

[Help](#)

NMSU Portal Survey

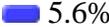
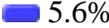
Design Priorities for NMSU's Portal

ICT is building a new web environment for students. The NMSU portal will enhance the 'electronic' student community as well as providing a 'one stop' shop for student services. Student input is vital in all aspects of this effort. The features and services first implemented in the portal will drive its success. Your help is needed to make these important decisions.

1. Please indicate your class standing.

Freshman	 0.9%	(1)
Sophomore	 26.2%	(28)
Junior	 19.6%	(21)
Senior	 37.4%	(40)
Graduate Student	 6.5%	(7)
Alumni	 9.3%	(10)
TOTAL	 100.0%	107

2. What degree(s) are you pursuing?

AA	 0.9%	(1)
AS	 8.4%	(9)
BA	 44.9%	(48)
BS	 34.6%	(37)
MA	 2.8%	(3)
MS	 5.6%	(6)
MBA	 0.9%	(1)
PHD	 5.6%	(6)

3. Is the availability of computers on campus important to your success in school?

Yes	 90.7%	(97)
No	 9.3%	(10)
TOTAL	 100.0%	107

4. What do you feel is the single most important improvement that NMSU can make to its computing facilities and services on campus?

#	Response
1	24 hour availability and appropriate upgrades to hardware/software.

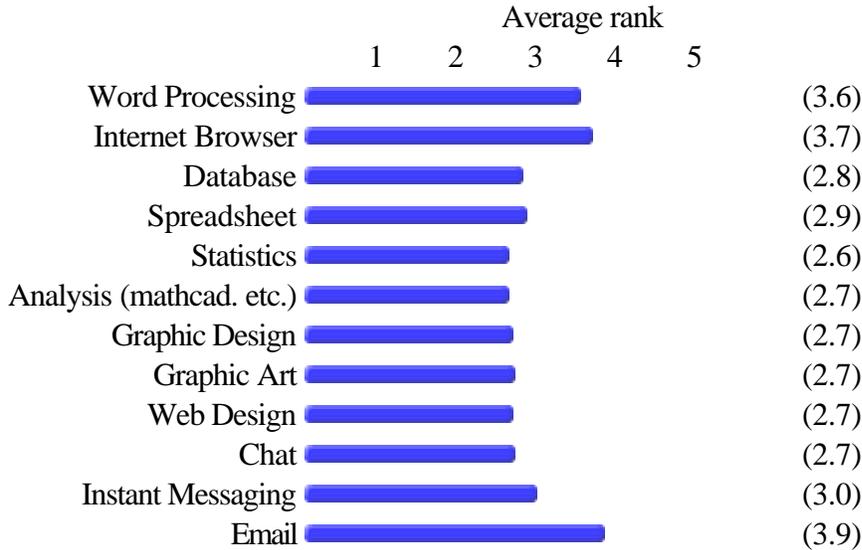
- 1 24 Hour computer availability closer to dormitories (possibly Corbett Center)
- 1 24 hours.
- 1 24 hr access.
- 1 A financial plan that works
- 1 ADA compliance
- 1 addition of a 24 hour lab
- 1 advertise and inform the student population of what is available to them and how they can use these resources.
- 1 all departments websites should have a cohesive look to them.
- 1 Allow all zip drives and disk drives to work in all the computer labs as it is frustrating to have to move from computer to computer trying to save/open work.
- 1 Cheaper Internet service and make cable available in every dorm, greek housing and student family housing. It is faster and better quality than dial up
- 1 easier access to computers (more, so there are fewer lines)
- 1 Facilities in the dorms; and more all night labs
- 1 Faster internet for old dorms.
- 1 faster service from dorm rooms. (but for the most part services are great!)
- 1 Faster speeds. Internet, webmail, and machine processing.
- 1 Getting a portal
- 1 Hardware upgrades.
- 1 Have a Full 24 hour computer lab on campus. It would be nice to be able to go to C&N on sundays too.
- 1 Have additional printers in every computer lab so access is easy and convenient. It is a lot of trouble sorting through everyone else's printouts to find your own. Also, I would raise student fees in order to cover the costs of printer paper. Most kids don't pay for it because they don't feel they have to or because they don't have change for it. You would get more money and it would be less hassle for the students. Also, I would put work tables where students can work in groups while working on a project. At least one computer should be at a table for project use. I know the business college and working in groups in BUSA 365 would definitely help.
- 1 have more comp labs
- 1 have more extra services offered other than just computers and printers....such as scanners, digital cameras, digital video,etcetera
- 1 Have more facilities open later
- 1 Have more offered and make the lab at Jacobs for everyone. I get kicked out because I am not taking a CS class. Also if the DSL could be cheaper because that makes research easier at home.
- 1 Having more computer labs open later in more accessible locations. Currently it's difficult to find a computer lab open all night, and when you do find one, it's hard to get to.

