majority of the day anyway.
- I think that the coin pay for print machines in the first floor of the library should be eliminated. Everyone has the cards and I hardly ever have change.
- Free wireless internet for students off-campus
- Apps for iPad or smartphones for classes
- None that I can think of. One comment-you should include the Nook along with the Kindle listed for technologies (I have a Nook, not a Kindle)
- I enjoy Blackboard and the entities it encompasses. Im not sure what other technology services are offered.
- Supercomputers available for utilization by those who are interested and qualified.
- The app for iphone where i can check my grades
- Apps for cell phones or text message alerts.
- Using live video with the use of Skype.
- More computers for students in the libraries and making a time limit on social websites for students that are not using the computers for educational purposes.
- I would like to see the quizzes that some in-class instructors require on blackboard eliminated. It gets confusing when they require them online when the class itself is in person.
- I really like the idea of a smartphone app.
- I would like to see help with computers issues, kind of a free computer Dr. and more computer programs to be sold to students at discount prices. I know NMSU has an alliaice with microsoft but is only offered to certain students taking specific classes.
- Useful apps for smartphones (my.nmsu.edu, updates, course schedule, etc.)
- mac computers, have more computer rooms.
- Text announcements...
- Wireless internet for housing
- Smart classrooms would be a great addition to the learning experience. Students now are more visual learners so this would be a great opportunity to tap into that.
- I would like to see web conferencing.
- Onlline e-mail, skyfrive (cloud storaage), online office.
- Texting
- Of course more servers for faster and stronger wireless is a must. Also, more convenient print or copy stations located around housing or in buildings. Also the ability to access the school login system from a personal computer would be great as well.
- "Please eliminate Banner. It is a huge rip-off. Campus needs technology that can text you or that can e-mail you when courses are full. Campus needs technology that when you are both a Crimson Scholar and a Senior, you can automatically register for your courses when your time is available. Campus needs technology that can instantly update you as soon as a new course is being offered. Campus needs technology, like Pay Pal, where you can make instant payments, check your billing status, etc. Campus needs technology to make applying for Financial Aid faster and more efficient."

- More online assignments and classes.
- Eliminate cell phones while in class
- At the moment I see no issues with the campus's current technology services.
- I would like to see cell phone apps.
- Text for cancelled classes
- I have a Macbook pro laptop and I couldn't download online lectures in that. It would be great if you could provide an option of downloading lectures in apple. I know that facility is there in windows Operating system running laptops.
- We don't need new ones, and we don't need to eliminate any of them. We need to improve accessibility for what we have. In particular, there's no handy link for Blackboard on the NMSU front page. The URL to Blackboard is the obscure 'learn.nmsu.edu' when I expected it to be 'blackboard.nmsu.ed.' It's so much trouble to actually find anything on the NMSU website that I resort to Google and resources outside of this campus.
- I-phone app with campus activities, map of campus buildings and things like library hours would be helpful
- I would like to see owl and mastering physics, as well as the chemistry platform removed. These make no contribution, and only lead to headaches...they are tedious to use and ultimately seem like a way for teachers to be lazy.
- More free printing, better internet for video game usage.
- Please get rid of blackboard.
- I think the technology at NMSU is efficient, but not all instructors currently use the technology. I would like it if all instructors used Blackboard to update grades and provide handouts and other tools. It would be a lot easier than waiting for class to get these things.
- Apps for android phones related to nmsu
- Printers available in the dorms
- I would like to see instructors adopt one method of communication outside of class. Some instructors email students, some post things on the network drive, and some on black board. Having three seperate things to check is inconvenient, especially when one instructor uses two or more of them.
- I would like instructors that teach online to have a sufficient enough training and capability to teach online ie: OTL certificate
- Overhead projectors could be replaced with projectors
- Use of blackboard minimized
- Completely wireless campus
- Texting info
- I would like more collaboration with the design of courses and the instructor's familiarity with the e-tools available to make me engaged in the course content
- "Quit printing, PERIOD. No need to hard copy anything, anymore....."
- Give all students laptops. Go GREEN!!
- Give all students discount home internet access.
- More instructor videos on Blackboard."
- "Install online camera in special place as stadium of Aggie. Using Cache Server."
- Just more reliable internet, I can never rely on the internet in my own room, and it is getting to the point where I am considering getting my own through another source.
- Eliminate the text messaging emergency notifications - or if it is still used, make sure it is sent as only one message instead of two.