- 1 having the same programs/software on every computer on campus, and enforcing the charge for printing.
- 1 High speed internet and a variety of programs available to students from all majors. As well as options to save their work on such as floppy drives,zip drives, and cd burners.
- 1 Hire staff that will actually send people chatting and playing video games away.
- 1 I CAN'T THINK OF ANYTHING AT THE MOMENT.
- 1 I don't like being charged for printing.
- 1 I think that having a few more computers during peak hours would be helpful.
- 1 I think that the accessibility to the computers at NMSU is great. There are alot of computers. You should have ethernet support in all the buildings so that people that have laptops can plug in and use the internet or download important files for some classes.
- 1 I think the hours should be earlier and later, because we all know that college kids procrastinate and wait till the last moment to do assignments. SO I think if the hours were more flexible that would help out a lot.
- 1 i think they are good the way they are
- 1 Improving the speed of the network, more labs that are open 24 hrs.
- 1 In the Libraries!!! All of the computers in there are very old and slow.
- 1 incorporating the technology into the learning experience more. WebCT is a good start of this, but it needs to be more indepth.
- 1 Increase the speed of all computers
- 1 Instant Messaging services should be added to the computers since those not with administrative access cannot add them. More labs should extend hours or more 24 hour labs should be added. Why is the 24 hour lab closed on Sunday, know lots of people that would like it open on sundays for last minute computer needs before monday.
- 1 It is probably not plausible but it would be nice to have more computers at the end of each semester when the labs are all full.
- 1 keep more of the labs open longer and open earlier
- 1 longer hours in labs
- 1 longer hours in the summer and more printers.
- 1 maintaining the latest technology with knowledgable staff to help students use that technology
- 1 make all logins uniform-have information saved on one server available all over campus.
- 1 Make computer centers open longer, especially the Knox Hall Center as many Ag. students work late and walking to Jacobs it very dangerous late at night.
- 1 Make computing available for extended hours, later than what they are available for right now.
- 1 Make internet faster in the dorms
- 1 make the computer science lab available 24 hrs like the EE building.

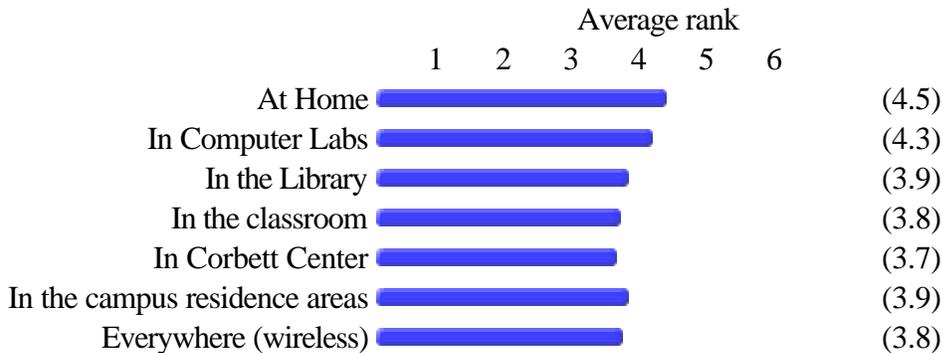
- 1 Make the whole/majority of the campus wireless....
- 1 make wireless access (such as those located in the Corbet Center) available throughout the campus
- 1 more 24-hour computer access
- 1 more 24hr labs
- 1 more access to computers ... more components of NMSU and campus life available online
- 1 more accessories for students to use
- 1 more compatible with home use programs. Word and Excell. Better hours, more 24 hour labs
- 1 More computer labs.
- 1 more computers
- 1 More computers (and NOT MACs!!) available in Jacobs...It is often very hard to find a free computer in there.
- 1 More computers on campus, or open for longer hours.
- 1 More computers.
- 1 More convenient access (ie. 24 hour access more central such as the student union rather than jacobs area). Also having more services online for students all in one spot (bookstore, class schedules, etc) They are currently in one location, but being able to log in and look at a class schedule, and booklist/books available at the bookstore would be very useful, especially for those who dont live in Las Cruces
- 1 More hours
- 1 More modern equipment with extended hours
- 1 More of them 24 Hours
- 1 more online services
- 1 More outlets for people with laptops to plug into, would decrease the number of school computers used and more people would be able to access resources.
- 1 New, fast computers
- 1 NO MORE MAC's
- 1 Offering more 24-hour labs
- 1 offering wireless internet access
- 1 Possibly expanding the hours of some of the labs, and also updating the computers regularly.
- 1 purchase computers that are up to date and user friendly
- 1 Several additional computer labs.
- 1 speed up connections, and also to have more computers available 24 hrs. a day
- 1 Student communication capacity and services
- 1 The computer labs should be open for longer hours and be a little more accesable.
- 1 Updated software on existing machines

1 Wireless acces

5. Which of the following software do you use most? Rate its importance to you on a scale of 1 to 5.



6. Where is it most important to have computing services available to you? Where would you like to have access to computing? Use a scale of 1 to 5.



7. Do you think NMSU should have a laptop program? How would you set it up to work best for NMSU students.

#

Response

1 ?

1 Everyone buy there own and NMSU provide the wireless cards for checkout and require a deposit.

1 Have laptops that are fairly new for students to check out for a semester or year. This would make the wireless network an option for more students. Personally I do not have a laptop and the idea of a wireless network for students with a laptop seems like a waste of everyone elses money.

1 Having students just pay a rental fee is dangerous because a student may not return the laptop. However, it would be hard on students economically to have to pay a deposit because the students renting computers or using the labs are usually the ones that are lowest on the income scale. I would suggest students have to bring the laptop in once a month for checkup to make sure everythign is working properly and not damaged.

2 i don't know

1 I DON'T KNOW.

1 I don't really see much benefit in having a program to enable students to rent laptops unless it's directly related to field work in a major, for example journalism. I think that mostly it will just be an expense without a lot of added benefit. If there' access to computers elsewhere, then it's just a frivolity.

1 i don't think there should be one. I've heard of other schools having them, but wasn't overly thrilled about them.

1 i think the desktops are good enough

1 I think a lap top program would be great for NMSU. I've been to other colleges who have lap top programs and it seems very organized and functional. If it were financially possible the best idea would be to have lap top hook ups in every classroom for every desk and of course around the campus as well. It would also be great if our school could recieve some funding for people who cannot financially buy their own lap top.

1 I think a laptop program would work really well. I would only give it to students who have at least a 3.0 or 3.5 and have to use the computer for a specific purpose (i.e. intership, study abroad, collegiate conferences, honors thesis, etc.) It is important for students to have access to computers if they are willing to take care of it.

1 I think allowing students rent laptops for certain periods of time would be very beneficial. Also having hook-ups available for people to plug into the NMSU server would work well for laptop owners.

1 I think I would be a good idea, but I am not sure how to set it up.

1 I think in a distant future it might be more necessary, but right now i think that students do well with the resources currently available.

1 I think it should be based on classes, or possibly degrees. If you are a BCS major, obviously you will be in need of computers throughout your college life.

1 I think some students would benefit from a laptop program, but for the most part, most students could not afford a laptop. Also, laptop operations can be quite different than a desk top PC, making it a barrier for certain students.

1 I think that it would be a great idea! Much like the system is set up in the MLC with renting calculators would probably work...a down payment to borrow it for a semester.

1 I think that there should be a huge student discount at the beginnig of the fall semester, that way they university could place one bluk order givng the student the oppritunity to purchase the hardware that is needed for being a college student

1 I think that we shoud because that is the way that we can keep up with the times. I think that if people can not afford a laptop then they can get loans or grants that can be included with there financial aid. The classrooms should a internet connection so that students can just plug in their laptop in class.