- I'm only a freshman here and I have yet to notice anything that I would like to be removed or brought.
- I would like to see more of my instructors use the blackboard system. it helps me keep up with my classes.
- I have tried to use the blackboard chat but it never works.
- The usage of text messaging for notification purposes such as class cancellations
- "NMSU would be better off bringing: Smart Boards, instructor to student text messaging, interactive powerpoints, discussion boards for students helping students (e.g. where to find things, what options are best, safe/fun activities,etc) and lectures available for mp3 players.
- NMSU should eliminate: excessive emailing (especially for business students), Math courses online such as WileyPlus."
- Professors don't know how to use blackboard and make my life hell by having to use there screwed up setting. ALL!!! my professors put homework in the wrong part of blackboard. And then use the wrong submission. They post class documents in the wrong sections. They somehow are able to make extra pages that link deeper into itself. They use blackboard as a web page but only accessible from a specific section in blackboard. This makes it very hard to navigate because you always have to start from the top and click links with poor names and you get lost in the professors poor organization of their pages that would not exist if they know how to use blackboard.
- The student hotline that is sent out through e-mail is always so lengthy. I personally read the e-mail but most students won't read it at all because it is so long. You might want to think about possible categorizing the subjects and sending more and smaller e-mail.
- "better wifi spots
- More computers?"
- More access online to hours of buildings and services and up-do-date info. MOST nmsu info online is outdated.
- I think what we have is good
- I cannot come out an ideal now
- Fiber optic Internet would be great for students and teachers alike.
- Neither
- More accessibility to NMSU wifi through smart phones.
- Campus wide instant messaging (available with Google apps for education) or similar tool.
- I would like to see instructors rely less on blackboard and more on in class instruction.
- I would like to see more skype interaction for the online classes instead of face to face classes.
- More involvement in itunes u, and better instructor training on how to use blackboard.
- Fast wireless internet is required in all housing apartments. Wireless is very slow.
- iTunesU!!!! So many campuses take advantage of this free service. Class lectures can be posted, and it is an easy program to use. I do not know why NMSU hasn't taken more advantage of this.
- I think any new technology that could be added should be. I don't believe anything should be eliminated because all of the new advances in technology that can help all of us students with new opportunities in learning.
- Ditch all of it. I think technology should supplement the learning... not be the focus of it. Yes, using the internet and some technology activities is very important... however, blackboard as it is used by the Education and C&I people has been ATTROCIOUS

- I do not like Blackboard. I am paying for an instructor to teach me material through class time and not having to learn material by myself. We already have an e-mail set up so that should be the only technology service utilized.
- Texting
- Just clearer, more easy to read and understand information of the courses by teachers.
- Eliminate the printing methods, get more scanners and color printers, it is a pain to look all over this campus for color printers. I mean, how primitive is this school that there is only 1 color printer that doesn't even work sometimes.
- The profs need LOTS of classes on how to use technology - some seem downright stubborn about learning how to use technology, ridiculous in this day and age....
- Blackboard Smartphone App
- Twitter
- As mentioned earlier on blackboard services.
- I think web conferencing would be great!
- The electronic Bulletin boards are a ridiculous waste of money. For a campus that needs to be pretty careful with their money, and is pulling money away from departments that need it, placing these expensive screens in so many places is a waste of money and energy. I don't know how it was even approved, but they should be taken down, the information relayed by them is, for the most part, not even useful.
- Campus wide wireless network. The Internet service in the student family housing is much too slow.
- I'd like to see a mobile app for the droid and iPod technologies. Text announcements would be ok, but being primarily a commuting campus, traffic updates would much appreciate. I.E. Accident 1-10 West/East Bound. Expect 10-15 minute delay. Canceled Classes would be nice to be able to pull up in an app or text message.
- Computers
- I think that some sort of mobile device app would be helpful to students.
- I will like to see brought Email, texting, more use of blackboard tools
- Web conferencing through blackboard
- I would like to see more efficient use of blackboard. Like mandatory schedules being posted and if the teacher uses power points during lecture they should be put on blackboard no more than a week after the lecture, but a day before the lecture would be much better. Things like this need to be encouraged if not made mandatory as they are not incredibly time or energy consuming and will benefit the student tremendously.
- I think I am learning to use things at the same rate they are expanding, I like how things are progressing with Blackboard.
- NO MORE THAN WHAT IS ALREADY HERE. OVERKILL!!!! TEXTING???? ARE YOU SERIOUS!!!!
- Texting
- Well if there is blackboard the instructors should either use it more or just not have it at all. I'd prefer if blackboard was not on. Maybe just to post grades but that is about it.
- I like all the technology services provided on campus. They are all really helpful
- Parking!
- Increase internet speeds and wireless access.
- I think the text messages for class cancelations or whatever would be good.
- None specifically.