1 I'm not sure...it would be hard to maintain and keep track of machines that move all over campus

- 1 I've never really had an interest in laptops since I spend most of my time in the computer labs. However, I have spoken to many people that would be interested in renting a laptop for the school year as they do regular PC's. In that case I would be more inclined to use a laptop myself.
- 1 If there is a need for it.
- 1 It might be a good idea. Many people need the option of taking work with them where ever they go. If a person goes out of town or can't get to a lab, etc...he/she could have the laptop available. Could work like the the current renting of desktops except the person provides a downpayment as collateral for use of the laptop.
- 1 It would be great if NMSU had a laptop program for individuals who were in need of a computer. They could set it up by looking at student's on need-based loans/work study and start there.
- 1 Lap top program?
- 1 Laptop Rental for those students who can not afford computers, but could keep one at their home or dormitory all semester long. Possibly an extra incentive for Crimson Scholars.
- 1 laptops with wireless capabilities could be rented out for each semester. A large safety deposit would be required, but if the laptops are of good quality it would be worth the price and payments.
- 1 Like I stated earlier, NMSU should have ethernet access from all the buildings so that people with laptops can have access to the internet from anywhere on campus. There should also be a wireless connection offered for people who go abroad on exchange or for people who travel on school activities.
- 1 maybe if students wanted to rent them, they could pay a fee and sign a contract
- 1 N/A
- 1 nah.
- 1 nmsu students should be given laptops
- 1 no
- 1 no opinion
- 1 No. It'd be too expensive and too much of a hassle. Security and all that stuff would be a pain was well. Besides I think students are careless with equipment that isn't theirs.
- 1 not really. Just more 24hr labs
- 1 Not sure how this would help. I have a labtop and PC and I think the PC works better besides you can do everything on a PC as you can on labtop.
- 1 put connections in crossroads and the library and second floor of corbett.
- 1 Really, I do not care about a laptop program as I do not have a laptop. I think with readily available computer labs, laptops are unnecessary.
- 1 Rent a laptop from ICT at a first come first serve...
- 1 Students pay to rent laptops.

- 1 The laptop program is a good idea and we could set it up like we did the ethernet. Have it as a free program for a bit as a trial run and then charge what ever fee. This would give people a chance to see what it was all about.
- 1 To facilitate the costs, Tuition would have to be increased. Students would have had to have made their first payment in order to receive their laptops. They could be given receipts once they have paid, and those receipts would then be turned in somewhere(maybe in corbett or at ICT) and they would be issued a preconfigured laptop along with a wireless adaptor.
- 1 What exactly is a laptop program?
- 1 would need more information before commenting.
- 5 Yes
- 1 yes a laptop could be given with a small deposit and returned at the end of the school year
- 1 yes i believe that nmsu should have a laptop program. I think if you have a laptop program you should have different types of environments with wireless connections. so that in the future classrooms can be wireless so that if a student wants to print out or type there notes than can do so and directly send it to the printer. also you can also have laptop stations so that if students want to work something they have a place they can sit at and work from. well if you asking about billing you can have a optional technology fee insted of having the student paying to the ict people that way the money will be guarantee to the dept and no collections fees will be done to the studens. (students do forget which bill to pay sometimes:))
- 1 yes i think they should, I think that it should be on a semester check out basis. To cover damages there should be an insurance program or an agreement to pay part of all the cost of replacement.
- 1 yes that would be a good idea...set it up just like the ethernet hook up boxes...by signing them out for a rental fee.
- 1 Yes! it could work like a library lending program-only more security controls to prevent theft.
- 1 YES!! Rental
- 1 Yes, and I have no idea, not a computer person, but in corbett for sure
- 1 yes, but have no idea how to set up.
- 1 Yes, computers are now essential for completing everyday coursework. The availability of mobile/portable computers would be a tremendous advantage for non-traditional students in the sense that single moms can't leave their children alone at night, when it's quiet, the best time to do homework and rush off to the computer lab. Also, for many students in programs like the MBA, a laptop is something that would be utilized in both their business and educational roles. I don't believe NMSU can begin requiring laptops immediately. There needs to be a phasing in process. Some college preparatory schools have partnered with companies like Intel for discounted purchase agreements/grants/funding/donations. We will need to look at something like that first. The next step would be to integrate some scholarships designed specifically to award

laptops to incoming, returning, and transferring students. After much of the campus community becomes accustomed to the idea, then make sure all the necessary infrastructure is in place to plug in/use the computers in the classrooms. Then implement policy and work to foster a continued relationship with an industry partner to allow trade-ins or trade-ups after a specified amount of time, similar to a book buyback program-but better value. This way students will not be left in the information superhighway dust.

- 1 Yes, I think it would help productivity if there were laptops students could rent and a wireless network that students renting and also those that own their own could access. Students work better in different environments.
- 1 Yes, I think NMSU should have a laptop program which would allow students to rent a laptop for the year. There would be a set fee per year for the equipment and customer service. Students would have to sign a contract that would bind them to the particular equipment they are leased and would have to turn in the equipment at the end of the year or pay for the equipment. It would be made perfectly clear that everything installed or saved on the machine will be erased when it is turned in. I guess a first come-first serve basis would have to be arranged.
- 1 YES, I would have a rental program..so all students can have computer/internet access anytime from anywhere.
- 1 Yes, it would work best if each student was issued a laptop for specific courses only.
- 1 Yes, NMSU should have data ports everywhere so that students with laptops can connect to the internet in classes, Corbett, etc.
- 1 Yes, rent laptops with collateral... charge per day
- 1 Yes, rent them out
- 1 yes, students should have the option of buying laptops from the university at the same price and discount the university receives. students should also have the choice between macs and pc's because the bookstore only carries macs. if students can not afford them it would be nice if there was a form of assistance, but there should also be requirements aside from financial reasons once a student receives a computer, like g.p.a. and # of credits, also an incentive (discount) program for other students who fulfill certain requirements such as g.p.a. would be pretty cool.
- 1 Yes, we should have a laptop program. No ideas on how it would work best
- 1 yes. optional technology fee, charged to your account to rent laptops for the semester. The laptops should of course be pretty powerful
- 1 yes. wireless internet and laptops to check out in classrooms, Corbett Center, and all over campus
- 1 yes. Wireless internet in coffee shop settings.
- 1 Yes; rent the laptops out to students for periods over half-semester or semesters (or something to that effect).
- 8. We need a simple but attractive name for the NMSU portal site. It will become the quick reference for finding the portal on the web. Here are some names similar to those used at other universities. Nearby examples are my.UNM, myasuportal, and raiderlink at Texas**

Tech. Please add your own suggestions.

my.NMSU	 34.6%	(37)
nmsYOU	 12.1%	(13)
portal.nmsu	 7.5%	(8)
go.nmsu	 22.4%	(24)
aggie.nmsu	 32.7%	(35)
nmAGGIES	 10.3%	(11)
Other: Aggie supportal	 0.9%	(1)
Other: aggieaccess	 0.9%	(1)
Other: aggieland	 1.9%	(2)
Other: aggielink	 0.9%	(1)
Other: aggielink	 0.9%	(1)
Other: Aggies.you	 0.9%	(1)
Other: aggiesunited	 0.9%	(1)
Other: Aggieville	 0.9%	(1)
Other: go.aggies	 1.9%	(2)
Other: goaggies	 1.9%	(2)
Other: link.aggie	 0.9%	(1)
Other: my.AGGIES	 0.9%	(1)
Other: my.NMSyou.portalYou	 0.9%	(1)
Other: mynmsu	 0.9%	(1)
Other: mynmsu.nmsu	 0.9%	(1)
Other: mynmsuportal	 0.9%	(1)
Other: nmAGGIE	 0.9%	(1)
Other: nmsu.aggie	 0.9%	(1)
Other: nmsu.aggies	 0.9%	(1)
Other: nsmu.aggie	 0.9%	(1)
Other: aggiegateway	 0.9%	(1)
Other: aggieline	 0.9%	(1)
Other: crimsonlink	 0.9%	(1)
Other: MYnmsu	 0.9%	(1)
Other: nmsyou	 0.9%	(1)

NMSU will provide a large number of services through the portal. In portal terminology these are called 'channels'. We would like to you rate which of these should be done first, second, etc. You can have multiple number '1's if you wish. We will arrange them in groups in the following questions.