- I like the way it is right now because everything seems like its going good so far.
- Nothing should be eliminated.
- I would like to see more professors putting lextures on Blackboard. I have found it really helpful for tests because then I have the material I need to study for. So if there are lectures with slides, I believe the instructors should have to post them on Black Board.
- I would like to see an app for our cell phones and i would like to see it made easier to access my.nmsu.edu and learn.nmsu.edu on cell phones.
- NMSU I phone APP
- Better wireless internet connection in the dorms.
- Texting would be nice since I always have my phone on me
- "Blackboard is a pathetic excuse of an educational interactive site. It is so bad that most of my professors have switched to online wikis for online discussion. So, improve blackboard.
- Also, this survey was not an accurate measure of student satisfaction. Many of the questions did not list enough choices, or did not have a comment box for further explanation. This survey seems as if it was designed with the results already in mind; something that is unprofessional as well as uneducated. Next time, create a better survey. But, coming out of the IT Department, I guess that is to be expected."
- I would like to see more electronics brought, and less expensive textbooks
- I would like to see an application for smart phones where I can access my nmsu account.
- Texting when classes have been canceled and registration by phone.
- There should be at least 10 computers for research purpose.
- The email format is so difficult to use. I hate that I can't shift to select more than one email. I almost never use my nmsu email. I link it to my gmail and use it that way.
- n/a
- More computers and printers. Possibly some web cams for those who want to talk to their families in other states and places.
- I would like to see more simulation software instructors.
- A free printing center where you provide your own paper to print materials.
- More involvement of blackboard for notes and such
- I would like to see more student support with personal laptops
- I like course compass for math classes. Web assign is not very helpful and doesn't provide as many help aids.
- I like the variety of technology options on campus, but I almost wish that the lab locations were easier to find/discover.
- The phone apps sound interesting, sometimes I cannot get to a computer station in time so a mobile app would help greatly. Higher internet speeds would help alot, Certain times of the day it runs very slow.
- I would not change anything.
- Black board is fine for now.
- ipads
- Improvement in some of the older dorm rooms. They all have cable and ethernet, but the ports in Monagle hall are not located very well.
- A app for smart phones for NMSU Students including Web OS
- I appreciate all the services it has.
- Wifi even in parking areas

- I think the technologies on campus are at an appropriate level. I personally do not like online courses but do like the convenience of e-mail and postings through Blackboard.
- Facebook updates for assignments.
- I would like to see blackboard eliminated. I learn more and better when everything is face to face and homework, notes, tests, and powerpoints are in hard copy form.
- A technology service that I believe will be effective is texting. Nearly everyone on campus texts.
- More printers that use tuition money on ID card in the library.
- Make the wi-fi on campus work everyone -- indoors, outdoors, in dorms, etc
- Texts
- I honestly do not like blackboard at all. I hardly log on making it hard to keep up to date. I like email and texting just not blackboard.
- I would like to see more useable computers that can be easily accessed.
- Google Wave (nmsu could get a big NMSU Wave account) -> check <http://google.com/a/> and <http://google.com/wave/>
- "Why do we have to have new technology services? Because they're ""out there"" and we have budgets for them? Academic learning has been going on for hundreds of years, but the students aren't any smarter now because of IT departments. The kids who went to Harvard in 1910 aren't any more or less smart than the kids who go to Harvard today because of clicker classrooms and second life study sessions. Now, if I were an engineering student I would expect that my computer lab would be outfitted with the most up to date technology; if I were a philosophy student, I wouldn't necessarily need expensive technologies. I am in a remote sensing class where we literally don't have access to a very important plug-in because someone made a financial decision not to renew its license. And yet the University pays a lot of money I'm sure for Blackboard, which is probably the most hated thing that students and faculty interact with daily. Seriously, I don't know one student or instructor that has anything good to say about blackboard. But I really want to be able to use this ERDAS plug-in."
- I think the way the office of financial aid processes the documents turned in by students. It takes extremely long for everything to be processed
- Cannot think of any at the moment. I think our campus has a good variety of computers set up around campus, of both mac and pc.
- Nothing initially comes to mind which tells me that on average my needs as a student are being met. I do prefer however for teachers to utilize blackboard for class announcements and emails rather than congesting my personal email account with several emails from each class. Blackboard is much more efficient.
- Current technology is sufficient.
- I would like for the professors to be more specific and help the students out more when using online websites such as Blackboard and for them to teach the students how to use it. I would also like for Blackboard (WebCT) to be required in all classes due to the fact that it is much easier and effective when dealing with work that has to be turned in
- Thanks. you are great
- Kindle technology
- I would like to see better intern net in the student housing. with as many students as there are housed the net cannot handle everyone at the same time without crashing or going into a safe mode where you have to wait for it to reboot or people to get off of it. That would help a lot.
- I think texting is a great idea since it's sent straight to your phone & you get it immediately. I don't get a chance to check my email or blackboard all the time so when my teachers update

me on the class, I do not get it until the next day or until at least several days after they send it. Also, it would be nice for the teachers that do not use blackboard. Trying to communicate with these specific teachers who do not use Blackboard is a PAIN. :]

- I would just like for Blackboard to not suck
- I think maybe making it easier to use blackboard on all web browsers
- I would like to see there be an app of mynmsu.edu or blackboard for smart phones.
- More applications for blackboard. Also more HP products in the bookstore
- All over campus wireless services
- Instructors texting
- Email reminders on due dates that are posted on blackboard
- VOIP for student /family housing
- I wish that more of my instructors would post my grades up online. It would help me feel more comfortable in some of my classes.
- Placing assignments online instead of telling them in class.
- I think technology is good on campus.
- wifi across campus
- Combine my.nmsu and blackboard so I won't have to keep signing in twice
- Texting.
- **IT WOULD BE NICE TO HAVE A SMARTPHONE AP THAT COULD ACCESS MY NMSU, INCLUDING EMAIL AND BLACKBOARD.**
- I would like for Apps to be created for blackberries. I would also like to have the ability to get texts that announce when classes are cancelled.
- I just personally hate blackboard, i don't see the point of going to class every day if i can simply stay at home and pay for the internet and have all the classes online. in the other blackboard saves a lot of time and money, because all the homework and other assignments can be submitted electronically.
- Wireless printing hubs? I'm not sure if those already exist. Maybe general charging stations for students who bring laptops or cell phones, and forget their charger or have accident where their battery is about to die. Being able to plug my laptop in somewhere when I forget to charge it would be awesome.
- I would just like more use of the Blackboard. I think it is a great tool that helps a lot.
- Maybe text alerts. better wireless connections
- I would like to see professors utilize the itunes media for classroom/homework use.
- I'm satisfied with the services there are now.
- mango cms
- Texting! I always check my phone, can't go wrong.
- There are no specific technology services needed or that need to be eliminated.
- An expansion of Blackboard would be interesting to adopt for the campus, I think. Perhaps turning it into some kind of social network like Facebook to encourage students to use it more often.
- Services are fine just upgrade that blackboard site please. It's not operating properly on occasions.
- I think IT services are really efficient in the way that it is very helpful in the technical problems.
- There is not anything i can think of that I would like to see brought to campus or eliminated. My only concern however is that as an incoming freshman, absolutely no one showed myself

or anyone I know how to use blackboard. All of the teachers just told us what website to go to. There was no instruction so that of course is not something I like using because it was so difficult to use at first.