9. The following channels will be part of the personal services the portal will provide to you. Please indicate the order of implementation or importance to you. Please add your own

suggestions.

	Average rank					
	1	2	3	4	5	
Calendar: Personal calendar with automatic class schedule integration						(3.2)
Memos/Notes: Short notes to self						(3.2)
Bookmarks: Personal useful links						(3.2)
Webmail: Interface to personal email						(3.3)
Personal Information: Access to personal institutional data						(3.1)
Web Folders: Store and share documents through a web interface						(3.3)
CHAT: Access to chat services						(3.1)
IM: Access to instant messaging systems						(3.1)
Pagers: Send messages to pagers						(2.8)
Voice Mail: Interface to your voice mail						(3.1)
E/Portfolio: Personal portfolio of creative works, accomplishments, awards, etc.						(3.2)

10. The following channels will be part of the community services the portal will provide to you. Please indicate the order of implementation or importance to you. Please add your own suggestions.

	Average rank					
	1	2	3	4	5	
Calendars: Group (club), event, academic, and other institutional calendars available on subscription						(3.2)
Classifieds: 'Classified Advertisements' such as book exchanges, rides, apartments, etc.						(3.2)
Forums: Threaded discussion groups, by subscription, with membership control						(3.1)
Announcements: University, academic, athletic, and student organization targeted announcements						(3.4)
News: Institutional and organizational news with subscription and targeting control. Includes syndicated sources, RSS, etc						(3.2)
Surveys: Survey forms with basic data reporting						(3.1)
Polls: Simple poll with concurrent reporting						(3.0)
Elections: Secure student elections						(3.3)
Bookmarks: Useful links: university, academic departments, student government, community, weather, etc.						(3.1)
Search Engines: Search web sites, document and engine libraries, etc.						(3.3)

11. The following channels will be part of the Institutional services the portal will provide to you. Please indicate the order of implementation or importance to you. Please add your own suggestions.

	Average rank					
	1	2	3	4	5	
Registration: Registration for classes and course changes						(3.5)
Financial Aid: Financial aid information and status						(3.5)
Web Payments: Pay fees through a web interface						(3.5)
Closed Class List: List of closed classes during registration						(3.5)
Grades: Previous semester grades						(3.5)
Personal Information: View and changed select items of personal institutional data						(3.4)
Student Employment System: Access to NMSU's student employment system						(3.5)
Course Catalog: Search and view course catalog information						(3.5)
Transcripts: Print unofficial personal transcripts						(3.4)
Commencement: Registration for commencement ceremonies						(3.2)
Events: Registering for campus events						(3.3)
Alerts: Various notifications, e.g., testing deadlines, overdue books, registration schedules, etc.						(3.3)
Class Schedule: Personal current class schedule						(3.4)
Course Syllabus: Access to online course syllabi posted by faculty						(3.4)
Financial Aid Application/Acceptance: Application for and acceptance of financial aid awards						(3.5)
WebCT: Interface to the WebCT course management system						(3.4)
DARWIN: Interface to the Darwin student advising system						(3.3)
Content Management: Access to an enterprise content management system						(3.2)
Wireless Support: Portal interface appropriate for PDA's and cellular devices						(3.2)
Web Reporting: Access to various reports posted to the web						(3.2)
Web Proxy: A 'proxy' or intelligent pass-through interface to existing web based application						(3.1)
Singel Signon: Signon credentials passed through to web applications accessed through the portal						(3.2)
Library: Access to library web services, status of books on loan, etc.)						(3.5)
Bookstore: Access to bookstore web services						(3.4)
Housing: Access to housing services						(3.2)
Police: Access to online police services						(3.2)

- Parking: Access to online parking services  (3.4)
- Alumni: Access to online alumni service  (3.2)
- Athletics: Access to online athletic services and  (3.4)
events
- Admissions: Access to online admissions services  (3.2)

[Go back to Management Interface](#)