- Text messaging alerts
- Eliminate blackboard and set up more permanently accessible wiki-type sites.
- I think sending texts about school information and events would be a great thing to do to help students.
- I like the technology I have available. I don't see a need to eliminate anything.
- texting I always have my phone or facebook... sadly
- Longer hours on Fridays for the computer lab and even on Saturdays
- I do not like blackboard
- More use of computers in class, less bias against laptop use in english classes.
- consistent signal across campus for the wireless also, fiber optic would make this place impeccably fast
- "Use of more instructional videos for courses. Especially more videos in plain english! I love to see videos that aren't all complete technical jargon and are in layman's terms which I can actually understand. Some technical talk is ok as necessary, but for technology courses explaining it in simple understandable terms is best and I believe will help more students grasp a course's content and stick with the course. I mean some really technical long, drawn-out discussions/text makes me feel stupid at times and as if I can't possibly learn the material.
- Other services I'd like to see brought to the campus would be interactive online content such as chat, online games, skype, etc."
- I would like to have the school provide cheap digital copies of copyrighted textbooks / course material.
- They are fine as they are, but more would be great.
- More wireless spots!
- nothing I am satisfied
- Technology services are great at the campus, I personally would like to just have more available computers due to my difficulty with having enough time to get work, baby, and homework done. Reason being I have a 7mo. old baby and cannot always stay at the library in time to finish home work. That or if some way the library could loan out the laptops for certain days would also help and be greatly appreciated.
- Everything works good.
- FREE PRINTING!! I have to print notes for 75% of the classes I already paid for it would be nice if printing was included in my Technology Fee.
- I don't believe any IT services should be eliminated maybe the school can add most textbooks into a database online so that student have access to these text books at all times.
- I believe that all technology services assist at least one person, as long as they help someone learn the application does not need to be eliminated. One service may not benefit me and wouldn't help nor hinder my learning, however it may make all the difference to another.
- I don't really know what else is out there, but I believe that if the university has to pay for blackboard, all teachers should use it. I find that it is easier as a student, to participate and pass classes that use blackboard because there is the discussion board which can aid in group study, and the syllabus and everything for class is in one location. If a professor utilizes the blackboard system then, I think, students are a lot more happy with the class. I like the fact that I can check for upcoming assignments, check grades, and make sure that I am ready for

class. But for those that do not use blackboard, I always feel lost and stressed because I am afraid I missed something.

- More laptops
- Text that are connected to your learn.nmsu.edu account. Texts that notify you when you have a new mail, discussion, assignment due, etc.
- "Cloud computing
- Terminals around campus from which we can access the same session i.e. Go to the library, log-in and start a session, log out, go to Corbett/Jett Hall/Any other computer lab etc. and log in to the SAME session we had open in the library.
- Free Printing
- More support for online gaming"
- More on line catalogues versus loosing them. The information indicated that we would be loosing library type catalogues. I guess we have to pay for our loosing football teams and academics takes a back seat. I know not your problem, but still is upsetting.
- I like the overall work, I really do not know what could be improved.
- applications for our phones!!!!!!!!!!
- I think you're doing a fine job with the current services.
- More of those awesome scanners that they have in Branson library. The one that scans two pages in a book in a second or less and e mails it to you or you can save on a memory stick.
- Teachers need to use blackboard to communicate with students better.
- utilize texting
- "Mobile Phone Apps
- text messaging alerts for class cancelations"
- clickers
- I believe it's all updated. :)
- I'm not sure. I like the use of blackboard in my classes, but not all my professors use it.
- I think they should make more access to MAC computers
- Use more Video Services. I am taking a class where they record the lecture and let us see it where ever we can before the week is up. This is great because I got to class and then I can see it again to go over the matter at my speed.
- I would like to be able to receive notification that class has been canceled via text message. I think that this would be very helpful and save time for students so that you don't show up to class only to find a note on the door.
- I think everything is good right now. I know things do become more effective so that is what I look forward to, the changes that men discover to make life easier.
- None
- eliminate myITlab,
- All that are available are very useful to me. I keep finding more and more resources
- More software applications like Adobe Master's Suite, and Mac's. Also, more printers, scanners, and especially plotters. There are design students on campus and they sometimes need to print large designs. So far, there is only one place to go do that, the Engineering Complex, and they give you problems if your not printing something related to an engineering field or class. The campus needs a centrally located plotter for large prints.
- Effective use of Blackboard.
- Extend the wireless capabilities out to the pan am parking lot and the NMSU soccer field practice area.

- Text messaging
- Things are fine as is.
- I would just like to see one form of communication between the students and professors.
- I would like to see web conferencing (Skype) brought to campus.
- Better wireless
- I don't care much for social networking sites so I would like those to be eliminated or never even used in learning.
- I would like to see more texting services provided, it would be awesome to have instant updates of class related activities through texting
- Better wireless connection in Pinon Hall B.
- more interactive technology between the students and professors
- I would like to have a version of blackboard that works with the blackboard app already available on iDevices. Also I would like that all teachers utilize blackboard for various applications.
- Blackboard mail often gets ignored, if I had messages sent directly to my NMSU email, I would see them more often.
- more computers for grad student use only
- I don't like the online integration, I only want my classes to be face to face. I find it too much of a hassle to get online and do work. I feel it should be enough to go in for class, and practice/do PAPER homework.
- Texting, because to me, I find it way easier, rather than having to log in, and go online, look for the class course.
- Provide wireless around the entire campus and offer cheap high speed to student
- Please use Blackboard less.
- I think we need better internet in the dorms, it is very slow and sometimes interferes with being able to complete coursework. When it is during busy times, I am often booted from the connection and must go elsewhere to find suitable internet that is fast enough to do what I need to for my class work.
- I think that all the technology that we use on campus is very helpful
- Nothing that I can think of at the moment.
- Faster and more reliable internet.
- Instructor tutorial
- Wireless printing capabilities.
- I would like to see more online classes because it really helps when you are trying to work full-time and go to school at the same time.
- Web conferencing
- I preferred WebCT over Blackboard
- I'm not sure.
- Better search engine. When I don't know where to go, but I know what I'm looking for, the NMSU search engine does not help.
- I would really like to see more apps and announcements on phones
- Bring Ipod Apps
- I would like to see blackboard and myNMSU made into apps for the android system
- get involved more with facebook
- I thing that the txting will be great!
- everything is fine

- Better wireless in dorms and apartments so u dont always have to use your ethernet cord
- I would greatly appreciate an iPod/iPhone/Smart Phone app because I can not always make it to a computer to check things like blackboard or myNMSU
- Have more professors use blackboard more regularly and more effectively. The internet speeds need to be increased also.
- More computers and better wi-fi.
- Faster Internet
- More online class videos of the teacher's lecture or troubleshooting steps.
- "Easy file transfer system, for sending/receiving files over the Internet. This could be part of individual student websites hosted by NMSU, except for the current space limitations on those accounts."
- "Maybe bring interactive programs for proper citation in our reports so students do not have to search the web for citation tools. Either remove the learning modules tab from blackboard or show professors how to use it. I have never seen a professor use this device."
- More professors using downloadable lectures.
- The on-campus time for distance ed should be eliminated. If your offering a distance ed program the option to do 100% on line should be available (i.e. eliminating the orientation I didn't find this to be real beneficial).
- "It would be great if we had some way to collaborate with schoolmates online. If we had a SharePoint site where, when we had projects that we have to work with each other that would be great. Each class we take we should have all the info for the class plus a place to put our work, rather than on our pc's this way where ever we worked from we would have our info available and we could invite lab partners to work on projects. I would be glad to help; I am a SharePoint administrator at work and have been working with the tool for 4 years.